IMMIGRANT RIGHTS, RESPONSIBILITIES & RESOURCES IN SANTA CLARA COUNTY

A GUIDEBOOK TO HEALTH & WELL-BEING FOR IMMIGRANTS & THEIR FAMILIES IN SANTA CLARA COUNTY

SECOND EDITION

PRODUCED BY THE LACES COLLABORATIVE WITH FUNDING PROVIDED BY THE COUNTY OF SANTA CLARA

SEPTEMBER 2002
Immigrant Rights, Responsibilities & Resources in Santa Clara County

A Guidebook to Health & Well-Being For Immigrants and their Families In Santa Clara County

Second Edition
September 2002

First Edition
December 2000

Santa Clara County Board of Supervisors

Honorable Donald Gage – District 1
Honorable Blanca Alvarado – District 2
Honorable Pete McHugh – District 3
Honorable Jim Beall – District 4
Honorable Liz Kniss – District 5
The LACES (Language Access and Community Education Services) project is made up of a collaborative of organizations that include Asian Law Alliance, Resources for Families & Communities, Services, Immigrant Rights and Education Network (SIREN), in addition to many other community-based organizations that are dedicated to fostering immigrant community empowerment and access to programs and services. The Immigrant Rights, Responsibilities & Resources in Santa Clara County, supplemented by the Immigrant Rights, Responsibilities & Resources Facilitators Curriculum and community education materials, are a product of the LACES Collaborative.

For additional copies of Immigrant Rights, Responsibilities & Resources in Santa Clara County, this curriculum and supplemental material, look online at www.immigrantinfo.org. To request a presentation for your organization, update contact information or learn more about the LACES Collaborative, contact the LACES Project Coordinator.

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This curriculum has been created as a supplemental tool to the Immigrant Guide to Rights, Responsibilities & Resources in Santa Clara County, which is a product of the Summit on Immigrant Needs and Contributions sponsored by the Santa Clara County Office of Human Relations in December 2000.

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Special thanks to the Santa Clara County Office Board of Supervisors and the Office of the County Executive for their ongoing support of immigrant community education. This book may be reproduced in its entirety.

September 2002
Dear Friend,

Welcome to the new *Immigrant Rights, Responsibilities and Resources Guidebook for Santa Clara County*!! This guidebook represents a culmination of work, commitment and dedication fostered by the Summit on Immigrant Needs and Contributions of Santa Clara County in December 2000; this same work continues with Santa Clara County’s ongoing commitment to address the needs of our diverse communities and acknowledgement of the leadership within immigrant communities.

Whether you are a direct-service provider or belong to a group that reaches out to the community, we feel that this guide can serve as an instrumental tool in bridging the gap of knowledge among service providers and communities alike, as well as fostering understanding of our diverse county. Here are some of what the LACES Project has to offer to you:

- Presentations to staff and/or community groups on how to utilize the guidebook and on substantive issues contained in the guidebook, including Facilitators' Train the Trainers Workshops, a facilitators’ guide and supplemental material.
- Multi-lingual Community Education material, including the guidebook and educational flyers, in 11 languages that cover Health, Education, Legal Issues, Employment, Family Support and Community Building & Civic Action.
- Community presentations in 11 languages and speakers bureau. You may request a presentation by contacting the LACES Project Coordinator.
- Technical Assistance to organizations and/or community groups interested in organizing community presentations, such as trainings on outreach, media, cultural sensitivity and public speaking;
- Opportunities to meet with other community educator’s as part of a LACES Community Educator’s Network.

We are hopeful that you will become part of the LACES Network; your interest in and use of this guide is the first step. Thank you for your ongoing interest to inform and empower our diverse immigrant communities about their rights, responsibilities and resources in Santa Clara County. Please do not hesitate to contact us if you have questions regarding this guidebook, or if you are interested in any of the services offered by the LACES Project.

Sincerely,

The LACES Collaborative:

Asian Law Alliance
Resources for Families and Communities
Services, Immigrant Rights and Education Network
Welcome.....3
How Will Using Public Benefits Affect my Immigration Status?..........4
Emergency & Urgent Hotlines..........6

Section One: Community Building & Civic Action
Community Education for a Stronger Community.........7
Getting Involved: How Does Local Government Work?..........14
Voting Rights & Civic Action: Making Your Voice Heard..........20

Section Two: Health & Well-Being
Individual & Family Health Care..........25
Food & Nutrition..........36
Stress & Mental Health..........44

Section Three: Family Support
Child & Youth Care..........53
Senior & Elder Care..........58
Care for Persons with Disabilities..........68
Housing & Tenant Rights..........73
Cash Aid..........84
Transportation..........90

Section Four: Legal Issues
Civil Rights..........92
Finding a Lawyer..........95
How do I Apply for U.S. Citizenship..........98
Finding Help for Immigration Problems..........107
Domestic & Family Violence..........111
Child Abuse & Discipline in the United States..........117
What Happens When You Are Arrested..........119
Hate Crimes & Incidents..........121
Table of Contents

Section Five: Education
English as a Second Language ..........124
Child & Youth Education ..........132
Higher Education ..........140
Employment Training ..........142

Section Six: Employment Issues
Wages & Workers Rights ..........150
Starting a Small Business ..........156

Know Your Rights! ..........160

For Service Providers: Errata Form

Index of Organizations
Welcome to the Immigrant Rights, Responsibilities & Resources in Santa Clara County Guidebook!

The purpose of this guide is to help newly arrived and established immigrants LEARN about their RIGHTS, as well as UNDERSTAND their RESPONSIBILITIES. The goal of this guidebook is to ENCOURAGE families to ACCESS services and to continue to INFORM themselves about institutions, laws and their rights.

This guide is divided into 6 sections.

► Community Building & Civic Action
► Health Care & Well-Being
► Family Support
► Legal Issues & Rights
► Education Rights
► Employment Issues & Workers Rights

Each section is divided by topics.

For example, the Health Care & Well-Being Section includes Health Care, Stress/Mental Health, and Food & Nutrition.

Each section offers contact information for agencies and community organizations that provide a wide range of services and programs for immigrants and their families.

Terms Used in This Book......

This book is written for all immigrants, regardless of immigration status. However, certain benefit programs require persons to be “Qualified Immigrants” to receive benefits. A “Qualified Immigrant” is a person who is a/an:

U.S citizen - persons born in the U.S. or abroad to U.S. citizen parents, persons who naturalized, and children under 18 whose parents naturalize.

Lawful permanent resident - person granted an immigrant visa to live in the U.S. (green card)

Refugees - noncitizens who, while outside the U.S. and their home country, were granted permission to enter and live in the U.S. because they fear persecution in their home country.

Asylees - noncitizens who, while in the U.S., were granted permission to live in the U.S. because they fear persecution in their home country.

Persons granted withholding of deportation or removal - noncitizens granted permission to remain in the U.S. because their life or freedom would be threatened on return to their home country. This status is similar to, but separate from asylum.

Cuban/Haitian entrants - national of Cuba or Haiti granted permission to enter the U.S. (or "paroled") either with the understanding that they will remain in the U.S. permanently or for a temporary stay. These individuals are eligible for refugee assistance and many other public benefits.

Amerasians - persons granted lawful permanent resident status under a special law for persons born in Vietnam. To be granted this status, the individual either must have been born in Vietnam after Jan. 1, 1962, and before Jan. 1, 1976, with a U.S. citizen father, or must have been the spouse or minor child of such an individual.
How will using Public Benefits affect my immigration status?

Will using benefits hurt my chances of getting a Green Card or becoming a U.S. Citizen?

Good News! INS says:

If you DO NOT have a green card...

It will NOT hurt your chances of getting a green card:

If YOU, your CHILDREN, or other Family Members use...

- HEALTH CARE, such as: Medi-Cal, Healthy Families, WIC, prenatal care, other free or low-cost medical care

- Food Programs, such as: Food Stamps, WIC, school Meals and other food assistance

Other programs that do not give cash, such as: public housing, disaster relief, childcare services, job training, transportation vouchers

You MIGHT have a problem getting your green card later:

ONLY IF...

- You use CASH WELFARE, such as: CalWORKs, Supplemental Security Income (SSI) General Assistance (GA), Cash Assistance Program for Immigrants (CAPI)

- OR your family’s only source of support is cash welfare received by your CHILDREN or other FAMILY MEMBERS

- Or you are in a nursing home or other LONG-TERM CARE paid for by Medi-Cal or other government funds

Call one of the phone numbers listed on the following page for more information.

If you are a VICTIM OF ABUSE

Who has filed a self-petition under the Violence Against Women Act (VAWA), use of cash welfare and other programs will NOT count against you.

If you are a REFUGEE or ASYLEE

You can use ANY benefits, including cash welfare, health care, food programs and non-cash programs, without hurting your chances of getting a green card.
How will using Public Benefits affect my immigration status?

If you already HAVE a green card

😊 You CANNOT lose your green card:
If YOU, your CHILDREN, or other Family Members use:
- HEALTH CARE, FOOD programs and other NON-CASH programs
- CASH WELFARE
- LONG-TERM CARE

But You MIGHT have a problem:
If you...
- Leave the U.S. for more than 6 months continuously and you have used cash welfare or long-term care
- OR in extremely rare cases, if you use cash welfare or long-term care during your first 5 years in the U.S., for reasons (such as illness or disability) that existed before you entered the country

If you want to sponsor your relative

Using benefits, including cash welfare, health care, food programs, and non-cash programs should not prevent you from sponsoring your relative. But you will need to show that you or your co-sponsor earn enough income to support your relative.

FOR MORE INFORMATION, CALL:
IN NORTHERN CALIFORNIA
Services Immigrant Rights & Education Network
Immigrant Assistance & Information Line
(408) 286-1698 Spanish
(408) 286-1448 Vietnamese
(408) 286-5680x108 Farsi
(408) 286-5680x109 Chinese

IN SOUTHERN CALIFORNIA
Coalition for Humane Immigrant Rights of Los Angeles
(888) 6-CHIRLA Spanish
Asian Pacific American Legal Center
(800) 520-2356 Mandarin/Cantonese
(800) 267-7395 Vietnamese

Adapted from a flyer developed by the Asian Pacific American Legal Center for the California Immigrant Welfare Collaborative, a joint project of:

Coalition for Humane Immigrant Rights of Los Angeles
◆ National Immigration Law Center ◆ Services Immigrant Rights & Education Network ◆ Asian Pacific American Legal Center

If you are applying for U.S. citizenship

You CANNOT be denied U.S. citizenship for lawfully receiving benefits, including cash welfare, health care, food programs and non-cash programs.
Hotlines for Urgent Situations

Hotlines are special telephone numbers to help you and your family in the case of an emergency. Hotlines and help-lines are available at the county, state and national levels. The local yellow pages also offer many hotline and crisis help-line numbers.

Use 911 only in cases of extreme emergency, such as when someone is injured or in danger or property has been damaged.

AIDS
24-hour CDC National AIDS/HIV hotline: (800) 342-AIDS
ARIS of SCC County: (408) 293-2747

Anti-Hate:
24-hour Anti-Hate/CONTACT hotline: (408) 279-0111

Chemical Dependency:
24-hour Narcotics Anonymous: (408) 998-4200
24-hour Alcoholic Anonymous: (408) 374-8511

Children’s Help
24-hour CONTACT Warm Line: (408) 279-0303
24-7 Youth Hotline: (888) 247-7717

24-Hour Child Abuse Reporting Lines
Palo Alto to Sunnyvale: (650) 493-1186
San Jose Area: (408) 299-2071
Gilroy to Morgan Hill: (408) 683-0601

Domestic Violence
Community Solutions 24-hour La Isla Pacifica Crisis Line: (408) 683-4118

24 hour Community Solutions Crisis Line: (408) 683-4118

24-hour Next Door Crisis Line - San Jose Area: (408) 279-2962

24-hour Support Network for Battered Women-Palo Alto, Mountain View, Los Altos Women Crisis Line: (800) 572-2782

Family Violence Center: (408) 277-3700

Elder Abuse Hotline: (800)414-2002

Emergency: 911 (Police, Fire dept., Ambulance)
Non Emergency: 311

Emergency Disaster Relief 24-hour American Red Cross: (800) 660-4272

Food Connection: (800) 984-3663

Handicapped 24-hour crisis: (800) 426-4263

Housing Discrimination, Gay/Lesbian/Bisexual: (408) 293-2429

24 hr Missing Child Hotline: (800) 222 FIND

Parental Stress
24-hour Community Solutions, Inc: (408) 683-4118
24-hour CONTACT Hotline: (408) 279-8228

Poison Control 24-hour CA Poison Control Center Public Hotline: All of California (800) 876-4766 and TDD: (800) 972-3323

Rape 24-hour Community Solutions Crisis Line: (408) 779-2115

Shelter-Bed Hotline-24 hours: 800 SHELTER

Stress/Mental Health
24 hour ACCESS Crisis: (800) 704-0900

Suicide Crisis: 24 hour Hotline
Palo Alto to Mountain View: (650) 494-8420
Santa Clara County: (408) 279-3312
Morgan Hill to Gilroy: (408) 683-2482
Community Building & Civic Action

Look in this section for information on:

- Community Education for a Stronger Community
- Getting Involved: How our Local Governments Work
- Voting Rights & Civic Action: Making Your Voice Heard
Community education is very important.
Community education can be useful to you, your family and your community. Community education can help you learn:

- How to use health care programs,
- How to advocate for the rights of your child in school,
- How to understand the laws in the U.S.
- How to make community changes that will improve the quality of life for you and your community.

The role of community educators is to assist in providing information to communities. Many programs or agencies have community educators that give information to the public. These agencies are also helpful in directing individuals or families to other information and resources. In many ways, community educators assist families and communities in reaching their goals of health and well being.

However, community educators need feedback from the communities that they serve to ensure that they are providing useful and accurate information.

As individuals we can also encourage education. We can do this by participating with community organizations, groups or events. Through your interest in learning about the issues that affect your community and sharing information, you become an active community member and educator.

Participating in:
- Parent groups at your child's school,
- Community action groups
- At your church, temple, mosque or synagogue,
- As a volunteer at a community organization
- Leadership trainings,
- Local elections (voting or helping to register people to vote)*
- Membership in neighborhood associations and organizations
- Circulating letters, post cards or petitions to law-makers.

These are some ways that you can promote education and involvement in your community.

By learning about the issues that affect your community and actively taking part in finding solutions to community problems, you too can be a community educator!

What do community centers in Santa Clara County offer?
Community centers offer a variety of programs for all members of the community, including programs for adults, youth and seniors.

* Only U.S. Citizens can vote in elections.
Community Education for a Stronger Community

Community Centers & Libraries are places of learning and enrichment for YOU and YOUR family.

What kind of programs do Community Centers offer?
Programs may vary from center to center. These programs may include: food/meal programs, tutoring, recreational activities for adults, seniors and youth, education workshops and forums, computer workshops, ESL, art and music, exercise and sports. Programs are usually free or very low cost.

Who runs the community center in my neighborhood?
Generally, cities are responsible for operating and programming activities for the community, but many times, community members can volunteer. Community centers are usually very open to sharing the facilities with other groups in the community if arrangements are made ahead of time.

Below are the contact information for most community centers and libraries in San José and surrounding cities in Santa Clara County.

Resources for Families and Communities
167 Eastridge Way, San Jose, CA 95122
Tel: (408) 528-6777

Language(s): Somali, Amharic, Cambodian, Vietnamese, and Spanish.
Services: Offers grants and support for community groups for community building events and activities.

San José Community Centers

Almaden Community Center
6445 Camden Ave., San José 95120
Tel: (408) 268-1133

Alviso Community Center
5050 North 1st St., San José 95002
Tel: (408) 251-6392

Berryessa Community Center
3050 Berryessa Ave., San José 95132
Tel: (408) 251-6392

Billy De Frank Lesbian and Gay Community Center
938 The Alameda, San Jose 95126
Tel: (408) 293-3040

Camden Community Center
3369 Union Ave., San José 95124
Tel: (408) 559-8553

Evergreen Community Center
4860 San Felipe Rd., San José 95135
Tel: (408) 270-2220

Gardner Community Center
520 W. Virginia St., San José 95125
Tel: (408) 279-1498

George Shirakawa Community Center
2072 Lucretia Ave., San José 95122
Tel: (408) 277-3317

Hank Lopez Community Center
1694 Adrian Way, San José 95122
Tel: (408) 251-2850

Kirk Community Center
1601 Foxworthy Ave., San José 95118
Tel: (408) 723-1571

Looking for an English Class in your area? Find the locations and schedules of hundreds of ESL Classes offered in Santa Clara County on the internet at www.immigrantinfo.org
### Community Education for a Stronger Community

**Low-Income Self Help Center**
525 W. Alma St., San José 95125  
Tel: (408) 977-1275

**Mayfair Community Center**
2039 Kammerer Ave., San José 95116  
Tel: (408) 7293475

**Millbrook Community Center**
3200 Millbrook Drive, San José 95148  
Tel: (408) 274-1343

**Moreland West Community Center**
1850 Fallbrook Ave., San José 95130  
Tel: (408) 871-3820

**Olinder Community Center**
848 E. William St., San José 95116  
Tel: (408) 279-1138

**Roosevelt Community Center**
901 East Santa Clara St., San José 95116  
Tel: (408) 998-2223

**Sherman Oaks Community Center**
1800A Fruitdale Ave., San José 95116  
Tel: (408) 292-2935

**Solari Community Center**
3590 Cas Dr., San José 95111  
Tel: (408) 224-0415

**Southside Community Center**
5585 Cottle Rd., San José 95123  
Tel: (408) 629-3336

**Starbird Community Center**
1050 Boynton Ave., San José 95117  
Tel: (408) 984-1954

**Third Street Community Center**
160 N. 3rd St., San José 95112  
Tel: (408) 292-3858

**Watson Community Center**
550 N 22nd St., San José 95112  
Tel: (408) 280-7355

**City of San Jose Senior Centers**

**Alma Community Center**
136 W. Alma Ave., San José 95110  
Tel: (408) 275-6123

**Almaden Community Center**
6445 Camden Ave., San José 95120  
Tel: (408) 268-1133

**Berryessa Community Center**
3050 Berryessa Rd., San José 95132  
Tel: (408) 251-6392

**Cypress Community Center**
403 South Cypress Ave., San José 95117  
Tel: (408) 277-4199

**Evergreen Community Center**
4860 San Felipe Rd., San José 95135  
Tel: (408) 270-2220

**Hank Lopez Senior Center**
1694 Adrian Way, San José 95122  
Tel: (408) 277-5238

**Iola Williams Community Center**
2072 Lucretia Ave., San José 95122  
Tel: (408) 292-6592

**Kirk Community Center**
1601 Foxworthy Ave., San José 95118  
Tel: (408) 269-0214
Looking for an English Class in your area? Find the locations and schedules of hundreds of ESL Classes offered in Santa Clara County on the internet at www.immigrantinfo.org.

Community Education for a Stronger Community

Southside Community Center
5585 Cottle Rd., San Jose 95123
Tel: (408) 277-4962

St. James Community Center
199 N. 3rd St., San Jose 95112
Tel: (408) 277-4194

Willows Community Center
2175 Lincoln Ave., San Jose 95125
Tel: (408) 448-6400

City of San Jose Youth Centers

Alma Community Center
136 W. Alma Ave., San Jose 95110
Tel: (408) 275-1316

Berryessa Community Center
3050 Berryessa Ave., San Jose 95132
Tel: (408) 251-6392

Blackford Community Center
3800 Blackford Ave., San Jose 95117
Tel: (408) 246-5919

Camden Community Center
3369 Union Ave., San Jose 95124
Tel: (408) 559-7542

Edenvale Community Center
285 Azucar Ave., San Jose 95111
Tel: (408) 281-1853

Fair Youth Center
1702 McLaughlin Ave., San Jose 95122
Tel: (408) 971-3715

Gardner Community Center
520 W. Virginia Ave., San Jose 95125
Tel: (408) 277-4761

Hank Lopez Community Center
1694 Adrian Way, San José, 95122
Tel: (408) 277-5238

Roosevelt Community Center
901 East Santa Clara St., San José 95116
Tel: (408) 277-4045

The Spot
Bret Harte Middle School
Tel: (408) 268-4921

Tracy Wilson Community Center
3590 Cas Dr, San José 95111
Tel: (408) 277-4643

City of Campbell

General Information
Tel: (408) 866-2105

Campbell Community & Recreation Center
1 W. Campbell Avenue #C-31, Campbell 95008
Tel: (408) 866-2104

Campbell Adult Center
1 W. Campbell Ave., Campbell 95008
Tel: (408) 866-2146

City of Cupertino

General Information
Tel: (408) 777-3200

Quinlan Community Center
10185 N. Stelling Rd., Cupertino 95014
Tel: (408) 777-3120
Looking for an English Class in your area? Find the locations and schedules of hundreds of ESL Classes offered in Santa Clara County on the internet at www.immigrantinfo.org

**City of Gilroy**

**General Information**
Tel: (408) 846-0460

**Gilroy Community Youth Center**
7400 Railroad St., Gilroy 95020
Tel: (408) 848-1675

**Gilroy Senior Center**
7371 Hannah St., Gilroy 95020
Tel: (408) 848-0465

**City of Los Altos**

**General Information**
Tel: (650) 941-0950

**Hillview Community Center**
97 Hillview Ave., Los Altos 94022
Tel: (650) 941-0950

**City of Los Altos Hills**

**General Information**
Tel: (650) 941-7222

**City of Los Gatos**

**Los Gatos Neighborhood Center**
208 E. Main St.
PO Box 949, Los Gatos 95031
Tel: (408) 354-6888

**City of Milpitas**

**General Information**
Tel: (408) 586-3000

**Milpitas Community Center**
457 E. Calaveras Blvd., Milpitas 95035
Tel: (408) 586-3210

**City of Morgan Hill**

**General Information**
Tel: (408) 779-7271

**Morgan Hill Community & Cultural Center**
17000 Monterey Rd., Morgan Hill 95037
Tel: (408) 782-0008

**Morgan Hill Senior Center**
17666 Crest Ave., Morgan Hill 95037
Tel: (408) 776-0111

**City of Mountain View**

**Mountain View Community Center**
201 S. Rengstorff Ave.
Tel: (650) 903-6300

**City of Palo Alto**

**General Information**
Tel: (650) 329-2239

**City of Santa Clara**

**Community Recreation Center**
969 Kiely Blvd., Santa Clara 95051
Tel: (408) 615-3140

**Senior Citizen’s Center**
1303 Fremont St., Santa Clara
Tel: (408) 615-3170
Looking for an English Class in your area? Find the locations and schedules of hundreds of ESL Classes offered in Santa Clara County on the internet at www.immigrantinfo.org

Community Education for a Stronger Community

**Youth Activity Center**
2450 Cabrillo Ave., Sunnyvale
Tel: (408) 984-4511

**City of Saratoga**

**General Information**
Tel: (408) 868-1200

**Saratoga Community and Senior Center**
19655 Allendale Ave., Saratoga 95070
Tel: (408) 868-1248

**City of Sunnyvale**

**Sunnyvale Community Center**
550 East Remington Dr., Sunnyvale 94087
Tel: (408) 730-7350

**Sunnyvale Senior Center**
820 W. McKinley Ave., Sunnyvale 94086
Tel: (408) 730-7360

**City of San Jose Libraries**

**Dr. Martin Luther King Jr. Main**
180 W. San Carlos, San José 95113
Tel: (408) 277-4846

**Almaden Branch Library**
6455 Camden Ave., San José 95120
Tel: (408) 268-7600

**Alviso Branch Library**
5050 N. 1st. San José 95002
Tel: (408) 263-3626

**Berryessa Branch Library**
3311 Noble Ave., San José
Tel: (408) 272-3554

**Biblioteca Latinoamericana**
921 S. 1st, San José 95110
Tel: (408) 294-1237

**Calabazas Branch Library**
1230 S. Blaney Ave, San José
Tel: (408) 996-1535

**Cambrian Branch Library**
1780 Hillsdale Ave, San José
Tel: (408) 269-5062

**E. San Jose Carnegie Branch**
1102 E. Santa Clara, San José
Tel: (408) 998-2069

**Joyce Ellington Branch Library**
491 E. Empire, San José 95112
Tel: (408) 286-5627

**Evergreen Branch Library**
2635 Aborn Rd., San José
Tel: (408) 238-4433

**Hillview Branch Library**
2255 Ocala Ave., San José
Tel: (408) 272-3100

**Pearl Avenue Branch Library**
4270 Pearl Ave., San José
Tel: (408) 265-7833

**Rosegarden Branch Library**
1580 Naglee Ave., San José
Tel: (408) 998-1511
Community Education for a Stronger Community

Santa Teresa Branch Library
290 International Cir., San José
Tel: (408) 281-1878

Seventrees Branch Library
3597 Cas Dr., San José
Tel: (408) 629-4535

West Valley Branch Library
1243 San Tomas Aquino Rd., San José
Tel: (408) 244-474

Willow Glen Branch Library
1157 Minnesota Ave., San José
Tel: (408) 998-2053

Planetree Health Library
98 N. 17th St., San José 95112
Tel: (408) 977-4549

Santa Clara County Libraries

Alum Rock Branch Library
75 S. White Rd, San Jose 95127
Tel: (408) 251-1280

Campbell Library
77 Harrison Ave., Campbell 95008
Tel: (408) 866-1991

Cupertino Library
10400 Torre Ave., Cupertino 95014
Tel: (408) 446-1677

Gilroy Public Library
7387 Rosanna St., Gilroy 95020-6193
Tel: (408) 842-8208

Los Altos Public Library
13 S. San Antonio Rd., Los Altos 94022
Tel: (408) 948-7683

Milpitas Public Library
40 N. Milpitas Blvd., Milpitas 95035-4495
Tel: (408) 262-1171

Morgan Hill Public Library
17575 Peak Ave., Morgan Hill 95037
Tel: (408) 779-3196

Santa Clara Central Library
2635 Homestead Rd., Santa Clara 95051
Tel: (408) 615-2900

Saratoga Library
13650 Saratoga Ave., Saratoga 95070
Tel: (408) 867-6127

Woodland Public Library
1975 Grant Rd., Los Altos 94024-6912
Tel: (408) 969-6030

Looking for an English Class in your area? Find the locations and schedules of hundreds of ESL Classes offered in Santa Clara County on the internet at www.immigrantinfo.org
Local governments systems—such as school districts, cities and counties—exist to serve residents in your community, regardless of whether you are a citizen or not. Although decisions that affect you and your community are made at the state and federal level, local governments make decisions that in many cases affect you and your community more directly. By understanding how local government works, communities can work together to address issues and problems, and have an impact on how local decisions are made.

Below are some questions and answers to help you begin to understand how local governments work in the U.S.

Who makes up local government?
Local government is made up of many elected and appointed officials and agencies. These officials and agencies are responsible for addressing many different issues faced by the community, and their offices are open to the public. Local governments depend on community civic participation in order to accomplish their goals addressing the needs of the community. Therefore, community is an important part of local government.

How are School Districts governed?
School districts are made up of schools in a particular geographic area, and are governed by a committee of elected officials called the Board of Education. They are called school board members, and in many cases, represent neighborhoods within a school district. The board of education is responsible for overseeing the school district, which is responsible making sure that schools are functioning properly. The head of the School District is called the Superintendent, who in many cases is hired by the Board of Education. For a listing of the school districts within Santa Clara County, see the Education Section on page 132.
I am concerned about problems at my child’s school, what can I do?
Parents have a great deal of power when it comes to the education of their child. There are several things a parent can do to advocate for their child, as well as for greater changes that affect the students of the entire school or the school district. Parents can contact their elected official to discuss concerns and ideas about how the district or a particular school can do a better job. To find out who your elected school board member is, contact your child’s school.

What is meeting with our elected school board member doesn’t improve the situation at my child’s school?
If you feel that speaking directly to the School Board is necessary to address the issue you are concerned with, you can contact the community relation’s representative in the Superintendents office. Another option is for parents to bring their issues directly to the School Board meetings. School Board meetings are meetings that are open to the public, usually happen once a month, and address many issues affecting schools and education in that particular school district. Parents can get together with other parents to bring up issues at School Board meetings in order to make the changes they think are necessary.

What does the Parent’s Club do at my child’s school?
Parents’ Clubs or PTA’s (Parent-Teacher Associations) are one way for parents to have a direct role about their child’s school. PTA’s are committees of parents who work together with teachers and principals to make the school better. Creating after school programs, special workshops and presentations for parents and representing students’ interests in disputes with teachers and school officials are some activities of PTA’s. If you school doesn’t have a PTA, there are county and state PTA offices that can help you start a PTA at your school. More information can be found at www.pta.org. You do not need to speak English to be part of the PTA.

Parents can have a powerful impact on their child’s education by getting involved with their PTA.

How is are Cities governed?
Most cities are governed by an elected committee called the City Council. These elected officials may represent certain districts or neighborhoods in the city, or they may represent the entire city. They also pass laws and make other major decisions that affect the lives of all of us. A city is headed by one elected official, the Mayor. The Mayor is the executive official of the city, like the President is to the country.

How do I let the city know of a problem?
If there is a big problem that affects many and needs immediate action, you and your neighbors can
How do city agencies help my community?

City agencies and departments assist residents in addressing problems related to the city, such as issues with water and power, police, fire and parks.

How can I get involved in County government?

There are many ways to get involved. Counties, like cities, have special offices and commissions that specialize in specific issues, such as tenants’ rights, children and youth, and the elderly. County residents, regardless of immigration status, can get involved with the agencies and commissions. In addition, attending Board of Supervisor meetings, knowing who your elected official is within the county, and attending hearings on issues that are important to you are other ways of getting involved in county government.

How can I learn more about how my local governments work so that I can participate?

School districts, cities and counties many times offer workshops, classes and leadership seminars to teach residents how their governments work in hopes that people will get involved. Anyone can attend these programs, regardless of whether they are a citizen or not. Contact your local government to find out about these programs.

There are also civic and community groups also offer classes and workshops to help community members learn how to exercise their right to demand change and be heard.

Community-based Groups that Offer Civic Education

California PTA
930 Georgia St., Los Angeles  90015-1322
Tel: (213) 620-1100
Website: www.capta.org
Getting Involved: How our Local Governments Work

Comité César Chávez
2039 Kammerer Ave., San José  95116
Tel: 924-2804
Language(s): Spanish

Immigrant Leadership Forum of Santa Clara County
70 W. Hedding St. WWLL, San José  95112
Tel: (408) 792-2300

Services Immigrant Rights & Education Network
778 N. First St., #202, San Jose 95112
Tel: (408) 286-5680

Immigrant Assistance & Information Lines:
Spanish (408) 286-1698
Vietnamese (408) 286-1448
Farsi (408) 286-5680 x 108
Chinese (408) 286-5680 x 109
Website: www.siren-bayarea.org

Services: Information and referral hotline regarding public benefits, community education on public benefits, advocacy on changes in the law. Training and technical assistance on immigration and related issues.

United Neighborhoods of Santa Clara County
525 W. Alma St., San Jose  95125
Tel: (408) 286-8661

Santa Clara County Board of Supervisors

District One

Donald F. Gage
San José Office:
County Government Center
70 West Hedding St., San José  95110

San Martin Office:
80 Highland Ave, San Martin  95046
Tel: (408) 299-5010

District Two

Blanca Alvarado
County Government Center
10th Floor - East Wing
70 West Hedding St.,San José  95110
Tel: (408) 299-5020

District Three

Peter McHugh
County Government Center East Wing
70 West Hedding St., San José  95110
Tel: (408) 299-5030

District Four

James T. Beall, Jr.
County Government Center
East Wing
70 West Hedding St., San José  95110
Tel: (408) 299-5040

District Five

Liz Kniss
County Government Center
70 West Hedding St. - 10th Fl., San José  95110
Tel: (408) 299-5050

City of Campbell

City Hall
70 North First St., Campbell  95008
Tel: (408) 866-2100
TDD: (408) 866-2791

City of Cupertino

City Hall
10300 Torre Ave., Cupertino  95014
Tel: (408) 777-3193

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321 –2300. Give the operator facts about where you are coming from and where you would like to go.
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Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Voting in elections is a powerful way to make your voice heard. Voting has not always been a right for everyone in the U.S. For this reason, it is especially important for ALL CITIZEN’S to exercise their right to vote in all elections. It is free, and it is a responsibility of citizenship.

However, non-citizens can also participate in elections - by helping other people register to vote, organizing forums and workshops in their church or child’s school, learning about the issues and discussing them with their family members or neighbors who are eligible to vote, and by getting involved as much as they can during the elections.

Who can vote?
In order to vote, you must be:

- A U.S. Citizen
- At least 18 years old
- Not in prison or on parole for a felony
- Must register to vote 15 days before the election.
- New citizen’s can register to vote at the Office of the Registrar of Voter’s office up to 7 days before an election.

Even if you can’t vote, you can get involved in many voting activities. It is your RIGHT!

How can I register to vote?
You can register to vote by filling out a voter registration form in person or by requesting an application by mail or online through the internet.

You can get a voter registration from at your:

- Local post office,
- Community agencies,
- Local library,
- Social Services offices,
- WIC offices,
- DMV office,
- County Registrar of Voter’s office located at 1555 Berger Dr., Bldg. 2 in San Jose. You can go in person to get a form or you can call to order one by calling (408) 299-VOTE (8683.)

You can also download the form from the internet at www.sccvote.org or California Secretary of State office at www.ss.ca.gov. However, you will need to sign and mail in the form to your local registrar’s office.

Remember:

- Forms are available in many languages.
- Someone can help you fill out a form if you want.
- The form can be mailed- no stamp is necessary.
What happens after I register to vote?
Three weeks before an election, you will get information from the Office of the Registrar of Voters called a “Sample Ballot,” which has summaries of the ballot issues and statements from the candidates who are running for office. Your sample ballot will tell you the exact location of where you should vote.

Voting is an important way to exercise your right to be heard!!

Where can I find information on how to vote on issues and candidates on election day?
You can become a well informed voter using a variety of materials in your community. Whatever sources you choose, make sure you vote on issues and candidates that you understand and know about.

You can learn more about issues and candidates by using the following sources:

- Talking with your family and neighbors,
- The Easy Reading Voting Guide- a guide written by the League of Women Voters that is easy to read and understand. You can find these at public libraries, community organizations or the Registrar of Voters offices.
- Listening to the radio,
- Speeches and public appearances,
- Campaign literature- flyers, letters and brochures you will receive by mail,
- Televised Debates,
- Magazines,
- Reading the newspaper and watching T.V. News
- Contact an official or candidate directly and ask them their position.
- Contact the headquarters of a political party that you are interested in and ask them to send you information,
- Recommendations by organizations you belong to or whose values you agree with, such as the PTA, or a community group.
- Project Vote Smart is also a good resource to learning about issues and candidates. It is a non-partisan (not affiliated with any political party) organization that analyzes information across the country regarding officials and candidates, voting records and much more. You can contact them at 1-888-VOTESMART (1-888-868-3762) or go online at www.vote-smart.org.

I would like to vote by mail, how do I do that?
Voting by mail, or “Absentee Ballot” is an option for any citizen; you need not have a special reason. Many people like the “Absentee Ballot” because they can vote in the privacy of their own home, and they can vote with their family or with a larger group.

When can I request an Absentee Ballot?
You can request an absentee ballot 29 days before an election by writing a letter the Office of the Registrar of Voters or by downloading a letter for the California Secretary of State’s website (www.ss.ca.gov.) Your ballot will be mailed directly to your home.

The final day to request an absentee ballot is no less than 7 days prior to the election. You must include the following information in your request:

- Title and date of the election
- Your registered address

Need more information? Contact SIREN’s Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am – 4pm, and are bilingual English and the following languages: Spanish- (408) 286-1698 Vietnamese- (408) 286-1448 Farsi- (408) 286-5680 x108 Chinese- (408) 286-5680 x109
• The address to which the absentee voter ballot is to be sent.
• Your written signature (as registered)
• Telephone number and birth date (optional).

When do I send in my absentee ballot?
Your absentee ballot must be received on or before election day. You can also deliver your absentee ballot in person to any polling station no later than 8:00 pm on election day.

I am disabled and cannot make it to the polling place to deliver my absentee ballot, what can I do?
You can designate a close relative to deliver your absentee ballot on your behalf. In Santa Clara County, you can also request to receive an absentee ballot status for future elections if you are disabled or severely ill. Contact the Office of the Registrar of Voters for more information.

I have become a citizen after the deadline to register to vote, what can I do?
If you have become a U.S. Citizen after the deadline to register, you can register to vote up to 7 days before an election. If you register to vote at the Office of the Registrar of Voter’s, you may vote on that day. You must bring:

• Your naturalization certificate
• Identification

Absentee Voting is convenient and can be done in a group. Organize an “Absentee Voting Day” in your community!!

It is voting day, what is my first step?
Your first step is to get to the polls!!! Check your sample ballot you received in the mail to find out where in your community you should go. Polls are open from 7am to 8pm.

Voting takes place in different parts of your community:

• Churches
• Schools
• Community Centers
• Businesses
• Garages, etc.,....

On Election Day...

1. You must first check in with the polling volunteers. They will:
   • Ask you your name,
   • Check for it on the list of registered voters,
   • Ask you to sign your name on the list,
   • Hand you a ballot. (Remember, you can take a person with you or notes on how you want to vote with you.)

2. You mark your ballot.
   • You go into a small, private booth,
   • You mark your ballot with your choices.

3. You put your ballot in a sealed box when you have finished voting.

Need more information? Contact SIREN’s Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am – 4pm, and are bilingual English and the following languages:
Spanish- (408) 286-1698 Vietnamese- (408) 286-1448 Farsi- (408) 286-5680 x108 Chinese- (408) 286-5680 x109
Can I vote even if I am not familiar with all the issues on the ballot?
Yes. You can vote on as little or as many issues as you like. The most important thing is to be informed about what or who you are voting on.

What if I make a mistake on my voting ballot the day of the election?
If you make a mistake on your ballot, simply let the poll worker know and they will give you a new ballot.

What if I feel I am being intimidated on Election Day at my polling place?
It is a right of every citizen who is eligible to vote to do so in an environment free of intimidation or discrimination. If you feel you have been intimidated on while voting, you may contact the Office of the Registrar of Voters or the Office of the Secretary of State. If you feel you have been a victim of a hate incident or crime, contact the 24 Hr Anti-Hate Hotline at (408) 279-0111, or the Immigrant Q & A Information Line. (See the bottom page for telephone numbers.)

Everyone has a right to vote in an environment free of intimidation!!
Services Immigrant Rights & Education Network
778 N. First St., #202, San Jose 95112
Tel: (408) 286-5680

Immigrant Assistance & Information Lines:
Spanish (408) 286-1698
Vietnamese (408) 286-1448
Farsi (408) 286-5680 x 108
Chinese (408) 286-5680 x 109
Website: www.siren-bayarea.org

Services: Information and referral hotline regarding public benefits, community education on public benefits, advocacy on changes in the law. Training and technical assistance on immigration and related issues.

Voter Assistance Hotline - Office of the Secretary of State
Tel: 1 (800) 345-VOTE
Health & Well-Being

Look here for information about:

☞ Individual & Family Health Care
☞ Food & Nutrition
☞ Stress & Mental Health Care
Having good health is important for you and your family. Health benefit programs may be federal, state or local programs. Many immigrants avoid going to the doctor because:

- They do not understand the health care system in the U.S., or
- They are not eligible for health insurance programs or
- They are worried about how to afford medical services.
- They are worried how using health care will affect their immigration status.

Below are some common questions to help you begin to understand how you and your family can access health care in order to prevent or treat illness and handle medical emergencies.

Will using government health benefit programs, such as Medi-Cal or Healthy Families, affect my immigration status?
No. Using health care programs, whether they are federal, state or local programs, will not affect your immigration status or your ability to apply for a green card in the future, unless you are receiving Medi-Cal to pay for long-term medical care in a hospital, such as a mental institution or nursing home. (See pg. 5 for more information on how using benefits may or may not affect your status.)

Using health programs and benefits WILL NOT affect your immigration status.

Which programs require legal status in order to use them?
In some cases, certain programs require information about your immigration status to make sure you are a "Qualified immigrant." * If you are the person directly receiving the benefit, the following programs will require you be a "qualified immigrant":

- **Healthy Families for Children** - Full health, vision and dental care for children.
- **Healthy Families for Parents** (in the near future eligible parents of children who receive Healthy Families may also be eligible for health coverage. Eligible parents will need to be citizens or have a green card)
- **Full Medi-Cal** - doctor visits, hospital nursing care, prescription drugs, emergency care, prosthetic/orthopedic devices, pregnancy-related care, and some dental.
- **In-Home Supportive Services** for persons who are blind, disabled or elderly - personal care, meal preparation, and transportation to medical appointments.
- **Medicare for Seniors** - free hospital insurance (Part A) and opportunity to buy medical insurance (Part B).

To find out if you are eligible, contact your local welfare office or an agency listed below.

*See page 3 for definitions of “qualified immigrant.”"
Is it true that if I am undocumented, I am not eligible for any health benefit programs?

No. There are many programs that do not require U.S. Citizenship or legal status in order to participate.

The following programs are available to ALL persons, regardless of immigration status:

For everyone (Adults, children, seniors, disabled persons):
- Community or Free Clinics and County Medical Services - including immunizations for children and adolescents, HIV/AIDS-related care and treatment, tuberculosis screening, diagnosis, and treatment.
- ROTACARE - mobile health unit
- Mental Health Services
- Medi-Cal - Breast & Cervical Cancer Treatment Program
- Restricted Medi-Cal for emergency hospital care, and Long Term Care.

ALL CHILDREN, regardless of immigration status, can apply for health insurance in Santa Clara County.

For children:
- Healthy Kids in Santa Clara County - full health, vision and dental. Similar to Healthy Families.
- Community or Free Clinics and County Medical services.
- Restricted Medi-Cal for emergency hospital care, Minor Consent Services and Long Term Care.

- Women, Infants and Children (WIC) - food vouchers for children under 6 and referrals to doctors and clinics.
- Child Health and Disability Prevention Program (CHDP) - free check ups, diagnosis and medications.
- California Children's Services - assistance with payment for specialized health care for children under 22.
- Minor Consent Services - free and confidential medical treatment without parent consent for youth between 12-21 years old. Pregnancy-related care, family planning, counseling for victims of sexual assault, drug/alcohol abuse recovery, treatment of sexually transmitted diseases, mental health care.
- Mental Health Services - Free/ low cost mental health services.

For Pregnant Women:
- Community or Free Clinics and County Medical services.
- Medi-Cal Services for pregnancy related care, labor and delivery of your baby.
- Women, Infants and Children (WIC) - while you are pregnant you can get food vouchers, health care referrals, nutrition education and counseling.
- Access for Infants and Mothers (AIM) - low-cost health care, including labor and delivery up to 60 days after your child's birth. If your child was born while you were on AIM, you can get full health care for your child up to 2 years of age.
For Seniors:

- Restricted Medi-Cal for emergency hospital care, and Long Term Care.
- Long-Term Care - helps pay for care in an institution such as a nursing home or convalescent home regardless of immigration status.
- HICAP - Counsels seniors on Medicare, supplemental, long-term care and managed care

For Persons who are blind or have Disabilities:

- California Children's Services - assistance with payment for specialized health care for children under 22.
- Long-Term Care - helps pay for care in an institution such as a nursing home or convalescent home regardless of immigration status.
- Restricted Medi-Cal for emergency hospital care, Minor Consent Services and Long Term Care.
- Regional Center Services - assistance to pay for specialized health care, regardless of status. Includes personal care, specialized medical and dental care, physical therapy and equipment. To apply call (415) 546-9222.

To find out if you are eligible for any of these programs, contact your local welfare office or an agency listed below.

I have no insurance and I am undocumented. Will the hospital turn me away?

In 1986, the government passed a law that prevents hospital emergency rooms from refusing to treat people who need emergency medical assistance, but have no health insurance or other ways to pay.

How will I pay for my medical bills if I have no insurance?

To pay for emergency room visits, hospitals offer a program called Ability to Pay Program, but you must request this program within 2 calendar months of your hospital/medical visit. You may also try to apply for Restricted Medi-Cal to help pay for part of the medical costs. Applying for Restricted emergency Medi-Cal will not affect your immigration opportunities in the future. (See pg. 5 for more information on how using benefits may or may not affect your status.)

American Red Cross
San Jose: 2731 North First Street, San Jose, CA 95134-2029
Tel: (408) 577-1000
Website: www.redcross.org/ca/scv
Language(s): Spanish
Services: Standard First Aid, Community First Aid and Safety, Adult CPR, Community CPR, First Aid Basics, CPR for the Professional Rescuer, Automated External Defibrillation, Emergency Response Training, Community First Aid, International Humanitarian Services, Armed Forces Emergency Services, and Homelessness Prevention Program, Introduction to Disaster Services, Disaster Action Team (DAT) Orientation, Mass Care, Shelter Operations, Disaster Health Services, Volunteers Talking to the Media, Damage Assessment, Emergency Assistance to Families, Crisis Intervention Training (CIT), Living With Earthquakes.

Mountain View:
400 Mitchell Lane, Palo Alto, CA 94301
Tel: (650) 688-0415
Website: www.redcross.org/ca/svc
Language(s): Spanish
Services: Standard First Aid, Sport Safety Training, Community First Aid, Adult CPR, Child CPR, Adult CPR and Skill, Community CPR, First And Basics, CPR for the Professional Rescuer.

Gilroy:
7365 Monterey Road, Suite E, Gilroy, CA 95020
Tel: (408) 842-4414
Website: www.redcross.org/ca/scv
Language(s): Spanish
Individual & Family Health Care

**Services:** First Aid, Adult CPR, First Aid Basics, Babysitters Training, Community First Aid and Safety, Introduction to Disaster Services, Mass Care, and Shelter Operation.

**The Health Trust**
2085 Hamilton Ave. Suite 150, San Jose, CA 95125
Tel: (408) 559-9385
Tel: (408) 961-4893 Family Health Insurance
Website: www.healthtrust.org
Language(s): Spanish and Vietnamese
Services: Assists families in applying for a variety of health insurance programs.

**Mayfair Improvement Initiative – Casa en Casa Program**
2342 Alum Rock Ave, San Jose, CA 95116
Tel: (408) 251-6900
Language(s): Spanish, English
Services: Health education, children’s health insurance application assistance

**Promotoras Project of Santa Clara County**
778 N. 1st St. #202, San Jose, CA 95112
Tel: (408) 286-5680 x 101
Language(s): Spanish
Services: Offers professional training and leadership development around issues of health access to latina immigrant women to serve as community health promoters.

**Services, Immigrant Rights & Education Network (SIREN)**
778 N. 1st St, San Jose, CA 95112
Tel: (408)286-5680
Immigrant Assistance & Information Lines:
Spanish (408) 286-1698

**Benefit Programs**

**Access for Immigrants & Mothers (AIM)**
Tel: (800)433-2611
Languages: English & Spanish
Services: For pregnant women and children born under AIM. Health coverage for pregnant women including hospitalization, labor and delivery: Check-ups and health insurance for child up to age 2.

**Ability to Pay Determination Program (Valley Medical Center)**
Tel: (408) 885-7470
Language(s): Spanish, Chinese, Vietnamese, and others available.
Services: Persons receiving services can make arrangements to set up a payment plan for bills. Must apply within 2 calendar months of services. Medical care, prescriptions, diagnosis and treatment of STDs (sexually transmitted diseases), communicable diseases such as tuberculosis, immunizations.

**Breast Cancer Early Detection Program**
Tel: (800) 824-0088 Option 3
Language(s): Spanish
Services: Eligibility and treatment services for Breast and Cervical Cancer

**CHDP Check-ups (Child Health & Disability Prevention Program)**
770 S. Bascom Ave, San Jose 95128
Tel: (408) 494-7800 or (800) 689-6669
Language(s): Vietnamese, Chinese, Tagalog, Mandarin, and Spanish

**Vietnamese (408) 286-1448**
Website: [www.siren-bayarea.org](http://www.siren-bayarea.org)
Services: Information and referral hotline regarding public benefits, community education on public benefits, advocacy on changes in the law. Training and technical assistance on immigration and related issues.
**Individual & Family Health Care**

**Services:** For Children birth to 21 years. Check-ups, vision and hearing tests, lab tests, dental screening, immunizations and referrals for disease prevention

**Family Planning Access Care and Treatment (PACT)**
Tel: (800) 257-6900

Language(s): Tagalog, Spanish, Thai, Cantonese, Russian, Urdu, and Armanian

**Services:** Medi-Cal and Billing information

**Golden Gate Regional Center**
120 Howard St, 3rd Floor, San Francisco, CA 94105
Tel: (415) 546-9222

Language(s): Spanish, Chinese

**Services:** Provide assessment and coordinate services for developmentally disabled, provide individual planning and services, early start program for kids 0-3 years old. People on H1B or Student visas not eligible.

**In-Home Supportive Services – IHSS**
Tel: (408) 928-3737

Language(s): Spanish, Farsi, Japanese, Vietnamese, and Russian

**Services:** Homemaking services, personal care and transportation services for seniors or disabled persons. Must live at home and are eligible for Medi-Cal

**Medicare/Social Security**
Tel: (800) 772-1213

Website: [www.ssa.gov](http://www.ssa.gov)

Language(s): Spanish

**Services:** Must be 65 years or older, have certain disabilities if person is under 65 years, or have end-stage renal disease. Part A includes hospitalization, skilled nursing home care, home health and hospice care. Part B covers medical and outpatient services not covered by Part A.

**Children Health Insurance Medi-Cal (Restricted or Basic)**
Tel: (888) 244-5222

**Medi-Cal Disabled Adult Child**
770 So. Bascom, San Jose, A 95128
Tel: (408) 885-3655

Language(s): Spanish, English, Vietnamese, Cantonese, and Mandarin

**Services:** Food, cash aid and health benefit programs to eligible low-income families. Medical visits, hospitalization, dental, vision, prescription drugs, lab tests.

**Social Services of Santa Clara County - Central Application Assistance Center**
1919 Senter Rd., San Jose, CA 95112
Tel: (408) 271-5600

**North County Office**
1110 L’Avenida, Mountain View, CA 94043
Tel: (650) 314-1300

Language(s): Spanish, Vietnamese, Russian, Korean, Mandarin, and other languages available on request

**Services:** Food, cash aid and health benefit programs to eligible low-income families.

**South County Office**
190 Leavesly Rd., Gilroy, CA 95020
Tel: (408) 846-3900

(Continued…)

Language(s): Spanish, English and other languages available.

**Services:** For all people. Health benefit programs to eligible low-income families.
Individual & Family Health Care

Santa Clara County California Children Services (CCS)
Tel: (408) 793-6200
Language(s): English and Spanish
Services: For children birth to 21 years. Medically necessary care, diagnosis and treatment, including hospitalization and in-home nursing services for eligible children.

Healthy Families
Tel: 1(888) 244—5222
Language(s): English, Spanish and Vietnamese
Services: For Children birth to 19 years. Medical care, dental and vision care, hospitalization, prescriptions, some mental health and substance abuse services. Must not be eligible for any other medical insurance and share of cost required. Legal status not important.

Healthy Kids
Tel: 1(888) 244-5222
Language(s): English, Spanish and Vietnamese
Services: For Children birth to 19 years, must be a resident of Santa Clara County. Medical care, dental and vision care, hospitalization, prescriptions, some mental health and substance abuse services. Must not be eligible for any other medical insurance and share of cost required.

Medi-Cal Minor Consent Services
Tel: (408) 271-5600
Language(s): Spanish, Vietnamese, Cambodian, Mandarin, Cantonese, Tagalog, other languages available
Services: Treatment of sexually transmitted diseases, drug and alcohol abuse services, family planning, sexual assault issues, mental health, pregnancy-related issues. Services are confidential and available without parents knowledge.

Denti-Cal
Tel: (888) 244-5222
Language(s): Spanish, English and Vietnamese
Services: Diagnostic and preventative services, examinations, teeth cleanings, restorative services such as fillings, oral surgery and root canals with prior authorization. Dental sealants, fluoride applications, and limited orthodontic care only for children under 21.

Hospitals

Colombia Good Samaritan Hospital
2585 Samaritan Drive, San Jose, CA 95124
Tel: (408) 559-2011
Website: www.sjgsmedgrp.com
Language(s): Burmese, Cantonese, Mandarin, Czech, Filipino, French, Greek, German, Hindi, Italian, Polish, Russian, Spanish, Taiwanese.

Columbia San Jose Medical Center
675 E. Santa Clara St., San Jose, CA 95112
Tel: (408) 998-3212
Website: www.sanjosemedicalcenter.com

El Camino Hospital
2500 Grant Rd., Mountain View, CA 94040
Tel: (650) 940-7000
Website: www.ElCaminohealth.org
Language(s): AT&T translation services for all languages
Services: Full hospital services.
Rotary Clinic (650) 988-8200
Kaiser Permanente Medical Center  
900 Kiely Blvd., Santa Clara, CA 95051  
Tel: (408) 236-6400  
Website: www.pog.ufl.edu  

Language(s): Spanish and Vietnamese.  
Services: Pediatric Oncology Group in a National Cancer Institute, Marina Playa medical offices, Hearing Center, Occupational Health Service, Child and Adolescent Psychiatry, Aesthetic Services.

Lucile S. Packard Hospital  
725 Welch Rd., Palo Alto, CA 94304  
Tel: (650) 497-8000  

Language(s): Translation services for all languages.  
Services: Full service hospital

O’Connor Hospital  
2105 Forest Ave, San Jose, Ca 95128  
Tel: (408) 947-2500  
Tel: (800) 333-1355 Financial Consultant  
Language(s): Language bank  
Services: Hospital services.

Regional Medical Center of San José  
225 N. Jackson Ave., San Jose, CA 95116  
Tel: (408) 259-5000  

Language(s): Spanish, Vietnamese.  
Services: Newborns, children, rehabilitation, corporate health, heart care, cancer care, sleep disorders.

St. Louise Hospital  
18500 St. Louise Drive, Morgan Hill, CA 95037  
Tel: (408) 848-2000  
9400 Noname Uno, Gilroy, CA 95020  
Tel: (408) 848-8656 Financial Consultant  
Services: Hospital services

Stanford University Medical Center  
300 Pasteur Drive, Stanford, CA 94305  
Tel: (650) 723-4000  
Website: www.medcenter.Stanford.edu/  

Language(s): 20 languages including a language center. Spanish and Russian.  
Services: Health Maintenance Organizations. Point of Service. Tiers 2 and 3 Medicare. Hospital Care.

Valley Medical Center  
Santa Clara Valley Health and Hospital System  
751 S. Bascom Ave., San Jose, CA 95128  
Tel: (408) 885-5000  
Appointments: (408) 885-4580  
TDD (408) 885-5000  
Website: www.scvmed.org.com  

Language(s): Vietnamese, Spanish, language bank.  
Services: Full service hospital including urgent care, allergy, burn center, chest and pulmonary, dermatology, endocrinology, hematology/oncology, surgical/plastic surgery, pediatrics, urology, radiology, eye clinic, and geriatric services.

Community Clinics

Alviso Health Center  
1621 Gold St., Alviso, CA 95002  
Tel: (408) 262-7944  
Language(s): Spanish and English  
Services: Basic medical care, pediatrics and urgent OB GYN

Comprecare Health Center  
3030 Alum Rock Ave., San Jose, CA 95121  
Tel: (408) 259-8400  
Language(s): Spanish, English and Tagalog  
Services: Health Education for prenatal care, labor and delivery, new born, breastfeeding and birth control classes
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
<table>
<thead>
<tr>
<th><strong>Planned Parenthood Sunnyvale</strong></th>
<th><strong>Park Alameda Clinic</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>604 E. Evelyn, Sunnyvale, CA 94086</td>
<td>976 Lenzen Ave, Rm. 1800, San Jose, CA 95126</td>
</tr>
<tr>
<td>Tel: (408) 739-5151</td>
<td>Tel: (408) 792-5556</td>
</tr>
</tbody>
</table>

**Language(s):** English and Spanish  
**Services:** Gynecological appointments, birth control, prenatal care, pediatrics, HIV testing, abortions, general medical care for adults and children including immunizations. Drop in services available.

<table>
<thead>
<tr>
<th><strong>South County Health Center</strong></th>
<th><strong>Public Health Programs – TB Clinic</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>700 West Sixth St., Ste. E &amp; F, Gilroy, CA 95020</td>
<td>976 Lenzen Ave, Room 1800, San Jose, CA 95126</td>
</tr>
<tr>
<td>Medical Tel: (408) 846-6755</td>
<td>Phone: (408) 792-5586</td>
</tr>
<tr>
<td>Dental Tel: (408) 846-6473</td>
<td><strong>Language(s):</strong> Spanish, Vietnamese, Cambodian, Cantonese, Mandarin and Cantonese.</td>
</tr>
<tr>
<td><strong>Language(s):</strong> English and Spanish</td>
<td><strong>Services:</strong> Family Planning Pregnancy Testing, breast cancer early detection, women’s and men’s education.</td>
</tr>
</tbody>
</table>

**Services:** General health care services and Dental care.

<table>
<thead>
<tr>
<th><strong>Santa Clara Valley Health and Hospital System Health Centers</strong></th>
<th><strong>Refugee Health Clinic</strong></th>
</tr>
</thead>
</table>
| **Chaboya Clinic** | 976 Lenzen Ave, Rm. 1800, San Jose, CA 95126  
| 2410 Senter Rd., San Jose, CA 95111 | Tel: (408) 792-5500  
| Tel: (888) 334-1000 | **Language(s):** Spanish, Vietnamese, Serbo-Croatian, Cambodian, Russian, Mandarin, Cantonese and Tagalog. |
| **Language(s):** Spanish, Vietnamese, Cambodian, Cantonese, Mandarin, Samoan, Tagalog. | **Services:** Primary Care for children, Child Health and Disability Prevention, Refugee Health Assessment, Preventive Education. |
| **Services:** Internal Medicine, Podiatry, Pharmacy, Diabetes Education and Services, Dental, Nutrition Consultation. | **Ira Greene Positive PACE Clinic** |
| **Fair Oaks Clinic** | **2400 Moorpark Ave, Suite 316B, San Jose, CA 95128-2625** |
| 660 S. Fair Oaks Ave., San Jose, CA 94086 | Tel: (408) 885 4690  
| Tel: (888) 334-1000 | **Language(s):** Spanish |
| **Language(s):** Spanish | **Services:** Outpatient HIV/AIDS services. |
| **Services:** Neighborhood Health Center | **ROTACARE/Arturo Ochoa Migrant Center** |
| **Ira Greene Positive PACE Clinic** | 470 East 7th St, Gilroy, CA 95020  
| 2400 Moorpark Ave, Suite 316B, San Jose, CA 95128-2625 | Tel: (408) 842-1017  
| Tel: (408) 885 4690 | **Language(s):** Spanish  
| **Language(s):** Spanish | **Services:** Medical health care services for anyone in need who is uninsured; referrals for ongoing care are given to other health care centers. Walk-in or appointments accepted. Free clinic, First and Third Tuesdays 6-8:30PM (Closed November, April and March) |
Individual & Family Health Care

ROTACARE/San Jose
100 Oak St., San Jose, CA 95110
Tel: (408) 924-0401
Language(s): Spanish and Vietnamese
Services: Free clinic, Wednesdays 5:30-8:30 PM

ROTACARE/ Mountain View
2400 Grant Road, Mountain View, CA 94048
Phone: (650) 988-8200
Language(s): Spanish
Services: Monday - Wednesday, 5:30 – 9PM

Silver Creek Clinic
1620 E. Capitol Expressway, San Jose, CA 95121
Tel: (888) 334-1000
Language(s): Language bank.
Services: OB/GYN and Pediatrics.

South Valley Clinic
90 Highland Ave., San Martin, CA 95046
Tel: (408) 686-2200
Language(s): Spanish.
Services: OB/GYN, Pediatrics, Adult Medicine, Urgent Care.

Valley Health Center
750 S. Bascom Ave., San Jose, CA 95128
Tel: (408) 885-4600
Language(s): Spanish, Vietnamese, language bank.
Services: Arthritis and Neurology, Acute and Primary Care, Cardiology, Pediatrics, Surgical Specialties, Podiatry, OB/GYN, Endocrinology, Clean Slate (tattoo removal): (408) 277-5744.

Valley Health Center at Moorpark
2400 Moorpark Ave., San Jose, CA 95128
Tel: (888) 334-1000
Language(s): Language bank.
Services: Adult Medicine, Pediatrics, Rehab Medicine, Neurology.
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Proper nutrition and access to food are important for good health and a happy life. No person should go hungry. Programs providing food resources in Santa Clara County include public and private organizations. Most programs have eligibility requirements for participation related to income (targeting low-income households), location of residence and age.

What are food stamps and who is eligible for them?
Food Stamps are coupons that can be used towards buying food at authorized stores. Many families are eligible to receive Food Stamps, but are not aware of the program or know they are eligible. In order to apply, you must be a citizen or “qualified immigrant”* or PRUCOL**. You must apply for Food Stamps at Social Services.

I am undocumented and I am not eligible for Food Stamps. What programs are there for me or my family?
Most programs, except for food stamps, DO NOT require U.S. citizenship or legal status for participation. Children born in the United States may be eligible for Food Stamps even if the parents/guardian are not citizens. Participating in food programs does not affect immigration status.

**PRUCOL OR “permanently residing in the U.S. under color of law” is not an immigration status but a benefits term that includes several types of immigrants. It means the INS knows that your are here and does not plan to deport you.

What are the different kinds of food programs?
These programs are available to all persons regardless of immigration status:

For everyone:

- Food stamps - you can get food stamps for eligible members of your family (such as your citizen child) even if your immigration status makes you ineligible to receive them.
- Food Connection - Second Harvest Food Bank’s phone referral hotline for those seeking food assistance.
- Emergency Box/Pantry Program - Provides a 3-5 day supply of food for an individual
- Second Harvest Food Bank - Works with feeding organizations and offers direct service programs.
- SHARE - food buying program in exchange for volunteer work and a small fee.

Children born in the United States may be eligible for Food Stamps even if the parents ARE NOT citizens.

For children and families:

- School Breakfast /Lunch program - provides children with nutritious meals at their school.
- Summer Food Program - free meals during the summer at community centers. No application required.
- Family Harvest - Monthly food program for families with minor dependent children.

*See page 3 for definitions of “qualified immigrant.”
Need more information? Contact SIREN’s Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am – 4pm, and are bilingual English and the following languages:
Spanish- (408) 286-1698 Vietnamese- (408) 286-1448 Farsi- (408) 286-5680 x108 Chinese- (408) 286-5680 x109

Asian Americans for Community Involvement
2400 Moorpark Ave #300, San Jose, CA 95128
Tel: 408-975-2730

Services: Tue, Wed, Fri lunch. Bulk food distribution.

Catholic Charities of Santa Clara County-Burbank
Senior Nutrition Site
2400 Clove Drive, San Jose, CA 95128
Tel: (408) 293-0623

Languages: Tagalog, Spanish and Vietnamese
Services: Open 9 a.m.-2 p.m. Mon-Fri, lunch for seniors 60+.

Catholic Charities of Santa Clara County- Gilroy
Senior Nutrition Site
7371 Hanna Street, Gilroy, CA 95020
Tel: (408) 842-4200

(continued…)

Services: Lunch for seniors 60+ Monday - Friday

Catholic Charities of Santa Clara County-
John XXIII Senior Center Nutrition Site
195 East San Fernando Street, San Jose, CA 95112
Tel: (408)

Services: Sunday-Thursday Lunch

Catholic Charities of Santa Clara County-Morgan
Hill
17666 Crest, Morgan Hill, CA 95037
Tel: (408) 848-9175
Language(s): Spanish
Services: Senior lunch Mon-Fri

Christian Community Academy
1523 McGaughlin Avenue
San Jose, CA 95122
Tel: (408) 279-0846

Languages: Spanish and Vietnamese
Services: One month supply of emergency food- call first at 7PM Wednesday nights.

City Team Ministries
1174 Old Bayshore Hwy. , San Jose, CA 95113
Tel: 288-2185

Language(s): English, Spanish and Vietnamese
Services: Meals served

Cupertino Community Service
10185 N. Stelling Road, Cupertino, CA 95014
Tel (408) 255-8033

10104 Vista Dr, Cupertino, CA 95014
Services: Bi-monthly food distribution and other services, immigrant information

Dorcus Kitchen
920 S. Capitol Ave., San Jose, CA 95127
Tel: (408) 251-1515

Language(s): Spanish and English
Services: food, groceries for children, families, seniors and women.

Orchard Community Church
157 E. Rincon Ave., Campbell, CA 95008
Tel: (408) 379-1682

Services: limited bags of groceries by appointment
First Presbyterian Church  
49 N. 4th St., San Jose, CA 95112  
Tel: (408) 297-7212  
Website: www.fpcsj.org

Services: Vouchers for emergency needs such as food, gas, laundry, low levels of financial assistance are offered for emergency needs.

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Gilroy Hills Bilingual Seventh Day Adventist Church  
1575 Mantilli Drive, Gilroy, CA 95020  
Tel: (408) 842-8564

Languages: Spanish  
Services: Food and groceries

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Hank Lopez Senior Program  
1694 Adrian Way, San Jose, CA 95122  
Tel: (408) 926-3895

Language(s): Spanish  
Services: Senior Recreational Activities, Food, groceries and social services information.

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Heartbeat Pantry Bethel Church  
1201 S. Winchester Blvd., San Jose, CA 95128  
Tel: (408)246-6790

Languages: Spanish  
Services: Senior nutrition site, brown bag lunch program, immigrant information, meals, referrals

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IRCC, Inc.  
420 Park Ave., San Jose, CA 95110  
Tel: (408) 971-7857

Language(s): Vietnamese  
Services: Food assistance and referrals.

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Indo-American Senior Center- Senior Nutrition Site  
488 N. 6th Street, San Jose, CA 95112  
Tel: (408) 271-7321

Services: Lunch, immigrant information

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InnVision -Georgia Travis Center  
297 Commercial St.  
San Jose, CA 95112  
Tel: (408) 453-3124

Language(s): Spanish  
Services: Nutrition programs.

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InnVision- Montgomery Street Inn  
358 N. Montgomery Street, San Jose, CA 95110  
Tel: (408) 271-5160

Language(s): Nutrition programs.  
Services: Meals, case management.

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Jewish Community Center - Senior Nutrition Center  
14855 Oka Road, Los Gatos, CA 95032  
Tel: (408) 358-3636

Language(s): Yiddish and Russian  
Services: Immigrant information, food, call ahead.

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Korean American Community Services  
1800B Fruitdale Avenue, San Jose, CA 95128  
Tel: (408) 920-9743

Language(s): Korean  
Services: Immigrant information, meals.
**Loaves and Fishes**  
San Jose #1: 389 E. Santa Clara, San Jose, CA 95113  
San Jose #2: 2980 Senter Rd., San Jose, CA 95111  
Tel: (408) 293-4505  

Language(s): Spanish  
Services: Meal kitchen at 2 locations for singles, couples, families, seniors and disabled.

**First United Methodist Church**  
24 North Fifth Street, San Jose, CA 95110  
Tel: (408) 294-7254  
Website: [www.sjfirst.org](http://www.sjfirst.org)  

Services: Spanish, Vietnamese

**Mountain View Community Services Agency**  
204 Stierlin Road, Mountain View, CA 94043  
Tel: (650) 968-0836  

Language(s): Asian and Spanish  
Services: Call for appointment for emergency food, shelter, and clothing

**Our Daily Bread - St. Thomas Episcopal Church**  
231 S. Sunset, Sunnyvale, CA 94086  
Tel: (408) 736-4108  

Services: Meals.

**Our Lady of Guadalupe Church**  
2020 E. San Antonio, San Jose, CA 95116  
Tel: (408) 258-7057  

Language(s): Spanish and English  
Services: Food distribution and immigrant information.

**Portuguese Social Service Organization (POSSO)**  
1115 East Santa Clara Ste. A, San Jose, CA 95116  
Tel: (408) 293-0877  

Languages: Portuguese  
Services: Senior lunch on Tuesday, Thursday and Friday.

**Sacred Heart Community Service**  
1381 S. First St., San Jose; CA  
Tel: (408) 278-2160  

Language(s): Spanish, Vietnamese  
Services: Multi-service agency, food assistance, serving families and homeless in downtown San Jose.

**Salvation Army**  
359 N. 4th Street, P.O. Box 2 D, San Jose, CA 95109  
Tel: (408) 282-1165  

Language(s): Spanish  
Services: Disaster services, transitional men's shelter providing food, lodging, counseling, and referrals 365 days a year. Services for low-income seniors. Transportation.

**Santa Maria Urban Ministry**  
778 S. Almaden, San Jose, CA 95110  
Tel: (408) 292-3314  

Language(s): Spanish  
Services: Food and immigrant services.

**Santa Teresa Catholic Church**  
794 Calero Avenue, San Jose, CA 95123  
Tel: (408) 629-7777  

Language(s): Spanish  
Services: Emergency bags of groceries
Second Harvest Food Bank  
750 Curtner Ave., San Jose CA 95125-2118  
Tel: 408-266-8866  
Web Site: www.2ndharvest.net  

Language(s): Spanish and Vietnamese  
Services: Food distribution center.

Seventh Day Adventist  
San Jose:  
281 N. 33rd Street, San Jose, CA 95116  
Tel: 297-4597  

Language(s): Asian languages and Spanish.  
Services: Food distribution, immigrant information.

St. Joseph’s Family Center  
750A Church St., Gilroy, CA 95020  
Tel: (408) 842-6662  

Language(s): Spanish  
Services: Lunch for homeless, brown bag/grocery services, rental assistance and PG&E assistance with cancellation notice.

Sunnyvale Community Services  
810 W. McKinley, Sunnyvale, CA 94086  
Tel: (408) 738-4324  

Language(s): Spanish, Vietnamese and Chinese  
Services: Food distribution for Sunnyvale residents.

St. Isabel Kitchen  
1375 E. Santa Clara Street, San Jose, CA 95116  
Tel: (408) 292-2123  

Language(s): Spanish and Portuguese  
Services: Food, immigrant information.

St. Vincent de Paul Society  
San Jose: 2040 S. Seventh St., San Jose, CA 95112  
Tel: (408) 993-9500  

Mountain View:  
2044 Old Middlefield Way, Mountain View, CA 94043  
Tel: (650) 903-0438  

Gilroy:  
7680 Monterey St., Gilroy, CA 95020  
Tel: (408) 842-5524  
Website: www.svdp.org  

Language(s): Spanish  
Services: Emergency networks for rental and utility assistance, two day labor sites in East San Jose and Los Altos, food, clothing and furniture.

Vietnamese American Cultural & Social Council  
115 E. Santa Clara Street, San Jose, CA 95116  
Tel: (408) 971-8280  

Language(s): Vietnamese  
Services: Immigrant information.
Yu-Ai Kai
(Japanese American Community Senior Services)
588 N. Fourth Street, San Jose, CA 95112
Tel: (408)294-2505

Language(s): Japanese.
Services: Senior nutrition site Mon-Fri, other social services.
Good mental health means feeling good about oneself and feeling at ease with others. The Mental Health Department of Santa Clara County provides services and administers programs for adults, older adults, families and children, including seriously mentally ill adults and children. Below are common questions you may have about mental health and services.

What is mental health?
Mental health, like physical health, must be taken care of to ensure a healthy and productive life. Indicators of good mental health include:

- The ability to adjust to changes,
- the ability to recognize and to deal positively with reality, and
- the ability to develop and to maintain satisfying relationships with people

What is mental stress?
Stress is a natural part of life. However, when we have too much stress, this can cause problems at work and at home. Causes of mental stress could include:

- Refugee experiences,
- Language barriers,
- Cultural conflicts,
- Intergenerational differences,
- Marital or family problems, homesickness,
- Loneliness,
- Poverty,
- Unemployment, and
- Career change.

Signs of mental stress include loss of appetite and trouble sleeping, excessive fatigue, difficulty concentrating, excessive anger, suspiciousness, physical complaints without organic causes, helplessness and hopelessness, excessive anxiety, hallucinations and delusions, alcohol and drug abuse, and suicidal or homicidal ideas.

What does Santa Clara County offer for mental health care?
Multiple programs range from outpatient to residential care. There is also a limited screening and referral services that are provided through the Call Center, a centralized information service in operation 24 hours a day, 7 days a week. The Call Center also maintains a volunteer suicide and crisis line. The Call Center toll free number is 1-800-704-0900 in Spanish, English and Vietnamese.

Santa Clara County offers services, support and programs to help you and your family be healthy, both mentally and physically.

Other types of services that are available are clinical intake assessment, psychiatric evaluation, psychotherapy, case management, individual and group counseling, marriage and family counseling, child and adolescent counseling, medication supervision, crisis intervention, mental health consultation, mental health education, geriatric services(seniors), referral services, and psychiatric hospitalization.
What mental health services are provided for youth?
Services are provided for seriously emotionally disturbed children and adolescents through a system of county and contract programs and include mobile crisis, outpatient, day treatment, residential, intensive in-home and comprehensive services.

How do I pay for Mental Health services?
Fees are based on how much you can pay based on your income (ability to pay.) Medi-Cal and Medicare are accepted.

ACCESS CRISIS LINE
Tel: 1-800-704-0900
Language(s): Spanish, Vietnamese, other
Services: Crisis services.

ACCESS Program
2221 Enborg Ln, San Jose 95128
Tel: (408) 279-3312
Services: Screening and referral, limited psychiatric assessments, walk-in crisis intervention, linkage to appropriate services for all county adult and older adult residents in need of mental health services regardless of ability to pay; information and referrals to community mental health resources, and other social services available to Santa Clara County residents.

Achieve
3860 Middlefield T2, Palo Alto 94303
Tel: (650) 329-2375
(650) 494-1200


ACT for Mental Health, Inc.
441 Park Avenue, San Jose, CA 95110
Tel: (408) 287-2640
Language(s): French
Services: Homeless services, counseling, pre-work skills training, Fireside Friendship Club, Community Thrift Shop.

AIDS Resources, Information and Services of Santa Clara County (ARIS)
106 E. Gish Rd, San Jose, CA 95112
Tel: (408)436-9120
Website: www.aris.org
Language(s): Spanish
Services: Nutritional and housing services, HIV-risk reduction education, low-cost rental housing for people with disabling HIV/AIDS who are homeless or at risk of becoming homeless, one-to-one companionship, advocacy, grief counseling, peer support group meetings for people with AIDS/HIV positive and their family members and friends, support groups (for women with HIV and AIDS, young adults (age 16-25) with HIV, parents of people with HIV, people with AIDS and those who are HIV positive, and people close to those with HIV), meal preparation and nutritional supplements and monthly food baskets for people with HIV and AIDS, and educational presentations on AIDS transmission, living with AIDS and risk reduction.
Stress & Mental Health Care

Adult and Child Guidance

950 W. Julian Street, San Jose, CA 95126
Tel: (408) 292-9353

Language(s): Spanish, Vietnamese, Cambodian, and American Sign Language

Services: Affordable counseling, therapy and other support services including prevention and treatment of child abuse, Attention Deficit Disorder Clinic, HIV/AIDS counseling, and gay/lesbian/bisexual therapy.

Alliance for Community Care

San Jose #1:

438 N. White Rd., San Jose 95127
Administration: (408) 254-6828
Clinic Service: (408) 261-7777
Customer Service: (408) 938-6789
Literal House: (408) 998-3293
Outpatient Services: (408) 938-6789

San Jose #2:

2001 The Alameda, San Jose, CA 95126
Tel: (408) 261-7777

Palo Alto:

206 California Avenue, Palo Alto, CA 94306
Tel: (650) 617-8340

Language(s): Spanish, Farsi, Cambodian, Vietnamese, Polish, Hindi, French, Tagalog, Mandarin, Russian, Italian, and American Sign.

Alzheimers Association

2065 W. El Camino Real, Ste E, Mt. View, CA 94040
Tel:(650) 962-8111
Website: www.alzsf.org

Language(s): all through AT&T interpreter services

Services: Direct assistance and support to patients, families, and caregivers; information and education for health care professionals and the public; advocacy for needed legislation and public policy at local, state, and federal levels; support for research focused on the cause, treatment, and prevention of Alzheimer's disease and related disorders.

Asian Americans for Community Involvement

2400 Moorpark Avenue, Suite 300, San Jose, CA 95128

Tel: (408) 975-2730

Language(s): Cantonese, Mandarin, Taiwanese, Lao Mien, Tagalog, Ilocano, Spanish, Thai, Vietnamese, Japanese, Korean, Lao
Services: Outpatient mental health, youth violence/substance abuse prevention and treatment, Drinking Driver Program, job training, shelter for domestic violence survivors, senior case management and nutritional meals, ESL and citizenship classes, refugee program, domestic violence/child abuse prevention and treatment, adult and adolescent substance abuse treatment, youth employment and gang intervention. Other sites in East San Jose.

Bascom Mental Health Center

650 S. Bascom Ave., San Jose, CA 95128
Tel: (408) 299-6262 or (408) 971-6932
Language(s): Vietnamese, Spanish, Chinese, Tagalog, Portuguese, and Cambodian.

Services: Family and children outpatient mental health clinic, assessments, emergency evaluations, individual and family therapy, medication evaluations and medication support services, referrals from Juvenile Probation Department, Family Preservation Services, Acute Psychiatric Hospitals, Child Welfare Services, local physicians, community clinics, and out-stationed services at 16 schools throughout Central and East San Jose and Sunnyvale and 2 community centers in East San Jose, with 12 staff located on these sites).

Catholic Charities of Santa Clara County

2625 Zanker Road, Suite 200, San Jose, CA 95134
Tel: (408) 468-0100 Fax: (408) 944-0275
E-mail: HR@CCSJ.ORG
Website: CCSJ.ORG
Language(s): Spanish, Vietnamese

Services: Mental health and substance abuse services in a dual diagnosis context.

Family therapy for juvenile probation clients. Individual and group outpatient preparation and job placement for adults with serious mental illness. Vocational preparation and job placement for adults with serious mental illness.

Central Mental Health Clinic

2221 Enborg Lane, San Jose, CA 95128
Tel: (408) 267-6220
Language(s): Mandarin, Cantonese, Bosnian, Russian, Farsi, Korean, and Spanish.

Services: Adult outpatient mental health clinic serving adults 18 and older, crisis intervention, case management, mental health supportive counseling, and medication management.

Chamberlain's Mental Health Services

8352 Church Street, Suite A, Gilroy, CA 95020
Tel: (408) 848-6511
Language(s): Spanish and Portuguese

Services: Transportation provided by the agency if needed. Day treatment for severely and emotionally disturbed children, outpatient and medication clinic and services, school-based support mental health services, family strengthening and community outreach services, and victim witness treatment. Programs of early intervention for families of children identified as potential juvenile offenders.
Stress & Mental Health Care

Children’s Shelter Mental Health Clinic
4525 Union Avenue, San Jose, CA 95124
Tel: (408) 558-5460

Language(s): Spanish, Cambodian and Vietnamese
Services: Multi-disciplinary and culturally sensitive mental health assessment and treatment services to Children’s Shelter and Emergency Satellite Foster Home child-residents, and their families.

Treatment services, crisis intervention, brief treatment, individual, group and family therapy, psychotropic medication evaluation and treatment, consultation, referrals and follow-up.

Community Association for Rehabilitation (CAR)
3864 Middlefield Road, Palo Alto CA 94306
Tel: (650) 494-0550
Website: www.C-A-R.org

Language(s): American Sign Language and Spanish
Services: Information and referral for the disabled, advocacy, education on developmental and other disabilities, Infant Program for developmentally delayed infants, occupational and speech therapy, parent counseling and family support groups, individual swimming lessons to pupils with physical, mental, learning and emotional disabilities, pool for pre-natal swim classes, in-home respite service for children and adults with developmental disabilities, After-School Recreation Program for young people with special needs, assistance with developmental disabilities, instruction for daily living, ongoing support to make employment relationship a success for employee and employer, work skills, and socialization and behavior management for developmentally disabled adults.

Community Solutions, Family & Children Mental Health
16264 Church St, Ste 103, Morgan Hill, CA 95037
Tel: (408) 779-2113

Language(s): Spanish
Services: Family and Children’s Mental Health Services Program provides counseling for children, adolescents and families; outpatient services for individual, family and group mental health; case management; and medication support services.

Community Solutions
Gilroy: 6890 Chestnut Street, Gilroy CA, 95020
Tel: (408) 842-7138

Language(s): Spanish
Services: La Casa del Puente is a bilingual/bicultural transitional residential program designed to meet emotional, social, educational and vocational needs of people facing significant mental health problems rendering them unable to live independently. The System of Care Program provides intensive outpatient individual, group and family mental health services, plus case management and medication support.

Crisis Line for the Handicapped
2444 Moorpark Avenue, Suite 304, San Jose, CA 95154
Tel: (408) 296-2474

Language(s): Spanish
Services: Volunteer counseling and support for physically disabled and their families plus information and referral concerning handicapped organizations and facilities in California and Nevada.
Downtown Mental Health Center

1075 East Santa Clara Street, San Jose, CA, 95116
Tel: (408) 299-6175

**Services:** Mental health services, case management services, crisis intervention, medication. Work with clients suffering from serious mental illnesses who exhibit severe problems in normal daily functioning. Assist individuals within the context of a mutual partnership effort to achieve higher levels of functioning. Develop community and/or family support systems. Encourage individuals to work or to return to work whenever possible.

Early Start Program
California Department of Developmental Services

Tel: (800) 515-2229

**Services:** Early intervention services to help infants and toddlers with special health and developmental needs learn and grow. Coordinates services to meet the developmental needs of the child within the context of the family. Provides assistive technology devices and services, audiology services, family training, counseling and home visits, medical services for diagnostic or evaluative purposes, nursing, nutrition counseling, occupational therapy, physical therapy, psychological services, respite, case management, social work services, special instruction, speech-language pathology, vision services, and transportation.

Eastfield Ming Quong

251 Llowellyn Ave., San Jose, CA 95008
232 East Gish Rd., San Jose, CA 95112
Reception: (408) 379-3790
Client Services: (408) 379-3796
Website: [www.emq.org](http://www.emq.org)

**Language Capacity:** Chinese

**Services:** Early intervention and therapy to children, adolescents and families affected by emotional and behavioral problems. Residential and crisis intervention, short term intensive day treatment, intensive outpatient treatment, counseling for child sexual abuse. Foster family agency.

Eastern European Services Agency (EESA)

2400 Moorpark Ave. #200, San Jose, CA 95128
Tel: (408) 926-7950

**Language(s):** Bosnian, Croatian, Serbian and Albanian.

**Services:** Outpatient mental health, senior case management, ESL classes.

East Valley Mental Health Center

1991 McKee Road
San Jose, CA 95116
Tel: (408) 926-2900

**Language(s):** Tagalog, Ilocano and Spanish

**Services:** Mental health services for emotionally troubled children, adolescents, and families from varying cultures and socio-economic groups. Outpatient counseling, in-home treatment, residential treatment, short term intensive day treatment, school-based day-treatment crisis intervention, wrap-around services and chemical dependency programs. Services are targeted to three specific ethnic groups: African American, Filipino, and Latino.
Stress & Mental Health Care

El Camino Hospital

2500 Grant Road, Mountain View, CA 94040-7025
Tel: (650) 940-7000

Language(s): Translation services available
Services: Psychiatric services, community health education classes and support groups.

Elmwood Mental Health

701 South Abel Street, Milpitas, CA 95035
Tel: (408) 957-5360

Services: Inpatient and outpatient mental health services in the Santa Clara County Department of Correction at Elmwood Jail.

Enborg Lane Pharmacy, Mental Health Department

2221 Enborg Lane, San Jose, CA 95128
Tel: (408) 885-2300

Services: Provides patient education programs at Barbara Arons Pavilion and Crestwood Manor. Dispenses medications, counsels patients, and monitors medication as required by the County Mental Health Department. Produces a newsletter and provides continuing education programs for the Mental Health staff.

Fair Oaks Mental Health Center

660 South Fair Oaks Avenue, Sunnyvale, CA 94086
Tel: (408) 733-2760

Language(s): Spanish

Services: Outpatient services to children, adolescents and their families, as well as to seriously mentally ill adults and young adults; individual, group, collateral, family therapy and medication evaluation and support; referrals from school districts; mental health case management, crisis intervention, and medication support to assist consumers to achieve stability and a high level of functioning.

Family Service Mid-Peninsula

375 Cambridge Avenue, Palo Alto, CA 94306
Tel: (650) 326-6576
Website: www.fsmp.org

Language(s): Spanish

Services: Counseling for individuals and groups, including single parents. Helps ex-partners resolve emotional impasses so that they can reach agreement regarding child custody issues and begin a co-parent relationship. Violence prevention, intervention and treatment program for children, adolescents, and adults. School-based services for students and their families. TeenLine (650) 327-TEEN or (408) 993-TEEN and Parental Stress Hotline (650) 327-3333 or (408) 993-8336.

Gardner Family Care

15850 Concord Circle, Suite B, Morgan Hill, CA 95037
Tel: (408) 779-2113

Services: Family services for seriously mentally ill adults, older adults, and individuals with addictions. Assistance for domestic violence and sexual assault survivors and young teenage parents. Tutoring, homework assistance, crafts, recreation, community service projects and a youth leadership program.
Gardner Family Care Corp., Inc.

160 East Virginia Street, Suite 280, San Jose, CA 95112
Tel: (408) 977-1591

Language(s): Spanish and Vietnamese

Services: Prenatal substance abuse program, drug and alcohol prevention/treatment, domestic violence counseling, and WIC (Women, Infant, and Children) nutrition program. Medical/social assessments, case management, counseling, education, follow-up, and senior program.

Good Samaritan Charitable Trust, Health Connection

2025 Gateway Place, Suite 205, San Jose, CA 95110
Tel: (408) 559-2011

Language(s): Mandarin, French, German, Japanese, Spanish and Vietnamese

Services: Nurse and social work case management for individuals with AIDS/ HIV, benefits counseling, emergency financial assistance, housing subsidies, mental health counseling. Respite program, companionship, emotional support, errands and/or relief of caregivers.

Grace Baptist Community

484 San Fernando Ave., San Jose, CA 95112
Tel: (408) 295-2035 or (408) 723-2754
Fax: (408) 277-2474

Services: Recreation and leisure, socialization and education, opportunities for mental illness and developmental disabilities.

Indian Health Center of Santa Clara Valley, Inc.
1333 Meridian Avenue, San Jose, CA 95125
Tel: (408) 445-3425

Services: Outpatient mental health and substance abuse treatment services including individual, group, family therapy, case management, psychiatric evaluations, psychosocial assessments and wellness education. A wide variety of individual and group activities are available for Native Americans and their families.

Juvenile Hall Mental Health Clinic

840 Guadalupe Parkway, San Jose, CA 95110
Tel: (408) 299-3166

Services: On-site intensive outpatient clinic with multi-disciplinary, culturally sensitive mental health services to youth incarcerated in Juvenile Hall which includes assessment, crisis intervention, brief therapy, family intervention, and consultation.

Las Plumas Mental Health

1650 Las Plumas Ave, San Jose, CA 95133
Tel: (408) 272-6726

Language(s): Spanish

Services: Referral and assessment site for school districts. Outpatient services include individual, group, collateral, and family therapy.
Mekong Community Center

1661 Burdette Drive, Suite C, San Jose, CA 95112
Tel: (408) 282-0402

Language(s): Vietnamese and other Southeast Asian languages

Services: Enables psychiatrically disabled Southeast Asian refugees and immigrants to obtain skills to cope with the tasks of independent living.

Narvaez Mental Health

614 Tully Road, San Jose, CA 95111
Tel: (408) 494-1500

Language(s): Spanish and Vietnamese

Services: Individual and group support and counseling for teen parents.

North Valley Mental Health Center

231 Grant Avenue, Palo Alto, CA 94306
Tel: (650) 321-5545

Language(s): Spanish

Services: Individual and group counseling, case management, and medication supervision.

Rebekah Children’s Service

290 IOOF Ave., Gilroy, CA 95020
Tel: (408) 846-2100
Website: www.rcs-ioof.org

Language(s): Spanish and French.

Services: Temporary residential treatment and foster care for abused or seriously disturbed children.

South County Mental Health

1215 First St., Gilroy, CA 95020
Tel: (408) 686-2360

Language(s): Spanish

Services: Medication, case management, social rehabilitation, and counseling for seriously mentally ill adults.

West Valley Mental Health

375 Knowles Drive, Los Gatos, CA 95030
Tel: (408) 379-7020

Services: Case management, psychotropic medication, rehabilitative services, and specialized services to dually diagnosed population, that is, individuals with concurrent mental illness and substance abuse disorders.

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Family Support

Look here for information about:

- Child & Youth Care
- Senior & Elder Care
- Care for Persons with Disabilities
- Housing & Tenant Rights
- Cash Aid
- Transportation
Many immigrant youth and children of immigrants experience normal stress as teenagers, in addition to adjusting to a new cultural and social environment. In addition, many immigrant families must find child care for their young children while they work or are in a training program.

Below are some common questions and answers parents may have about childcare and programs and services offered for youth in Santa Clara County.

**My husband and I work, where can we find affordable childcare for my young child?**

Accessing affordable childcare programs can be difficult. Many parents will rely on family and friends to help them. However, childcare programs and services are available at daycare centers, at some schools that have after school programs and by private or community organizations and agencies dedicated to caring for children and youth. The cost of these programs and services will vary, and in some cases, low-income families may be eligible for financial assistance to pay childcare fees. You should always ask to see if you may be eligible to receive financial assistance.

**Where can my 14yr. old child go after school while I’m at work?**

There are programs throughout the county where immigrant youth can make meaningful use of their time. These programs help youth create a sense of belonging through participating in programs designed to enhance their lives. You can find these programs and resources through a variety of after school programs that exist for immigrant youth. Some locations include youth centers, sports programs, homework centers and community centers. Most youth programs are free, however, it is always a good idea to ask if there is a cost. Sports programs offered by cities and organizations often require a fee. In some cases, they may offer scholarships to help families pay for fees.

**I am a working single mother. Where can my child get help with homework after school?**

Libraries, schools and community centers may offer tutoring and homework assistance for school-age children. While these may not be child or youth care programs, they are useful resources in helping parents help their children make better use of their time afterschool.

**I’m interested in caring for children in my home, how do I start?**

Immigrants can start a home-based child care center. They must be approved for a license in order to do this. Because of the lack of the county’s childcare services, immigrants who are interested in opening a childcare center are encouraged to enter this field so that there can be more culturally relevant places for children. Persons interested in opening a home-based child care center can call 1-800-616-2242 for more information. Community colleges, adult education and some vocational training programs offer preparation for adults interested in the field of caring for children and youth.
Are their educational programs for children under 5 years?

Yes. Santa Clara County Head Start Program provides half to full day preschool for low income, at-risk children. Head Start preschools are funded by the state, and are FREE. Participating does not affect your immigration status. Preschools prepare young children for kindergarten and are a childcare alternative for many families.

4'C’s Council: Community Coordinated Child care Development Council of Santa Clara County

111 Gish Rd., San Jose, CA 95110
Tel: (408) 487-0747
Referral: (408) 487-0749
Website: www.4c.org

Language(s): Spanish, Vietnamese, Cantonese, Mandarin, Farsi, Hindi, Syrian, Russian, Tagalog and English

Services: Countywide day care referrals for infants, sick children, preschool and school age

Achieve Intake

3860 Middlefield Road, Palo Alto, CA 94303-4716
Tel: (650) 494-1200
Palo Alto: (650) 494-1200
San Jose: (408) 928-5777
Website: www.achievekids.org

Language(s): American Sign Language, Cantonese, Tagalog, Finnish, French, Polish, Russian and Spanish.

Services: Mental health treatment and special education for children and youth with emotional and developmental disorders that cannot be properly addressed in a traditional educational environment. Ages 7 to 22.

Albert L. Schulz Jewish Community Center

655 Arastradero Road, Palo Alto, CA 94306
Tel: (650) 493-9400 x249

Website: www.paloaltojcc.org

Language(s): Russian and Hebrew

Services: Childcare for children 5 years through 13 years. Bus transportation from school to center. Recreational program until 6 p.m. Variety of educational and cultural programs.

Child Care Information Line for Santa Clara County

Tel: (408) 928-3542
Languages: Spanish, Vietnamese and English

Services: People on CalWORKS who are working full time and receiving some part of cash assistance are eligible for childcare services.

Choices for Children

111 N. Market Street, Suite 100 ,San Jose, CA 95113
Tel: (408) 297-3295
Website:www.choices4children.org

Language(s): Spanish, Vietnamese and English

Services: Company Contracted Referrals; Resource provides referrals for parents employed by companies contracted for child-care referral services; Alternative Payment Program provides financial assistance for childcare of income-eligible parents.

Choices for Children – PTRAC

(Provider, Training and Resource Center)
1197 Lick Avenue
San Jose, CA 95113
Website: www.choices4children.org

Services: Assistance and support for child care providers.
Child & Youth Care

Community Association for Rehabilitation
525 East Charleston Road, Palo Alto, CA 94306
Tel: (650) 494-0550

Language(s): American Sign Language, Spanish and English.

Services: For children and adults that are developmentally disabled. Other locations include Palo Alto, Menlo Park, Watsonville and Campbell.

Community Family Service Inc.
555 Meridian Ave, San Jose, CA 95112
Tel: (408) 275-0810
Language(s): Spanish, Portuguese

Services: Provides child-care services at over 20 home-based settings in San Jose, for infants to age 13.

Community Solutions, Family & Children Mental Health
16264 Church St, Morgan Hill, CA 95037
Tel: (408) 779-2113
Language(s): Spanish and English

Services: Counseling, case management and support services.

Economic and Social Opportunities
Gilroy
7365 Monterey St., Gilroy, CA 95020
Phone: (408) 848-1265

Language(s): Spanish and Vietnamese

Services: Tutoring, high school recreation, Cultural, computer, craft and summer program.

San Jose
1445 Oakland Rd., San Jose, CA 95112
Tel: (408) 971-0888

Language(s): Spanish and Vietnamese.

Services: Tutoring, employment training, computer education.

El Toro Youth Center
17620 Crest Ave., Morgan Hill, CA 95037
Tel: (408)-779-6002

Gardner Community Center
CET Building, 701 Vine St, San Jose, CA 95112
Tel: (408) 279-1498

Language(s): Spanish.

Services: Nutrition and recreational program.

Go Kids, Inc, (formerly Growth and Opportunity Inc.)
355 Woodview Ave., Suite #600
Morgan Hill, CA 95037
Tel: (408) 842-2201
Website: www.gokids.org

Language(s): Spanish and English

Services: Center Based Childcare, preschool, school age care, and special seasonal childcare for migrant workers.

La Familia Sana
7400 Railroad St., Gilroy, CA 95020
Tel: (408) 847-4686
MACSA – South County
Mexican American Community Services Agency

Website: www.macsa.org

Language(s): Spanish and English

Services: After-school and tutoring program for children K-6th grade, offering computer skills, sports and recreation to low-income youth from Gilroy. Monday-Friday 3:30-7 p.m.

MACSA Youth Center

Mexican American Community Services Agency
660 Sinclair Dr., San Jose, CA 95116
Tel: (408) 929-1080
Website: www.macsa.org

Language(s): Spanish and English

Services: Zero Dropout Initiative Tutorial Assistance Program: Service for 3rd - 5th grade students, Monday – Friday 2:30-5:30 p.m.

Latchkey Daycare Program: for ages 6-12 Monday-Friday 2:30 - 5:30 p.m.

SCORE program includes sports, computers, recreation and educational tutoring.

Nuestra Casa Family Resource Center

1998 Alum Rock Avenue, San Jose, CA 95116
Tel: (408) 251-7663
Website: www.familyresourcecenters.net

Language(s): Spanish and English

Services: ESL, citizenship, childcare, women’s support, domestic violence, childcare counseling, Parenting without violence, Grandparents Support Group, Youth Leadership Program, Child Therapy Program, Al-Anon, School Success Program for Middle School youth, Homework Club, Self-Esteem class for Men and Women. Childcare provided for participants of programs.

P.E.A.R.L.S. Program, City of San Jose

San Jose, CA 95112
Tel: (408) 794-1239
Tel: (408) 248-4636

Language(s): Spanish.

Services: Information and referral services for the city, county and community; resources for parents.

Catholic Charities of Santa Clara-Youth Empowered for Success (YES)

645 Wool Creek Drive, San Jose, CA 95112
Tel: (408) 283-6150
Website: www.ccsj.org

Language(s): Spanish, Vietnamese and English

Services: Provides a structured after-school program to support students and their families. Activities include homework assistance, leadership and cultural awareness training, sports & arts activities, parent workshops, family activities and individual and family support.

YMCA of Santa Clara Valley (Metropolitan Office)

1922 The Alameda, San Jose, CA 95126
Tel: (408) 298-3888 Fax: (408) 298-0143
www.scvymca.org

Call for information on childcare services and youth programs at the locations below:

Central Branch
Tel: (408) 298-1717
1717 The Alameda, San Jose, CA 95126

East Valley Branch
Tel: (408) 258-4419
1975 S. White Rd., San Jose, CA 95148

Mt. Madonna Branch
Tel: (408) 762-6000
17666 Crest Avenue, Morgan Hill, CA 95037
**Northwest Branch**
Tel: (408) 257-7160
20803 Alves Dr., Cupertino, CA 95014

**Southwest Branch**
Tel: (408) 370-1877
13500 Quito Rd., Saratoga, CA 95070

**YWCA Child Care Centers**
Website: [www.ywca-scv.org](http://www.ywca-scv.org)

Languages: Spanish, English and others
Services: Provides child care for infants, toddlers, preschool and school age children.

**Downtown San Jose**
**YWCA Villa Nueva**
Children 6 weeks to 6 years
375 South Third St, San Jose
408-295-4011 ext. 237

**East San Jose**
**YWCA Christopher, Christopher Elementary School**
Kindergarten to 5th Grade
565 Coyote Rd, San Jose  408-578-1733

**South San Jose**
**YWCA Almaden, Almaden Elementary School**
Kindergarten to 6th Grade
1295 Dentwood Dr, San Jose  408-448-1280

**YWCA Canoas, Canoas Elementary School**
Kindergarten to 5th Grade
800 Wren Dr, San Jose  408-265-0965

**YWCA Eden Palms**
6 weeks to 6 years
5398 Monterey Rd, San Jose  408-227-9858

**YWCA Frost, Frost Elementary School**
Kindergarten to 5th Grade
530 Gettysburg Dr, San Jose  408-578-4535

**West San Jose**
**YWCA Trace, Trace Elementary School**
Kindergarten to 5th Grade
651 Dana Ave, San Jose  408-924-0880

**YWCA West Valley**
2 years to 12 years
43433 Leigh Ave, San Jose  408-269-7534

**YWCA Lynhaven, Lynhaven Elementary School**
Kindergarten to 5th Grade
881 South Cypress Ave, San Jose  408-247-1693

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**Need to get somewhere?** For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Immigrant seniors are a very vulnerable population. Centers with bilingual or multilingual staff are most suited for elderly immigrants.

What services do senior programs offer?
Senior centers that offer a wide variety of services are more desirable for senior immigrants because they can receive comprehensive services in one place. This includes:

- Recreational activities
- Nutritional programs and meals
- Health services and counseling

My elderly parent needs food. What programs exist?
Almost all senior centers have nutritional services and serve some ethnic foods, but most transportation services to these centers are limited. Contact the organizations listed below to find out what is offered in your community.

Also, the Santa Clara County Food Bank has a special programs for Seniors. See the Food Section on pg. 27 for more information on Food & Nutrition for Seniors.

Do senior centers offer health services too?
Some senior centers offer health services. However, older immigrants who need health services need to obtain current and correct information about eligibility to use these services through senior centers. Contact the senior center to find out what is available. See the Health Care Section on pg. 9 for more information on health services for Seniors.

What kind of services are available for seniors who can’t leave their home?
Immigrant seniors who are homebound can call In-Home Supportive Services (IHSS) for information about services provided. See the Health care section on pg. 9 for more information.

Are there services for seniors who wish to get a job?
Senior immigrants looking for employment can call the National Council on Aging at their San Jose office at (408) 280-7791.

What services does the Council on Aging offer?
The Council on Aging offers many services to the senior community. These services include:

- Health and supportive services in the areas of health insurance counseling,
- Emergency home response,
- Employment,
- Visiting advocates,
- Information and assistance,
- Meals on wheels and
- Case management services.
I am confused about paying my medical bills, who can help me?
Seniors may need help with understanding how to pay their medical bills and how to use health services. The Council on Aging offers a program called Health Insurance and Counseling Advocacy Program (HICAP) to assist seniors with their bill payment needs. Call (408) for more information.

I take care of my mother and I am so overwhelmed. Who can help me?
Caregivers of seniors (including spouses, adult children of seniors or friends) often need support in order to keep caring for their loved one. Respite programs help caregivers get the support they need. See the list below for more information.

Senior Information Assistance Line
Tel: (408) 296-8290
Toll Free: 1(800) 510-2020

Council on Aging Offices
2115 The Alameda, San Jose CA 95126
Tel: (408) 296-8290
In County only: 1(800) 510-2020
Website: www.scccoa.org

Language(s): Spanish, Vietnamese and English.

Services: Assist seniors in obtaining services. Many available services including adult day care and health care centers, emergency shelter, delivered meals, health insurance counseling and advocacy, transportation and respite care services.

Catholic Charities of Santa Clara County
2625 Zanker Road, San Jose, CA 95134-2107
Tel: (408) 468-0100

Language(s): Cantonese and Vietnamese. Access to many languages from other services

Services: Mental health, elder care including nutrition, foster grandparent, kinship care support and independent aging program.

Department of Aging and Adult Services
Adult Protective Services
591 North King Road, San Jose, CA 95113
Tel: (408) 928-3860
Hotline: 1-800-414-2002

Services: Comprehensive social services to elders and dependent adults in the community.

John XXIII Neighborhood Center
194 E. San Fernando St., San Jose, CA 95112
Tel: (408) 282-8607

Services: Respite services, senior programs and nutrition.

Day Break – St. Francis of Assisi Pastoral Care Center
5111 San Felipe Rd., San Jose, CA 95135
Tel: (408) 270-4900

Services: Senior and Nutrition program, respite services. Mental and health services provided for seniors.
Senior & Elder Care

Foster Grandparent Program – Catholic Charities
2625 Zanker Rd., Ste. 200, San Jose, Ca 95134
Tel: (408) 944-0665

Services: Provides activities for seniors to become foster grandparents.

Gardner Family Care Corporation
160 E. Virginia St., Ste. 280, San Jose, CA 95112
Tel: (408) 287-6200

Language(s): Spanish and Vietnamese.

Services: Mental and health services provided for seniors.

Health Insurance Counseling and Advocacy Program (HICAP)
Tel: (408) 296-8290

Language(s): Cantonese, Mandarin, Japanese, Vietnamese

Services: Counsels seniors on Medicare, supplemental, long-term care and managed care

In Home Supportive Services
591 North King Road, San Jose, CA 95133
Tel: (408) 928-3737

Services: Domestic services, including but not limited to cleaning and meal preparation. Activity of daily living assistance such as feeding, bathing and oral hygiene are also based on need.

Independent Aging Program
195 East San Fernando Street, San Jose, CA 95112
Tel: (408) 282-8608

Language(s): Spanish

Services: Respite care to periodically relieve a full-time elderly caregiver or disabled senior. Counseling regarding shared housing.

Long-term Care Ombudsman
Catholic Charities
2625 Zanker Rd., San Jose, CA 95134
Tel: (408) 944-0567

Language(s): Access to Language Bank.

Services: Provides residents of nursing and residential care homes with an independent source of help in resolving problems within the facilities, as well as legal referrals and information. Services available to family members, friends and persons representing community organizations.

Multipurpose Senior Services Program
Council on Aging of Santa Clara County
2115 The Alameda, San Jose, CA 95126
Tel: (408) 296-8290

Language(s): Spanish, Mandarin, and Vietnamese

Services: Provides home assessment and case management services to frail elderly. Must be Medi-Cal and over 65.

National Council on Aging
691 S. Second Street, Ste. 10, San Jose, CA 95112
Tel: (408) 280-7791

Services: Adult day services and senior community service jobs program. NCOA’s workforce development division helps mature workers aged 55 and older to find gainful employment, increase their incomes, and learn new skills. The Senior Community Service Employment Program (SCSEP) authorized under Title V of the Older Americans Act enables NCOA to provide these jobs, skills, and paths to independence for mature men and women.
Outreach and Escort
926 Rock Ave, #10, San Jose, CA 95131
Tel: (408) 436-2865

Language(s): Vietnamese, Spanish, English and Chinese

Services: County-wide transportation services for medical appointments, shopping and limited day care to seniors and disabled persons.

Second Harvest Food Bank – Operation Brown Bag
750 Curtner Ave., San Jose, CA 95125-2118
Tel: (408) 266-8866
Hotline: 1-800-984-3663
Web Site: http://www.2ndharvest.net

Language(s): Spanish and Vietnamese

Services: Food distribution center. Weekly supplemental bag of groceries to seniors age 60+ and disabled persons age 55+ who meet eligibility guidelines. Hours: M-F 8a.m.-5p.m.

Senior Nutrition Program
591 North King Road. San Jose, CA 95113
Tel: (408) 928-3800

Services: Multiple sites and people’s homes, serving a variety of ethnic meals.

Services, Immigrant Rights & Education Network (SIREN)
778 N. 1st St, San Jose, CA 95112
Tel: (408)286-5680
Immigrant Assistance & Information Lines:
Spanish (408) 286-1698
Vietnamese (408) 286-1448

Website: www.siren-bayarea.org

Services: Information and referral hotline regarding public benefits, community education on public benefits, advocacy on changes in the law. Training and technical assistance on immigration and related issues.

VNA Meals on Wheels, The Health Trust
2025 Gateway Place, Suite #200, San Jose, CA 95110
Tel: (408) 452-1134

Language(s): French, German, Mandarin, Spanish and Vietnamese.

Services: Delivers hot noon meals Mondays to Friday and cold lunches during weekends to homebound disabled persons.

Via Rehabilitation Services
2851 Park Avenue, Santa Clara, CA 95050
Tel: (408) 243-7861

Language(s): Spanish

Services: Emergency equipment loan services available with prescription, including wheelchairs, walkers and canes.

Adult Health Care Services

Avenidas
450 Bryant Street, Palo Alto, Ca 94301
Tel: (650) 326-5362
Language(s): Spanish, Chinese, English and Vietnamese

Services: Assist seniors in obtaining services, lunch daily, recreational activities. Areas served: Palo Alto.
Mexican American Community Services Agency (MASCA)
130 N. Jackson Avenue, San Jose, CA 95116
Tel: (408) 928-1155

Language(s): Spanish, Mandarin, Cantonese, Vietnamese and Tagalog

Services: Senior health programs and nutrition site.

Alzheimer’s Activity Center
2380 Enborg Lane, San Jose, CA 95128
Tel: (408) 279-7515

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Cupertino Senior Day Services
20920 McClellan Rd., Cupertino, CA 95015
Tel: (408) 973-0905

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Live Oak Adult Day Services
Willow Glen - Administrative Office and Center
1147 Minnesota Avenue, San Jose, CA 95125
Tel: (408) 971-9363

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Live Oak Adult Services- Los Gatos
111 Church Street, Los Gatos, CA 95030
Tel: (408) 354-0707

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Live Oak Adult Services- Downtown San Jose
49 N. Fourth St., San Jose, CA 95112
Tel: (408) 292-1392

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Live Oak Adult Services- Gilroy
651 West 6th Street, Gilroy, CA 95020
Tel: (408) 847-5491

Services: Provides rehabilitative services, nutrition and care for seniors with physical, mental or social issues. Helps seniors maintain independence. Respite and counseling to families and caregivers also available.

Saratoga Adult Care Center
19655 Allendale Ave., Saratoga, CA 95070
Tel: (408) 868-1262

Language(s): Spanish and English

Services: Senior and Nutrition program.
**Sunnyvale Senior Day Services**  
1818 Scott Blvd., Sunnyvale, CA  94087  
Tel: (408) 246-8790  

Language(s): Spanish and Chinese  

**Services:** Senior and Nutrition program.

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**Community Centers & Nutrition Sites**

**Alma Community Center**  
136 Alma Avenue, San Jose, CA  95125  
Tel: (408) 288-8758  

Languages: Spanish  

**Services:** Nutrition and activities

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**Asian Americans for Community Involvement**  
2400 Moorpark Ave. #300, San Jose, CA 95128  
Phone: (408) 975-2730  

Language(s): Cantonese, Mandarin, Chui-Chow, Laotian, Cambodian, Vietnamese, Thai, Korean, Tagalog, Ilocano, Lao-Mein, Farsi and Japanese  

**Services:** General support services, senior programs and nutrition site.

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**Afro-American Community Services Agency**  
304 N. Sixth St. (Julian), San Jose, CA 95112  
Tel: (408) 292-3157  

Language(s): Spanish and Ethiopian  

**Services:** Senior programs and Brown Bag food program.

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**Berryessa Community Center**  
3050 Berryessa Rd., San Jose, CA  95132  
Tel: (408) 251-6392  

**Services:** Senior programs and nutrition.

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**Campbell Nutrition Site**  
1 West Campbell Ave., Campbell, CA  95008  
Tel: (408) 866-2764  

**Services:** Senior and Nutrition program.

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**Casa del Pueblo**  
200 S. Market St., San Jose, CA  95113  
Tel: (408) 294-5308  

**Services:** Senior and Nutrition program.

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**Community Services Agency of Mountain View and Los Altos**  
204 Stierlin Road, Mountain View, CA 94043  
Tel: (650)968-0836  

Languages: Spanish and English  

**Services:** Assist seniors in obtaining services, lunch daily and variety of other programs. Areas served: Mt. View, Los Altos and Los Altos Hills
Cupertino Senior Center
21251 Stevens Creek Blvd, Cupertino, CA 95014
Tel: (408) 777-3150

Language(s): Mandarin, Spanish and English

Services: Assist seniors in obtaining services, classes, exercise, recreational activities. Wed. lunch.

Cubberley Nutrition Site
4000 Middlefield Rd., Palo Alto, CA 94303
Tel: (650) 329-2418

Services: Senior and Nutrition program.

Cypress Senior Center
403 S. Cypress Ave., San Jose, CA 95117
Tel: (408) 244-1353

Services: Senior programs and nutrition

Eastside Neighborhood Center
2150 Alum Rock Avenue, San Jose, CA 95116
Tel: (408) 251-0215

Language(s): Spanish and Tagalog

Services: Nutrition program and senior programs.

Eastern European Services Agency
2400 Moorpark Ave. #200, San Jose, CA 95128
Tel: (408) 297-7348

Language(s): Bosnian, Croatian, Serbian, Albanian

Services: Senior program, ESL classes

Evergreen Community Program
4860 Felipe Rd., San Jose, CA 95135
Tel: (408) 270-2220

Services: Nutrition and senior programs.

Gilroy Senior Center
7371 Hanna Street, Gilroy, CA 95020
Tel: (408) 848-0465
Nutrition Site: (408) 842-4200

Language(s): Spanish, Tagalog and Chinese

Services: Senior center and nutrition site.

Hank Lopez Senior Program
1694 Adrian Way, San Jose, CA 95122
Tel: (408) 926-3895

Language(s): Spanish

Services: Senior Recreational Activities, Food, groceries and social services information.

Hope Rehabilitation Services
1555 Parkmoor Ave., San Jose, CA 95128
Tel: 282-0449

Services: Senior and Nutrition program.
## Senior & Elder Care

<table>
<thead>
<tr>
<th>Center Name</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Iola Williams Community Center</td>
<td>2072 Lucretia Ave., San Jose, CA 95122</td>
<td>(408) 292-6592</td>
<td>Senior and Nutrition program.</td>
</tr>
<tr>
<td>IRCC, Inc.</td>
<td>399 West San Carlos Street, San Jose, CA 95110-2629</td>
<td>(408) 971-7861</td>
<td>Vietnamese</td>
</tr>
<tr>
<td>Indo-American Community Service Center</td>
<td>3065 Democracy Way, Santa Clara, CA 95054</td>
<td>(408) 748-1771</td>
<td>Hindi, Punjabi, Marathi, Gujarati, Urdu, Telusu, Tamil, Kannapa.</td>
</tr>
<tr>
<td>Jewish Community Services</td>
<td>14855 Oka Rd., Los Gatos, CA 95020</td>
<td>(408) 358-3636</td>
<td>Senior and Nutrition program.</td>
</tr>
<tr>
<td>Jewish Family Services</td>
<td>Winchester., Los Gatos, CA 95020</td>
<td>(408) 556-0600</td>
<td>Vietnamese</td>
</tr>
<tr>
<td>Jewish Family Services</td>
<td>Winchester., Los Gatos, CA 95020</td>
<td>(408) 556-0600</td>
<td>Senior programs and nutrition site.</td>
</tr>
<tr>
<td>Indo-American Community Service Center</td>
<td>3065 Democracy Way, Santa Clara, CA 95054</td>
<td>(408) 748-1771</td>
<td>Cultural and language-sensitive human care center providing health referrals and educational, social, occupational, cultural, and recreational services for seniors, youth and adults. Senior nutrition program.</td>
</tr>
<tr>
<td>Japanese American Senior Center (YU-AI-KAI)</td>
<td>588 N. 4th St., San Jose, CA 95112</td>
<td>(408)294-2505</td>
<td>Senior and Nutrition program.</td>
</tr>
<tr>
<td>Korean-American Community Services</td>
<td>1800 B Fruitdale Ave., San Jose, CA 95128</td>
<td>(408) 920-9733</td>
<td>Korean</td>
</tr>
<tr>
<td>La Comida of Palo Alto</td>
<td>450 Bryant St., Palo Alto, CA 94303</td>
<td>(650) 327-2811</td>
<td>Senior and Nutrition program.</td>
</tr>
<tr>
<td>Milpitas Senior Center</td>
<td>160 N. Main St., Milpitas, CA 95035</td>
<td>(408) 586-2775</td>
<td>Mandarin, Cantonese, Japanese, Vietnamese and Spanish</td>
</tr>
</tbody>
</table>

**Language(s):** Spanish

**Need more information? Contact SIREN's Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am - 4pm, and are bilingual English and the following languages: Spanish - (408) 286-1698 Vietnamese - (408) 286-1448 Farsi - (408) 286-5680 x108 Chinese - (408) 286-5680 x109**
Mountain View Nutrition Site  
266 Escuela Ave., Mountain View, CA 94040  
Tel: (650) 903-6330  

**Services:** Senior and Nutrition program.

Mt Madonna YMCA Senior Citizen Center  
17666 Crest Avenue, Morgan Hill, CA 95037  
Tel: (408) 776-0111  
Nutrition Program: (408) 779-1413  

Language(s): Cantonese, Filipino, Italian, Japanese and Spanish.  

**Services:** Senior services and nutrition site.

North Side Community Center  
488 N. Sixth Street, San Jose, CA 95122  
Tel: (408) 271-7315  

Language(s): Taglog  

**Services:** Nutrition Program ad senior activities.

Older Women’s League of Santa Clara County Inc.  

National Office  
666 11th Street, NW, Suite 700, Washington, DC 20001  
Tel: 1-800-825-3695  

Santa Clara  
Tel: (408) 270-4525  

**Services:** Provides advocacy to mid-life and older women to improve later life with economic security, health care, ending discrimination and abuse, and improving their image. Holds discussion groups, meetings, workshops and social activities.

Portuguese Community Center (POSSO)  
1115 East Santa Clara Street Suite #A, San Jose, CA 95116  
Tel: (408) 286-1448  
Website: [www.service.com/posso](http://www.service.com/posso)  

Language(s): Portuguese  

**Services:** Nutrition Program and senior services.

Santa Clara Senior Center  
1303 Fremont St., Santa Clara, CA 95050  
Tel: (408) 615-3170  

**Services:** Senior and Nutrition program.

Saint James Senior Center  
199 3rd St., San Jose, CA 95112  
Tel: (408) 297-3338  

**Services:** Senior and Nutrition program.

Salvation Army  
359 N. 4th St., San Jose, CA 95112  
Tel: (408) 282-1165  

**Services:** Senior and Nutrition program.

Santa Clara Senior Center  
1303 Fremont Street, Santa Clara, CA 95050  
Tel: (408) 615-3170  

Language(s): English  

**Services:** Assist seniors in obtaining services, nutrition Mon-Friday, resources for homecare workers, adult education classes and recreational activities and on-site Case Manager.
Self-Help for the Elderly
1818 Scott Boulevard, Santa Clara, CA 95050
Tel: (408) 246-8790
Language(s): Mandarin and Cantonese
Services: Senior programs and nutrition site.

Self-help for the Elderly- Campbell
940 South Valley Rd., Cupertino, CA 95014
Tel: (408) 873-4200
Services: Senior and Nutrition program.

Southside Community Center
5585 Cottle Rd., San Jose, CA 95123
Tel: (408) 629-9606
Services: Senior and Nutrition program.

Sunnyvale Community Services
810 W. McKinley Ave., Sunnyvale, CA 94086
Tel: (408) 738-4321
Language(s): Language bank available.
Services: Assist seniors in obtaining services, monthly food program, food for homeless, rental assistance, utility assistance, fee waivers for recreational department for City of Sunnyvale, information and referral, on-site Case Manager. Areas served: County-wide, Sunnyvale.

Sunnyvale Nutrition Site
535 Old San Francisco Rd., Sunnyvale, CA 94086
Tel: (408) 739-0833
Services: Senior and Nutrition program.

Vietnamese American Cultural and Social Council
611 North 13th Street, San Jose, CA 95112
Tel: (408) 971-8280 Fax: (408) 971-8285
Website: www.vietnam.org
Language: Vietnamese
Services: ESL, Citizenship classes for seniors.

Vietnamese Voluntary Foundation (VIVO)
2260 Quimby Rd., San Jose, CA 95122
Tel: (408) 532-7755
Language(s): Vietnamese
Services: Senior program, ESL and citizenship classes for seniors.

West Valley Japanese-American Senior Center
1545 Teresita Dr., San Jose, CA 95129
Tel: (408) 253-0458
Language(s): Japanese
Services: Senior programs for Japanese only.

West Valley Nutrition Site
6191 Bollinger Rd., Cupertino CA 95014
Tel: (408) 996-7210
Services: Senior and Nutrition program.

Willow Senior Center
2175 Lincoln Ave., San Jose, CA 95125
Tel: (408) 978-8029
Services: Senior and Nutrition program.
Disabled children and adults have a need for special programs, yet there are not enough schools and centers to meet their needs. It is extremely important for disabled immigrants and their families to get information about their educational, employment and legal rights.

How can I find out about my disabled rights?
Immigrants who have disabilities and need information about their rights and how to get accustomed to the new environment can call Protection and Advocacy Inc. at 1-800-776-5746 or the Bay Area (Oakland) office at (510) 839-0811 or visit their website www.pai-ca.org.

How can community organizations help people with disabilities?
Some organizations serving the disabled have staff who speak different languages and can help the disabled immigrant obtain information and services.

If I am disabled and need help with skills or to find a job, where do I go?
Some organizations can provide job training and/or assistance in finding a job. The help may depend upon the type of disability that you have. These organizations include:

- Alliance Vocational Services
- California State Department of Rehabilitation
- Catholic Charities Focus on Work
- Vision Impaired-Sensory Access Foundation
- Deaf Counseling Advocacy and Referral Agency
- Gavilan College
- DeAnza Community College Special Education Division.

What if my child needs special education services?
Your school should provide many services for your child to succeed in school. But it is very important that you actively seek the support and services your child needs. Also, depending upon the age of the children and the type of disability they have, there are special education programs such as Achieve Intake, Children’s Health Council, Community Association for Rehabilitation, Greater Opportunities for the Developmentally Disabled, and Parents Helping Parents special education advocacy program (408-727-5775) among others.

Parents of children with special needs have many rights and should advocate for their child’s well-being.

If I am disabled and have no money, can I receive financial help from the government?
There are some government programs that provide cash assistance to people who are disabled and are low-income. These programs depend upon your immigration status and whether you have worked in the United States. If you have a green card, using cash aid as your only source of income will not affect your immigration status, unless you decide to leave the country for more than 180 days. See the Cash Aid Section on pg. 62 for more.
Care for People with Disabilities

information on cash aid programs and pg. 5 to learn more about how using benefits may affect your immigration status.

Is there free medical help for children and adults with disabilities?
If you are low-income and have limited resources, you may be eligible for Medi-Cal, a state medical insurance program. See the Individual & Family Health Care Section on pg. 9 for more information.

Is there housing assistance for people with disabilities?
Green Pastures and Tri-Aegis Residential Services provide residential homes for children and/or adults with developmental disabilities. In some circumstances, there are federally subsidized housing projects that help disabled persons by providing apartments with reduced rents. A federally subsidized housing list may be available through the Housing Authority of Santa Clara County. In addition, the Housing Authority has a Section 8 housing list. See the Housing Section on pg. 53 for more information.

Are their cash aid programs for people with disabilities?
Some of these programs include
- Supplemental Security Income (SSI),
- Cash Assistance Program for Immigrants (CAPI),
- Social Security Disability Insurance,
- State Disability Insurance,
- Workers Compensation,
- Cal Works.

See the Cash Aid section on pg. 62 and the Wages & Workers Rights section on pg. 123 for more information.

Where do I call if my child is out of control?
Depending upon the type of disability, counseling services are provided by Crisis Line for the Handicapped, Children's Health Council, Greater Opportunities for the Developmentally Disabled as well as other agencies. See the Stress/Mental Health Section on pg. 19 or call 24 hour ACCESS Crisis: (800) 704-0900 for assistance.

Achieve Intake
3860 Middlefield Road, Palo Alto, CA 94303-4716
Tel: (650) 494-1243

Language(s): American Sign Language, Cantonese, Tagalog, Finnish, French, Polish, Russian and Spanish.

Services: Mental health treatment and special education for children and youth with emotional and developmental handicaps. Ages 2 1/2 to 22.

Alliance Vocational Services (AVS)
Palo Alto: 206 California Avenue, Palo Alto, CA 94306
Tel: (650) 617-8340
San Jose: 150 South Autumn, San Jose, CA 95110
Tel: (408) 938-8500

Language(s): Spanish, Vietnamese, Tagalog and Punjabi

Services: Assists individuals with severe mental illness who wish to re-enter the job market to identify their skills and abilities and develop job-seeking skills including resume writing, job applications and interviewing. Clients have assistance in finding employment. On-going one-on-one counseling, job coaching and practical guidance help to maintain employment. Available to Santa Clara County residents, age 18 and over, with an Axis 1 psychiatric diagnosis. Self-referral or referral by a mental-health professional. No fee. Funding through the California Department of Rehabilitation and Santa Clara County Mental Health.
California State Department of Rehabilitation
7872 Eagle Berry St., Gilroy, CA 95020
Tel: (408) 848-1345

Mountain View:
2570 West El Camino Real Suite 202, Mountain View, CA 94040
Tel: (650) 949-2750
Language(s): Spanish

San Jose:
100 Paseo de San Antonio, Room 324, San Jose, CA 95113
Tel: (408) 277-1355
Language(s): Spanish and American Sign
Services: Diagnostic and testing services, job training and placement for vocationally disabled persons with physical, mental and emotional impairments. Supportive services. Apply by phone for appointment. Fee: none.

Catholic Charities of Santa Clara County (Handicapped Program)
2625 Zanker Rd., San Jose, CA 95134
Tel: (408) 468-0100
Services: Offers an opportunity for adults with disabilities to get out of their homes for once a month socialization and other events.

Children’s Health Council
650 Clark Way, Palo Alto, CA 94304
Tel: (650) 326-5530
Language(s): Spanish and American Sign
Services: Multiple programs and clinics, some of which provide group and individualized therapy programs, assessments and diagnostic treatment services including specialty clinics. Interdisciplinary team assessments by specialists in psychology, speech and language pathology, learning disabilities, OT, social work, special education and child development.

Community Association for Rehabilitation
525 East Charleston Road, Palo Alto, CA 94306
Tel: (650) 494-0550
Language(s): American Sign Language, Spanish and English.
Services: For children and adults that are developmentally disabled. Other locations include Palo Alto, Menlo Park, Watsonville and Campbell.

Community Solutions, Family & Children Mental Health
16264 Church St, Ste 103, Morgan Hill, CA 95037
Tel: (408) 779-2113
Language(s): Spanish and English
Services: Counseling, case management and support services.

Crisis Line for the Handicapped
P.O. Box 24791, 2444 Moorpark Ave., Suite # 304
San Jose, CA 95154
Tel: (408)
Language(s): Spanish and English.
Services: Counseling and support for the physically disabled and their families.

Deaf Counseling Advocacy and Referral Agency of Santa Clara County (DCARA)
540 Bird Avenue, San Jose, CA 95125
Tel: (408) 260-1993
TDD/TTY (408) 298-5443
Language(s): American Sign and Spanish
Services: Advocacy, peer counseling and job placement for those who have acquired severe hearing loss in adulthood or are pre-lingually deaf.
| **DeAnza Community College** |
| Special Education Division |
| 21050 McClellan Rd., Cupertino, CA 95014 |
| Tel: (408) |
| TDD: (408) 864-8755 |

**Services:** Classes in career planning, vocational assessment, job development, job search and high tech training with adaptive equipment for persons with disabilities.

| **Greater Opportunities for the Developmentally Disabled** |
| 3550 Stevens Creek Blvd., Suite #230 San Jose, CA 95117 |
| Tel: (408) 248-0498 |

**Language(s):** Tagalog, Spanish and Vietnamese.  
**Services:** Education and family services in individual’s private residence.

| **Focus for Work** |
| Catholic Charities of Santa Clara County |
| 2625 Zanker Road, Suite 101, San Jose, CA 95134 |
| Tel: (408) 325-5285 |

**Language(s):** Spanish, Vietnamese, Tagalog, Urdu (Pakistan), and Punjabi (Indian), Chinese, Russian, German and English.  
**Services:** Offers assistance with job preparedness, interviewing skills, resume writing, job development, job search and job placement. On-site job coaching (for 90 days) for mentally disadvantaged adults who are residents of Santa Clara County.

| **Goodwill of Santa Clara County** |
| Institute for Career Development |
| 1080 North Seventh Street, San Jose, CA 95112 |
| Tel: (408) 998-5787 Fax: (408) 283-9093 |
| Website: [www.goodwillsanjose.com](http://www.goodwillsanjose.com) |

**Language(s):** American Sign  
**Services:** Clerical, accounting, word processing, electronic assembly, computer processing.

| **Gavilan College** |
| 5055 Santa Teresa Blvd., Gilroy, CA 95020 |
| Tel: (408) 848-4807 |
| Website: [www.gavilan.cc.ca.us](http://www.gavilan.cc.ca.us) |
| Language: Spanish |

**Services:** ESL, Low beginning to high level extended opportunity program and service, Disability Program, Financial aid, citizenship and childcare.

| **Hope Rehabilitation Services** |
| 4351 Lafayette St., Santa Clara, CA 95054 |
| Tel: (408) 748-2850 |
| Other Offices: in San Jose, Gilroy, and Sunnyvale (continued….) |
| Language(s): Spanish and Vietnamese |

**Services:** Job counseling and job placement for persons with mental and developmental disabilities.

| **Green Pastures** |
| 730 Cornelia Court, Mountain View, CA 94040 |
| Tel: (650) 965-2333 |

**Language(s):** American Sign, Spanish and Tagalog, Hindi and English  
**Services:** Residential home for children with developmental disabilities.

| **Tri-Aegis Residential Services** |
| 1 West Campbell Ave. Suite D38, Campbell, CA 95008 |
| Tel: (408) 364-0127 |

**Services:** Residential home for the developmentally disabled. Multiple locations: Camden, Santa Clara, San Jose and Saratoga.
Sensory Access Foundation
1142 West Evelyn Avenue
Sunnyvale, CA 94086.
Phone: 408/245-7330.

Services: Serving the vision impaired with evaluation and training access technology as well as job placement and retention. Work site modifications. Equipment loans. Fee for some programs.

Silicon Valley Independent Living Center
2306 Zanker Rd., San Jose, CA 95131
Tel: (408) 894-9041
TDD/TTY: (408) 894-9012

Language(s): Spanish and Asian Indian dialects.
Services: For persons with disabilities 16 and over including advocacy, referral and information, personal care, housing help, counseling, independent living skills, legal, leisure and vocational services plus residential supplemental living centers.
Finding housing can be challenging for immigrant families. The different types of housing in most communities include: apartment buildings, homes, trailer homes and rooms for rent in a house or an apartment.

How can I find a place to live? There are different ways to find housing. You can find housing through friends, co-workers, resettlement agency’s, looking for "For Rent" signs on or near buildings, rental offices in apartment buildings, newspaper "Classified" sections and real estate agencies (which may charge a fee for service.)

What are my rights as a renter? Renters (or tenants) have certain rights they can expect when they rent a place to live. These include:

- The right to habitable or livable conditions,
- The right to privacy and under most circumstances, to get 24 hour notice before the landlord accesses the housing,
- The right to protection from eviction and rent increases during the period of the lease (as opposed to a month-to-month rent).
- The right to be free from illegal discrimination or retaliation for exercising one’s legal rights.

How often can landlords raise rent? If you have a lease, your rent cannot be raised until the end of the lease. If you have a month-to-month agreement, and the rent control law applies, your rent can only be raised once a year.

What is rent control and how does it work? The rent control law in San Jose applies to apartments built before 1979.

It limits landlords to raising rent by 8% in any given calendar year, or by up to 21% in a calendar year if the rent was not raised the year before.

If your rent is increased above these limits, you have 30 days to appeal this increase by contacting the Advisory Commission on Rents, part of the City of San Jose Rental Dispute Program.

Can my landlord evict me if I stand up for my rights? No. Landlords may not evict tenants for discriminatory reasons or in retaliation for tenants exercising their rights, such as complaining to a housing inspector, filing a discrimination claim, or paying and deducting for repair. Contact a legal services organization for assistance if you believe you are being wrongfully evicted.

Landlords may not evict tenants for discriminatory reasons or in retaliation for tenants exercising their rights.
What eviction rights do tenants have?
For the moment, landlords do not need to show just cause (have a reason to evict tenants). If they do not state a particular reason for evicting you and you are on a month-to-month lease, they need to give you 30 days written notice of termination.

What if I don’t pay my rent?
If you fail to pay the rent on time, or are otherwise breaking the lease, the landlord can serve a three day notice of termination. During this time, you have three days to pay or stop breaking the lease.

I am worried about housing discrimination. What are my rights?
Providers of housing and housing-related services are obligated by law not to discriminate against anyone on the basis of their sex, race, religion, ethnicity, disability, gender, age, sexual orientation, or whether or not you have children.

Areas where discrimination is illegal include application selection, rent increases, evictions, deposits, and other terms of rental agreements.

If you believe you have been discriminated against, contact your local fair housing legal services organizations who can send testers in to determine if discrimination is taking place.

What if I am low income and need housing or shelter?
Non-profit housing providers have services for emergency, transitional and permanent housing.

CalWORKs Homeless Assistance is provided to CalWORKs clientele in need of a home. These clients usually live in transitional emergency shelter or motels. This program assists with motel vouchers and monetary funds for affordable housing.

How can I apply for Section 8 housing?
Section 8 is a program that provides rental subsidies to low income families. The waiting list is currently closed, but opens up for new applications from time to time. Contact the Housing Authority of Santa Clara County. You must be a qualified immigrant or citizen to receive this benefit.

What services does the Housing Authority of Santa Clara County provide?
The Housing Authority of Santa Clara County provides low income housing and subsidies for eligible families, seniors aged 62 and over and persons with disabilities.

What is Project Sentinel and how will they help me?
Project Sentinel is a non-profit agency that investigates housing discrimination and enforces housing laws. It offers tenant-landlord counseling and mediation when there are problems between tenants and landlords/owners. Project Sentinel conducts educational seminars on housing issues and provides legal counseling. All services are free.
ACTS (Acts Contributing to Solutions for the Homeless)

405 S. Tenth St., San Jose, CA 95112  
Tel.: (408) 321 –2300  
Language(s): Spanish, English  
Service: Education and advocacy for the homeless.

American Red Cross

2731 N. First St., San Jose, CA 95134  
Tel: (408) 577-1000  
Website: www.redcross.org/ca/scv  
Language(s): Farsi, Vietnamese, Spanish, German, Japanese, Bosnian, Mandarin, Cantonese, French  
Service: Community preparedness, CPR and First Aid, Homeless Prevention Program, International Tracing, Disaster Relief, Disaster Training.

ARIS of Santa Clara County

380 N. 1st St. Suite 200, San Jose, CA 95112  
Tel.: 293-2747  
TDD (408) 293-5836  
Language: Spanish  
Service: Housing for low-income persons who have disabling HIV and AIDS.

Asian Law Alliance

184 East Jackson St., San Jose, CA 95112  
Tel: (408) 287-9710  
Fax: (408) 287-0864  
Website: www.asianlawalliance-ala.org  
Language(s): Cantonese, Japanese, Mandarin, Spanish and Vietnamese  
Service: Landlord-tenant disputes, legal representation.

Bay Area Legal Aid

2 W. Santa Clara St., 8th Floor, San Jose, CA 95113  
Tel: (408) 283-3700 x 313  
Website: www.baylegal.org  
Language(s): Spanish  
Service: Community economic development, consumer, domestic violence, employment, health, housing, public benefits.

Bay and Valley Habitat for Humanity, Inc.

888 N. First St, Ste 215, San Jose, CA 95112  
Tel.: (408) 294-6464  
Service: low-cost, affordable housing.

Bill Wilson Center

3490 The Alameda, San Jose, CA 95050  
Tel: (408) 243-0222  
Fax: (408) 2465752  
Website: www.billwilsoncenter.org/  
Language(s): Spanish, English  
Service: Family and Individual Counseling Center, School Outreach Counseling, Runaway and Homeless Youth Shelter, Drop-in Center, Transitional Housing Program, Independent Living Skills Program, HIV Prevention/Health Education Program, Quetzal House, Project Safe Place, and Project Action.

Brandon House

1716 E. San Antonio St. (at King), San Jose, CA 95116  
Tel: (408) 267-2105
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.

California Earthquake Authority
Residential Retrofit Program
300 Capitol Mall, Ste. 1230, Sacramento, CA 95814
Tel.: (916) 325-3800
Language: Spanish
Services: Help people in California make their homes more earthquake resistant by bolting crippled walls and strapping water heaters.

California Rural Legal Assistance (Gilroy Office)
7365 Monterey Road, Suite H, Gilroy, CA 95020
Tel.: (408) 847-1408
Website: www.crla.org
Language(s): Spanish
Services: Civil rights, community economic development, education, employment, health, housing, public benefits, seniors/elder law.

Cal-Vet Home Loans
68 N. Winchester Blvd., Santa Clara, CA 95050
Tel.: (408) 277-1282
Services: Loans to veterans who qualify.

Catholic Charities Housing
2625 Zanker Rd., San Jose, CA 95134
Tel: (408) 944-0691
Website: www.ccsj.org
Language(s): Spanish, Vietnamese, Tagalog, Mandarin, Cantonese, Arabic, Assyrian, Bosnian, Cambodian, Farsi, Dari, French, German, Greek, Hebrew, Hindi, Italian, Korean, Portuguese, Russian
Services: Shared Housing Program, matching persons offering shared housing and seeking shared housing.

City of San Jose Rental Dispute Program
4 N. 2nd St., Ste 1350, San Jose, CA 95113
Tel.: (408)-277-5431
Language(s): Spanish, English
Services: Answers questions about rent increases on most apartments and all mobile home parks as well as housing code violations and service reductions for apartments in San Jose.

Community Homeless Alliance Ministry
80 S. Fifth St., San Jose, CA 95112
Tel.: (408) 271-1933/295-4463
Hotline: (408) 345-2353
Services: Grassroots social justice ministry dealing with the root causes of homelessness.

Community Housing Developers
255 N. Market St., Ste. 290, San Jose, CA 95112
Tel: (408) 279-7677
Language(s): Spanish
Services: Rentals to low-to-moderate income persons, seniors, and the disabled. For sale, below market rate homes.

Community Technology Alliance
135 Gish Rd., Ste. 202, San Jose, CA 95110
Tel.: 408-451-4005
Services: Housing list for vacancies in rental housing.

EHC-Reception Center
2011 Little Orchard St. (at Curtner), San Jose, CA 95125
Tel: (408) 294-2100 Ext. 200

Economics and Social Opportunities, Inc
1445 Oakland Rd., San Jose, CA 95112
Tel: (408) 971-0888, ext. 224
Language(s): Bosnian, Cambodian, Cantonese, Spanish, and Vietnamese
Services: For low income families: Weather-stripping to lower energy utilization, home access program for disabled for adaptive steps and grab bar installation, handy-worker program for low income homeowners for minor repairs such as leaky faucets.
## Housing & Tenant’s Rights

<table>
<thead>
<tr>
<th><strong>Eden Housing Resident Services, Inc.</strong></th>
<th><strong>Homeless Coordinators - City of San Jose, Dept. of Housing</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Eden Palms Apartments</td>
<td>4 North Second St., Suite 900, San Jose, CA 95113</td>
</tr>
<tr>
<td>5398 Monterey Road, San Jose, CA 95111</td>
<td>Tel.: (408) 277-2244</td>
</tr>
<tr>
<td>Tel.: (408) 227-5686</td>
<td>Services: Homeless shelter coordination.</td>
</tr>
<tr>
<td>Website: <a href="http://www.edenhousing.org">www.edenhousing.org</a></td>
<td></td>
</tr>
<tr>
<td>Services: Resident service coordination,</td>
<td></td>
</tr>
<tr>
<td>housing for low to moderate-income</td>
<td></td>
</tr>
<tr>
<td>people, after school day care and</td>
<td></td>
</tr>
<tr>
<td>summer camp.</td>
<td></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Emergency Housing Consortium (EHC)</strong></th>
<th><strong>Homeless Helping the Homeless</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2011 Little Orchard Street, San Jose,</td>
<td>First Christian Church of San</td>
</tr>
<tr>
<td>CA 95125</td>
<td>Jose</td>
</tr>
<tr>
<td>Tel: (408) 294-2100</td>
<td>80 S. Fifth St. (at San Fernando),</td>
</tr>
<tr>
<td>For youth-21 years: (408) 298-2660</td>
<td>San Jose, CA 95112</td>
</tr>
<tr>
<td>Website: <a href="http://www.homeless.com">www.homeless.com</a></td>
<td>Tel: (408) 294-2944</td>
</tr>
<tr>
<td>Bus-Shuttle services: 294-2100</td>
<td>Language(s): Spanish</td>
</tr>
<tr>
<td>Language(s): Spanish</td>
<td>Services: Job resource center.</td>
</tr>
<tr>
<td>Services: Shelter for singles and</td>
<td></td>
</tr>
<tr>
<td>families, winter emergency shelter</td>
<td></td>
</tr>
<tr>
<td>program in Gilroy and Sunnyvale,</td>
<td></td>
</tr>
<tr>
<td>program for homeless and youth in San</td>
<td></td>
</tr>
<tr>
<td>Jose, transitional housing, permanent</td>
<td></td>
</tr>
<tr>
<td>housing and program at Monterey-Inn.</td>
<td></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>First Community Housing</strong></th>
<th><strong>Homeless Hygiene Foundation</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2 N. Second St., Suite 1250</td>
<td>Tel: (831) 663-1757</td>
</tr>
<tr>
<td>San Jose, CA 95113</td>
<td>Services: Provides hygiene kits</td>
</tr>
<tr>
<td>Tel.: 408-291-8650</td>
<td>for the needy and disadvantaged</td>
</tr>
<tr>
<td>Language(s): Spanish,</td>
<td>people from San Jose to Salinas.</td>
</tr>
<tr>
<td>English</td>
<td>Homeless Youth Connection</td>
</tr>
<tr>
<td>Services: Low-to-moderate</td>
<td></td>
</tr>
<tr>
<td>housing.</td>
<td></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>First United Methodist Church</strong></th>
<th><strong>Housing Authority of Santa Clara County</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>24 N. Fifth St., San Jose CA 95112</td>
<td>505 West Julian Street, San Jose, CA 95110</td>
</tr>
<tr>
<td>Tel (408) 294-7254 Ext 312</td>
<td>Tel: (408) 275-8770</td>
</tr>
<tr>
<td>Language(s): Spanish and</td>
<td>Fax: (408) 280-0358</td>
</tr>
<tr>
<td>Vietnamese</td>
<td>Language(s): Vietnamese and Spanish</td>
</tr>
<tr>
<td>Services: Provides mailing</td>
<td>Services: Housing subsidies, Section 8</td>
</tr>
<tr>
<td>address, and hygiene kits,</td>
<td>housing (list closed as of 10/15/00),</td>
</tr>
<tr>
<td>phone calls &amp; referrals.</td>
<td>family self-sufficiency (408) 298-4103,</td>
</tr>
<tr>
<td></td>
<td>housing development (408) 993-3082.</td>
</tr>
</tbody>
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<tr>
<th><strong>Help House the Homeless</strong></th>
<th><strong>Housing for Independent People</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>974 Willow St., San Jose, CA 95125</td>
<td>888 N. First St., Suite 201, San Jose, CA 95110</td>
</tr>
<tr>
<td>Tel.: (408) 275-6866</td>
<td>Tel: 408-283-2200</td>
</tr>
<tr>
<td>Service: Advocacy, education,</td>
<td>Services: Housing for low-income,</td>
</tr>
<tr>
<td>and coordination of a</td>
<td>homeless, people with AIDS and</td>
</tr>
<tr>
<td>coalition of service</td>
<td>mental and physical disabilities,</td>
</tr>
<tr>
<td>providers for the homeless.</td>
<td>single parents and seniors.</td>
</tr>
</tbody>
</table>

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<tr>
<th><strong>IRCC, Inc</strong></th>
<th><strong>Help House the Homeless</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>420 Park Ave., San Jose, CA 95110</td>
<td>974 Willow St., San Jose, CA 95125</td>
</tr>
<tr>
<td>Tel: (408) 971-7857</td>
<td>Tel.: (408) 275-6866</td>
</tr>
<tr>
<td>Language(s): Vietnamese</td>
<td>Service: Advocacy, education, and</td>
</tr>
<tr>
<td>Services: Housing assistance</td>
<td>coordination of a coalition of</td>
</tr>
<tr>
<td>and referrals.</td>
<td>service providers for the homeless.</td>
</tr>
</tbody>
</table>

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Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
**Housing & Tenant’s Rights**

**InnVision**  
974 Willow St., San Jose, CA 95125  
Tel: (408) 292-4286  
Website: www.Innvision.org  
Language(s): Spanish  
Services: Emergency, transitional and long-term housing for men, women and children. Case management services for mental health, drug and alcohol rehabilitation and job training assistance.

**InnVision**  
66 E. Rosemary (at N. First St.), San Jose, CA 95112  
Tel: (408) 453-3124  
Service: Shelter for women and/or women with children.

**Legal Aid Society of Santa Clara County**  
480 N. First St. Suite 100, San Jose, CA 95112  
Tel: (408) 283-1540  
Language(s): Spanish, English  
Services: Counseling, workshops and legal assistance for evictions, security deposits, subsidized housing, rent control, mobile homes, homeless issues and affordable housing. Representation in housing discrimination cases. Weekly self-eviction clinics.

**Lenders for Community Development**  
1111 West St. John St, Ste 710, San Jose, CA 95113  
Tel: (408) 297-0204  
Website: www.L4CD.com/  
Language(s): Spanish and Vietnamese  
Services: Financial assistance for low-income housing loans to small businesses.

**MACSA Youth Center**  
660 Sinclair Dr., San Jose, CA 95116  
Tel: (408) 929-1080 Ext 301  
Language(s): Spanish  
Services: Serves county homeless youth ages 17-21. Training and job placement provided by CET, transitional housing provided by Catholic Charities.

**Mid-Peninsula Citizens for Fair Housing**  
457 Kingsley Ave., Palo Alto, CA 94301  
Fax: (650) 327-1859  
Language(s):  
Services: Information and assistance on issues of housing discrimination and education about fair housing laws.

**Mountain View Tenant/Landlord Mediation Program**  
P.O.Box 390760, Mountain View, CA 94039-0760  
Tel: (650) 960-0495  
Language(s):  
Services: Information on landlord/tenant rights and responsibilities. Mediation on rental housing issues.

**Montgomery Street Inn**  
358 N. Montgomery St. (at Julian), San Jose, CA 95112  
Tel: (408) 271-5160

**Next Door Solutions for Domestic Violence**  
1181 N. 4th St., Suite A, (Commercial / Rosemary) San Jose, CA 95112  
Tel: (408) 279-2962  
Services: Temporary shelter for women and children fleeing domestic violence.

**Palo Alto Housing Corp.**  
725 Alma St., Palo Alto, CA 94301  
Tel: (650) 321-9709  
Services: Provides affordable housing programs (both rental and below-market-rate)

**Palo Alto Mediation Program**  
3990 Ventura Ct., Palo Alto, CA 94306  
Tel: (650) 856-4062  
Services: Information on tenant/landlord rights and responsibilities. Mediation on rental housing issues.
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
### Santa Clara County Housing and Community Development

1735 N. First Street, Ste. 265, San Jose, CA 95112  
Tel. 408-441-0261  

Language(s): Spanish, English  
Services: Administers four federal grant programs. It has the following programs:

1. **Community Development Block Grant (CDBG)**
   - **Participating Cities:**
     - Campbell (408) 866-2137  
     - Cupertino (408) 777-3253  
     - Gilroy (408) 848-0290  
     - Los Altos (650) 948-2790  
     - Los Gatos (408) 354-6820  
     - Milpitas (408) 942-2325  
     - Morgan Hill (408) 776-7373  
     - Mountain View (650) 903-6379  
     - Palo Alto – (650)-321-0907  
     - San Jose (408) 277-4747  
     - Santa Clara (408) 984-3114  
     - Saratoga (408) 868-1200  
     - Los Altos Hills, Monte Sereno, and Unincorporated Areas (408) 441-0261 Ext. 4173  
   - Services: Funding for acquisition, construction, or rehabilitation or affordable housing to lower-income persons; low interest loans or grants for home repairs to qualified residents.

2. **Home Program – Home Investment Partnership Act**
   - Services: Loans and grants for affordable housing.

3. **Shelter Plus Care (S+C)**
   - Services: Rent subsidy to homeless/disabled individuals and their families; treatment services and case management. Clients must be able to pay 30% of their monthly income toward rent and S+C pays the balance.

### Santa Clara County Office of Human Relations Housing the Homeless

70 W. Hedding St., Lower Level, West Wing  
San Jose, CA 95110  
Tel. 408-299-2206  

Language(s): Spanish, English  
Services: Coordinates the cold weather shelter program (November to March) at the armories for the county referrals.

### Santa Clara County Mortgage Credit Certificates (MCC)

70 W. Hedding St., 11th Floor, San Jose, CA 95110  
Tel.: (408) 299-5160  

Services: Issues mortgage credit certificates for first-time home buyers; current MCC holder may refinance one time only and obtain a reissued certificate.

### Saratoga Housing Assistance & Rehabilitation Program

13777 Fruitvale Ave., Saratoga, CA 95070  
Tel.: 868-1200  

### Senior Adults Legal Assistance (SALA)

160 E. Virginia St., Ste 260, San Jose, CA 95112  
Tel: (408) 295-5991  
Language: Spanish  
Services: Provides legal assistance for people age 60 and over.

### Senior Center of Palo Alto

450 Bryant St., Palo Alto, CA 94301  
Tel: (650) 327-2811  
Services: Matches seniors with non-seniors for shared housing.

### Shelter Providers Network

70 West Hedding, San Jose, CA 95110  
Tel: (408) 299-4510  
Services: Shelters, plus car and homeless issues.
Housing & Tenant’s Rights

Shelter Providers Network of Santa Clara County
Inn Vision
974 Willow St., San Jose, CA 95125
Tel.: (408) 292-4286
Language(s): Spanish, Tagalog, Vietnamese, Russian
Service: A coalition of shelter providers who look at issues facing shelters.

Silicon Valley Independent Living Center
7415 Egleberry St. #C, Gilroy, CA 95020
Tel: (408) 847-1805 Fax: (408) 847-5595
Website: www.svilc.org
Language(s): Spanish
Services: Information and referrals for individuals with disabilities and families; housing referrals and independent living skills classes.

South County Housing
7455 Carmel St. Gilroy, Ca 95020
Tel.: (408) 842-9181
Language(s): Spanish, English
Services: Builder of affordable housing for low-income families/individuals.

St. Joseph’s Cathedral
Social Ministry Office
80 S. Market St. (San Fernando), San Jose, CA 95113
Tel: (408) 283-8118
Language(s): Spanish, English
Services: Job search classes, food pantry, housing information.

St Joseph’s Family Center
7950 “A” Church St., Gilroy, CA 95020
Tel: (408) 842-6662
Language(s): Spanish
Services: Hot lunches, rental assistance, motel vouchers, transportation vouchers.

St. Joseph Office Social Ministry
80 S. Market St. (San Fernando), San Jose, CA 95113
Tel: (408) 283-8119

Sunnyvale Housing Division
456 W. Olive Avenue, Sunnyvale, CA 94086
Tel.: (408) 730-7250
Services: Low-interest loans, paint grant, handicapped access grant, below-market rate rental and purchase programs, rental rehabilitation program.

Working Partnerships U.S.A.
2102 Almaden Road, Suite 107, San Jose, CA 95125
Tel: (408) 269-7872
Services: Advocacy, development, and partnership.

Urban Ministry of Palo Alto - Rolling Estates
400 Mitchell Ln (El Camino), Palo Alto, CA 94302
Tel: (650) 853-8672
Language: Spanish

Housing: Landlord/Tenant and Fair Housing

Campbell and Los Gatos
Los Gatos and Campbell Mediation
Tenant/landlord
Tel: (408) 243-8565
Fair Housing: Project Sentinel
Tel: (650) 321-6291

Cupertino
Tenant/landlord: Project Sentinel
Tel: (408) 720-9888
Fair Housing: Mid-Peninsula Citizens for Fair Housing
Tel: (408) 730-8491
Gilroy
Tenant/landlord and fair housing: Project Sentinel
Tel: (408) 842-7740

Los Altos and Los Altos Hills
Tenant/landlord: Los Altos Mediation Program
Tel: (650) 949-5267

Los Altos and Los Altos Hills
Fair Housing: Mid-Peninsula Citizens for Fair Housing
Tel: (650) 327-1718

Milpitas
Tenant/landlord: Project Sentinel
Tel: (408) 720-9888

Monte Sereno
Tenant/landlord: Office of the District Attorney/Consumer Protection Unit
Tel: (408) 492-2880

Morgan Hill
Tenant/landlord: Project Sentinel
Tel: (408) 842-7740

Mountain View
Tenant/Landlord Mediation
Tel: (650) 960-1718
Fair Housing: Mid-Peninsula Citizens for Fair Housing
Tel: (650) 327-1718

Palo Alto
Tenant/landlord: Palo Alto Mediation Program
Tel: (650) 856-4062
Fair Housing: Mid-Peninsula Citizens for Fair Housing
Tel: (650) 327-1718

San Jose
Tenant/landlord: City of San Jose Rental Dispute Program
Tel: (408) 277-5431

Santa Clara County
Tenant/landlord:
Office of Human Relations Dispute Resolution Program Services
Tel: (408) 299-2206

Santa Clara
Tenant/landlord: Project Sentinel
Tel: (408) 720-9888

Stanford
Tenant/landlord: Palo Alto Mediation Program
Tel: (650) 856-4062

Fair Housing: Mid-Peninsula Citizens for Fair Housing
Tel: (650) 327-1718
Housing & Tenant’s Rights

**Sunnyvale**

Tenant/landlord: Project Sentinel  
Tel: (408) 720-9888  

Fair Housing: Mid-Peninsula Citizens for Fair Housing  
Tel: (408) 730-8491  

**Unincorporated Areas**

Tenant/landlord: Project Sentinel  
Tel: (408) 720-9888  

Fair Housing: Project Sentinel  
Tel: (650) 321-6291
The Social Services Agency of Santa Clara County provides life protecting, life sustaining, and life enhancing services to "qualified immigrant" adults, children, families, elders and economically dependent individuals. This is accomplished by helping participants achieve self-sufficiency through employment and providing public benefit programs.

What cash aid programs does Social Services offer and who is eligible for them?
For newly resettling immigrants these programs include:

- CalWORKs
- General Assistance,
- SSI
- CAPI,
- Refugee Cash Assistance
- Foster Care,
- Kin-GAP, and
- Refugee Resettlement Program (RRP)

How does using cash aid affect my immigration status?
Receiving cash aid might affect your immigration status if cash aid is your only source of income. If you don’t have a green card, using cash aid as your only income may affect your opportunities of getting a green card. If you have a green card, using cash aid will not affect your status unless you leave the country for more than 180 days. If you arrived after August 22, 1996, you may have problems if you use cash aid during the first 5 years as a green card holder.

What is CalWORKS?
CalWORKs stands for California Work Opportunity and Responsibility to Kids, the name of California's federal welfare program. It is available when an eligible child is deprived of parental support because one or both of the child’s parents are absent, deceased, incapacitated or unemployed. This program helps parents prepare for work and find jobs.

Who is eligible for CalWORKS?
If you are taking care of children under 19, you may be able to get cash aid through CalWORKS. You must be a qualified immigrant* or PRUCOL**and:

- Under 19 years old, or
- A teen parent, or
- Pregnant, or
- Parent or caretaker of a child under 19 years old.

I am undocumented and not eligible for CalWORKS, but my children are U.S. born.
CalWORKs requires that the person receiving the benefit be a qualified immigrant or citizen. In some households, children or another family member may be eligible for benefits if they are born in the U.S. even if the parents/guardian are not eligible. Participation in CalWORKS may affect your immigration status. See the Public Charge Section on pg. 4 for more information.

*See page 3 for definitions of "qualified immigrant."
** See PRUCOL definition on bottom of pg. 36
**Cash Aid**

**How long will receive benefits?**
Currently there is a 60-month lifetime limit to participate in CalWORKS. Exceptions to the time limit, such as in situations of domestic violence, are granted and stop the “time clock.”

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**Ask your worker about exemptions that may stop the “time clock” for you within the CalWORKS program.**

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**If I have a sponsor, can I still apply for CalWORKS?**
If you have a sponsor, your sponsor’s income may be added to your income to determine your eligibility. Contact one of the organizations below to learn more about how you or your sponsor may be affected if you receive CalWORKS.

**What benefits does CalWORKS offer?**
CalWORKs offers cash assistance to adults so that they may participate in job searching activities, education, and job training activities.

Exceptions to these activities are given to victims of domestic violence, pregnant women, and adults caring for a young child under the age of 1 year old.

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**CalWORKs families also generally receive Medi-Cal and may qualify for Food Stamps. Other support services include:**
- childcare,
- domestic violence services,
- mental health counseling,
- substance abuse counseling,
- education assistance to purchase books, tools, transportation and uniforms.

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**I am self-petitioning under VAWA as a victim of domestic violence. Can I be eligible for CalWORKS?**
Economic self-sufficiency is critical in helping a victim of domestic violence escape their abuser. For this reason, undocumented immigrants who are married (and in some cases already divorced) or whose parent is a citizen or permanent resident abuser, may be eligible to self-petition themselves for a green card and be eligible for CalWORKs, even before they are granted their legal status. See the Domestic Violence and Abuse Section on pg. 87 for more information. [Get help TODAY!](#)

**I am a teen parent, can I get cash aid?**
If you are a teen parent, you may qualify for CalWORKs, but you must take part in Cal-Learn educational program in order to get your diploma or GED.
What are other cash aid programs and who is eligible for them?

For adults and couples without children:

- **General Assistance (GA)** - is a county-funded cash assistance loan program designed to help individuals and couples who do not qualify for any other aid programs. All GA applicants must sign an agreement to reimburse the county for cash aid received. People are limited to receiving General Assistance up to a maximum of 3 months in one year.

For Seniors & persons with disabilities

If you are 65 years or older, blind, or have a disability, and are a qualified immigrant, you may be able to get the following cash aid:

- **Supplemental Security Income (SSI)** - a federally-funded program for aged, blind, and disabled individuals who are lawfully in the U.S. on Aug. 22, 1996. SSI recipients automatically get Medi-Cal and qualify for In-Home Supportive Services.

- **Cash Assistance Program for Immigrants (CAPI)** - a state-funded program for seniors, blind, and disabled individuals that do not qualify for Supplemental Security Income or SSI/SSP because of their immigration status. CAPI recipients are also eligible for Medi-Cal and Food Stamps. Separate applications are required for Food Stamps and Medi-Cal.

In order to qualify for CAPI, you must have applied for SSI and been denied. You can apply for CAPI and SSI at the same time to receive CAPI benefits sooner.

For Children in Foster Care:

- **Foster Care Program** - a federal and/or state aid program provided on behalf of needy children whose own families are unable or unwilling to care for them.

- **Kinship Guardian Assistance (Kin-GAP) Program** - serves children exiting the foster care system that enter a guardianship with a relative. The program is intended to offer relative caregivers of dependent children financial support.

For Refugees:

- **Refugee Resettlement Program (RRP)** - a federally funded program of cash and medical assistance for refugees. RRP also funds employment and training services through Targeted Assistance Program (TAP) and the Refugee Employment Social Services (RESS) programs.
  - **Adult Refugees** with children meeting income requirements may be eligible for CalWORKs.
  - **Adult refugees without families** may be eligible to receive Refugee Cash Assistance (RCA) during their first 8 months in the U.S. Adults not eligible for RCA may be eligible for General Assistance.
American Red Cross – Palo Alto
400 Mitchell Lane, Palo Alto, CA 94301
Tel: (650) 688-0415

Language(s): Spanish

Services: Provides one-time rental assistance to individuals and families who qualify to prevent homelessness. Also provides utility assistance. Assistance offered to the following zip code areas: 94301, 94303, 94304, 94305, 94306

American Red Cross – Santa Clara Valley
2731 N. First St., San Jose, CA 95134
Tel: (408) 577-1000

Language(s): Chinese, French, Greek, Italian, Japanese, Portuguese, Spanish and Vietnamese.

Services: Provides one time rental assistance to individuals and families who qualify to prevent homelessness. Also provides utility assistance. Assistance offered to the following zip codes areas: 95002, 95035, 95050, 95051, 95053, 95054, 95116, 95122, 95127, 95131, 95132, 95133, 95134, 95140, 95148

California Employment Development Department (EDD) Unemployment Insurance Office
Information and Filing of Unemployment Claims:
TDD (408) 298-5443 (DCARA)
For locations in your area or more information call: 1(800) 300-5616.

Services: Provides weekly unemployment benefits (cash payments) mailed bi-weekly to workers who are eligible and unemployed. The public may file for unemployment benefits by phone at the number listed above. The following locations are open to the public for job search services only (not filing unemployment claims)

Community Services Agency of Mountain View and Los Altos
204 Stierlin Rd., Mountain View, CA 94043
Tel: (650) 968-0836

Language(s): Hindi, Marathi, Spanish, Tagalog and Tamil

Services: Provides emergency assistance including rental assistance and utility assistance for people in need who qualify. Assistance offered to the following zip code areas: 94022, 94024, 94035, 94040, 94041, 94043

Cupertino Community Services
10104 Vista Dr., Cupertino, CA 95014
Tel: (408) 255-8033

Language: Spanish

Services: Provides emergency rental assistance to prevent homelessness. Assistance is offered to the following areas: Cupertino, Los Gatos, Saratoga, and some West San Jose zip codes: 95129, 95130, 95070, 95030, 95014, 95032, 95033, 95044

ESO Home Emergency Assistance Programs
1445 Oakland Rd., San Jose, CA 95112
Tel: (408) 971-2560

Services: Health and safety improvements, energy efficiency improvements, minor home repairs, lighting, and energy conservation education.

Sacred Heart Community Services
1381 S. First St. (Alma), San Jose, CA 95110
Tel: (408) 283-5800

Language(s): Spanish

Services: Provides one time rental assistance to individuals and families who qualify to prevent homelessness. Also provides utility assistance. Assistance offered to the following zip code areas: 95008, 95110, 95117, 95118, 95124, 95125
Salvation Army
359 N. Fourth St., San Jose, CA 95110
Tel: (408) 282-1165

Language(s): Spanish and Tagalog

Services: Provides one time rental assistance to individuals and families who qualify to prevent homelessness. Also provides utility assistance. Assistance offered to the following zip code areas: 95013, 95037, 95111, 95112, 95113, 95119, 95120, 95121, 95123, 95126, 95128, 95135, 95136, 95137, 95138, 95239, 95141, 95192

Santa Clara County Bar Association Law Foundation (Mental Health Advocacy)
111 W St John St., Suite 315, San Jose, CA 95113
Tel: (408) 294-9730

Language(s): Spanish, Vietnamese

Services: Assistance to people with mental/developmental disabilities in areas of government benefits (SSA and SSI).

Services Immigrant Rights & Education Network (SIREN)
778 N. First St., #202, San Jose, CA 95112
Tel: (408) 286-5680

Immigrant Assistance & Information Lines:
Spanish (408) 286-1698
Vietnamese (408) 286-1448
Website: www.siren-bayarea.org

Language(s): Vietnamese, Spanish, Farsi, and Chinese

Services: Information and referral hotline regarding public benefits, community education on public benefits, advocacy on changes in the law. Training and technical assistance on immigration and related issues.

Social Security Administration/ SSI
To schedule an appointment call between 7AM-7PM: 1(800) 772-1213

Services: Cash aid to eligible seniors and disabled persons.

Campbell Office:
770 W. Hamilton Ave., Campbell, CA
Language(s): English, Spanish, Japanese and German.

East San Jose Office:
2726 Aborn Rd., San Jose, CA
Language(s): Spanish, Vietnamese, Portuguese and English.

South San Jose:
6140 Cottle Rd., San Jose, CA
Language(s): Spanish, Vietnamese and English.

Sunnyvale Office:
438 S. Murphy Ave., Sunnyvale, CA
Language(s): Spanish, Vietnamese and English.

Downtown San Jose:
280 S. 1st. St., San Jose, CA
Language(s): Spanish, Vietnamese and Tagalog.

Social Services Agency General Assistance/CAPI (Cash Assistance Program for Immigrants)
591 N. King Rd., San Jose, CA 95133
Tel: (408) 928-3650

Language(s): Amharic, Cantonese, Farsi, Mandarin, Russian, Spanish, Vietnamese and translation services for all languages

Services: Cash aid for seniors, disabled persons and adults with no children.
**Social Services Agency Regional Offices**

**Santa Clara: Mission City**  
1880 Pruneridge Ave., Santa Clara, CA 95050  
Tel: (408) 556-1700  
Language(s): Vietnamese, Spanish and Russian.  
Services: Food Stamps and Medi-Cal

**North County: L’Avenida**  
1110 L’Avenida, Mountain View, CA 94043  
Language(s): Cantonese, Hindu, Mandarin, Spanish, Russian, Vietnamese.  
Services: CalWORKs, Food Stamps, continuing CalWORKs, employment benefit services

**North County: Moffett**  
100 Moffett Blvd., Mountain View, CA 94043  
Tel: (650) 988-6100  
Language(s): Spanish  
Services: Food Stamps and Medi-Cal

**East Valley- Las Plumas**  
1670 Las Plumas Ave, Suite H, San Jose, CA 95133  
Tel: (408) 928-3101  
Language(s): Access to translation services for all languages.  
Services: CalWORKs, Food Stamps, Medi-Cal

**San Jose**  
1870 Senter Rd., San Jose, CA 95112  
Tel: (408) 999-6330  
Language(s): Access to translation services for all languages.  
Services: CalWORKs, Food Stamps, Medi-cal

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**San Jose: CalWORKs**  
CalWORKs Employment and Benefits Agency  
1888 Senter Rd, San Jose, CA 95112  
Tel: (408) 278-6500  
Language(s): Access to translation services  
Services: CalWORKS

**San Jose: Assistance Application Center**  
1919 Senter Rd., San Jose, CA 95112  
Tel: (408) 271-5600  
Language(s): access to translation services for all languages  
Services: Applications for CalWORKS, Food Stamps, and Medi-Cal.

**South County: Leavesley CalWORKS**  
190 Leavesley Rd., Gilroy, CA 95020  
Tel: (408) 846-3900  
Language(s): Access to translation services for all languages  
Services: CalWORKS applications and CalWORKS services.

**South County: Highland**  
80 Highland Ave., San Martin, CA 95046  
Tel: (408) 686-8700  
(408) 683-0915
Legal Issues

Look in this section for information on:

☞ Civil Rights
☞ Finding a Lawyer
☞ How do I Apply for U.S. Citizenship?
☞ Finding Help for Immigration Problems
☞ Domestic & Family Violence
☞ Child Abuse & Discipline in the United States
☞ What Happens When You Are Arrested?
☞ Hate Crimes & Incidents

Note:
The purpose of the information in this section is to provide general information about the law. If you have a specific legal problem, you should consult with an attorney.
The United States Constitution protects the Civil Rights of all people living in the U.S. However, these rights must be protected and fought for to make sure that all people are treated equally.

What basic Civil Rights do I have as an immigrant?
The following rights protect all people, regardless of immigration status—undocumented, lawful residents, or citizens.

- **The right to advocate for change** - The First Amendment to the U.S. Constitution protects the rights of groups and individuals who advocate changes in the laws, government practices, and even the form of government.
- **The right to remain silent** - The Fifth Amendment to the Constitution gives every person the right to remain silent in the face of questions posed by any police officer or government agent.
- **The right to be free from “Unreasonable Searches and Seizures”** - The Fourth Amendment prohibits any government agent from searching your home or office without a warrant.

What should I do if government agents come to question me?
Anything you say to the police, FBI, or INS can be used against you and others in court. Other than providing your name and address to a police officer who is investigating a crime, you ARE NOT legally obligated to talk to the police, FBI, INS, or any other law enforcement agent or investigator, on the street at your home or office, if you’ve been arrested, or even if you’re in jail.

What if I speak to the police anyway?
Anything you say to the police can be used against you and others. Keep in mind that lying to the government is a crime.

What if the officer or agent has a search warrant?
Even if the agent has a search warrant, you are not obligated to answer questions. Only a judge has the legal authority to order you to answer questions.

If you are nervous about simply refusing to talk, tell them to contact your lawyer. If you do not already have a lawyer, you can contact SIREN’s Immigrant Assistance and Information hotline or the Santa Clara County Lawyer Referral Line for help getting one.

What if I am stopped on the street?
Ask the police why you have been stopped. Ask “Am I under arrest, or am I free to go?” If they do not state that you are under arrest, tell them that you do not wish to continue speaking with them and that you are going to go about your business. Then do so.
Civil Rights

What if the police stop me in my car?
You should show police your license, registration, and proof of insurance. You do not have to consent to a search. But in some cases your car can be searched without your consent if the police have probable cause.

I’ve been arrested. Do I have to answer questions now?
No. If you are arrested, you do not have to give a statement or answer any questions. If you are arrested and do not want to answer any questions, you should ask for a lawyer right away. You have a right not to answer any questions until you have talked to your lawyer.

What should I do if government agents ask to search my home?
You do not have to let police or other law enforcement agents into your home or office unless they have a search warrant or arrest warrant. If you are presented with a search warrant:

- **You should demand to see the warrant.** The warrant must specifically describe the place to be searched and the things to be seized. If they have a warrant, you cannot stop them from entering and searching.
- **You should tell them that you do not consent to a search.** This will limit them to the scope of the search authorized by the warrant.
- **You have a right to observe them searching and should write down their names, badge numbers, and what agency they are from.** Have your friends who are present act as witnesses. Give this information to your lawyer. A warrant does not give them the right to question you.

What if I receive threats or I am the victim of a hate crime?
The law protects people from hate crimes and hate incidents. Take immediate action to report the incident/crime to one of the following numbers:

The Immigrant Q & A Information Line:
(408) 286-1698 (Spanish/English),
(408) 286-1448 (Vietnamese/English).

Also, the Anti-Hate Hotline: 408-279-0111 or Hate Free Communities, Delorme McKee-Stovall:
(408) 792-2304. (See pg. 97 on Hate Crimes)

What if I am not a citizen?
- **You do not have to reveal your immigration status or what country you were born in to INS or the police.** Remain silent.
- **If you are a foreign national and are arrested in the U.S. you have the right to call your consulate or to have the police inform your consulate of your arrest.** The police must allow your consul to visit or speak with you. Your consul might assist you in finding a lawyer or offer other help, such as contacting your family. You also have the right to refuse help from your consulate.
  Do not talk to the INS, even on the phone, before talking to an immigration lawyer. You can find these experts by calling the National Lawyers Guild (number below) or by calling the Immigrant Q & A Information Line.

What is Racial Profiling?
Racial profiling is when police, FBI or other law enforcement stop, question, search or investigate you because of your race, ethnicity, or religion. If you believe you have been the victim of racial profiling, call the ACLU’s toll free hotline at 1(877) 6-PROFILE to order a complaint form.
Know and assert your rights!
All non-citizens have the following rights:

- The right to speak to an attorney before answering any questions or signing any documents
- The right to a hearing with an Immigration Judge
- The right to have an attorney at that hearing and in any interview with INS (however you do not have the right to a free, government paid lawyer)
- The right to request release from detention, by paying bond if necessary.

You must assert these rights. If you do not demand these rights, you can be deported without seeing either an attorney or a judge. Leaving the U.S. in this way may have serious consequences for your ability to later enter or gain legal immigration status in the U.S. You should talk to an immigration lawyer before leaving the U.S. Please contact the numbers below for the latest updates and changes in the law that affects civil liberties.

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American Civil Liberties Union (ACLU)
Tel: (212) 549-2500

American-Arab Discrimination Committee (ADC)
Tel: (202) 244-2990

Asian American Legal Defense and Education Fund
(212) 966-5932

National Lawyers Guild
(212) 505-9119

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U.S. Commission on Civil Rights
Tel: (800) 552-6843

Services, Immigrant Rights and Education Network (SIREN)
The Immigrant Q & A Information Line:
(408) 286-1698 (Spanish/English),
(408) 286-1448 (Vietnamese/English),
(408) 286-5680 x108 (Farsi/English) and
(408) 286-5680 x109 (Chinese/English).
Finding a Lawyer

The United States legal system has many private attorneys or lawyers and very few non-profit attorneys who help people of low or moderate income. Finding a lawyer in any area of law can be frustrating for immigrants who have the additional barriers of

  a) Understanding a complicated new legal system,
  b) Living in a new country,
  c) Learning a new language.

Below are some tips on how to gain access to a free or affordable lawyer.

How can I find an attorney who will help me for free?

There are legal services organization listed in this guide that may be able to help you depending upon the type of legal issue that you have and the eligibility requirements of the organization. Usually there is no fee to receive help by these organizations.

Some of the areas of law offered by organizations include:

- Immigration
- Citizenship
- Employment
- Landlord/tenant
- Public Benefits
- Domestic violence and other areas.

See the specific listings for areas of law and eligibility requirements.

What if I am low-income and need help with a criminal matter?

If you are very low income and have a problem in the area of criminal law, you may qualify for the Public Defenders Office. Ask the Judge to refer you to the Public Defenders Office at your first court date.

What if the legal services organizations do not practice the area of law that I need help with?

The Modest Means Panel of the Santa Clara County Bar Association may be able to help you if your legal problem falls into one of seven areas of law – Bankruptcy, Consumer, Criminal Law, Family, Immigration, Juvenile and Landlord/Tenant. If you meet the income eligibility requirements, you will be matched with an attorney and charged an administrative fee of $25 for a 30 minute consultation. If your legal problem requires further legal assistance and you choose to hire the attorney, you will be charged reduced hourly fees that have been established by the Modest Means Panel.

What if I earn too much to qualify for the Modest Means Panel?

You may call the Lawyer Referral Service for assistance. You will have to explain your problem. A half-hour consultation will be arranged for you with a lawyer who is experienced in that area of law. The Lawyer Referral Service will charge you a $30 administrative fee. The attorney will not charge you for the first 30 minutes of the consultation. You and the attorney are not obligated to go beyond consultation. If you require further legal assistance, you can negotiate an arrangement for attorney's fees during the consultation.

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Finding a Lawyer

AIDS Legal Services
111 E. Saint John Street, Ste. 315, San Jose 95113
Tel: (408) 293-3135

Language(s): Spanish, English, AT &T Language Line
Services: See project below.

AIDS legal services and advocacy - direct legal service for people with HIV and AIDS
Fair Housing Law Project: housing rights,
LACY: legal advocates for children and youth,
education law, emancipation, guardianship, homeless and runaway youth and pregnant and parenting teen projects, free legal and social services to minors.
Mental Health Advocacy Project: advocates in accessing mental health services.

Asian Law Alliance
184 East Jackson Street, San Jose 95112
Tel: (408) 287-9710
Website: www.asianlawalliance-ala.org

Language(s): Cantonese, Laotian, Mandarin, Vietnamese, Spanish
Services: Civil rights, consumer, domestic violence, employment, family law, housing, immigration, public benefits, senior/elder law.

Bay Area Legal Aid
2 W. Santa Clara St., 8th Floor, San Jose 95113
Tel: (408) 283-3700 x 313
Website: www.baylegal.org

Language(s): Spanish
Services: Community economic development, consumer, domestic violence, employment, health, housing, public benefits.

California Rural Legal Assistance (Gilroy Office)
7365 Monterey Road, Suite H, Gilroy 95020
Tel: (408) 847-1408
Website: www.crla.org

Language(s): Spanish
Services: Civil rights, community economic development, education, employment, health, housing, public benefits, seniors/elder law.

East San Jose Community Law Center
Santa Clara University School of Law
1030 The Alameda, San Jose 95126
Tel: (408) 288-7030
Website: www.scu.edu/law/ESJCLC

Language(s): Spanish, Vietnamese, others by arrangement,
Services: Bankruptcy, community economic development, consumer, employment, immigration, workers’ compensation

Legal Aid Society of Santa Clara County
480 North First Street, San Jose 95112
Tel: (408) 998-5200
Housing Project: (408) 283-1540
Housing Discrimination: (408) 283-1535 x237
Immigration issues: 408) 998-5200, extension 231.
Website: www.legalaidsociety.org

Language(s): Spanish
Services: Provides legal representation for the indigent community in civil matters including domestic violence, health access advocacy, housing law, individual rights, fair housing, landlord-tenant mediation, immigration, quality education, and special education. Self-help clinics are offered in the areas of evictions, domestic violence, restraining orders, and establishing paternity (for custody and/or visitation).

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Finding a Lawyer

**Pro Bono Project Silicon Valley**
480 North First Street, Suite 219, San Jose 95112
Tel.: (408) 998-5298
Website: www.probonoproject.com

Language(s): Spanish
Services: Bankruptcy, consumer, domestic violence, family law.

**Santa Clara County Bar Association Law Foundation**
111 W. St. John Street, Suite 315, San Jose 95113
Tel.: (408) 293-4790
TDD (408) 294-5667

Language(s): Spanish
Services: AIDS/HIV, children's rights, civil rights, consumer, disability, domestic violence, education, employment, family law, health, housing, public benefits, veterans.

**Santa Clara County Bar Association Lawyer Referral Service**
4 North 2nd Street, Room 400, San Jose 95113
Tel: (408) 287-2557
Tel: (408) 971-6822 for Lawyer Referral Service
Website: www.sccbalegalink.com

Language(s): Spanish
Services: Provides a referral service for persons in need of consultation with a lawyer. A one-half hour evaluative appointment is provided for a minimal fee and referral is made to counsel experienced in the appropriate legal area. Modest Means Program provides referral for persons that cannot afford standard attorney's fees. Each person must be screened for income eligibility.

**Senior Adults Legal Assistance (SALA)**
160 East Virginia St., Suite 260, San Jose 95112
Tel: (408) 295-5991

Language(s): Spanish

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
There are several benefits to becoming an American citizen. Benefits include the following:

- The right to vote.
- The right to serve on a jury.
- The right to travel with a United States passport.
- The right to help relatives immigrate more quickly to the United States.
- The right to hold public office and obtain government jobs.
- You do not need to renew your green card every ten years.

In addition to choosing to go to an attorney to help you apply for citizenship, there are many community organizations that can assist you at very low or no cost.

Do I qualify to apply for citizenship?

To be eligible to apply for citizenship, you must meet the following requirements:

1. Must be a permanent resident and not on probation at the time of your naturalization interview.

2. Must be at least 18 years of age at the time of submitting the application.

3. Must have been a resident of the state or district where applying for citizenship for at least 3 months.

4. Must demonstrate good moral character primarily (but not exclusively) for the five years prior to applying for citizenship, and continuing up to the time of swearing in.

5. Must be able to read, write, and speak Basic English, with some exceptions (please see section "Do I need to speak English during my naturalization interview?")

6. Must have been a permanent resident for the last five years, or the last three years if married to a U.S. citizen. If applying for citizenship as the spouse of an American citizen, must continue to be married and continue to live with that spouse until the time of swearing in.

7. Must have not disrupted permanent residence for any of the last five years (or three years if married to an American citizen).

8. Must have been physically present in the United States for at least one-half of the five (or three) years of residency (30 months if not married to a U.S. citizen or 18 months if married to a U.S. citizen).

9. Must be able to pass a test in basic United States history and government.

10. Must be able to take a loyalty oath.

When do I apply for citizenship?

If you are married to an American citizen, and your spouse sponsored you to become a permanent resident, you can apply for citizenship after 2 years and 9 months as a permanent resident. If you are not married to an American citizen, you can apply for citizenship after 4 years and 9 months as a permanent resident.
How to Apply for U.S. Citizenship

Warning:

Arrests, criminal records or other immigration problems may have serious consequences on your Immigration status.

Always speak with an immigration specialist before you contact the INS.

What is the process to become an American citizen?

To apply for citizenship, you must submit an N-400 application with INS. Thereafter, you will be required to submit your fingerprints for FBI investigation, successfully complete an interview with INS and participate in US. Oath Ceremony. When you receive your certificate of Naturalization, you are a citizen and can immediately register to vote, begin petitioning for family members and receive the benefits of U.S. citizens.

Should I drop off my application at the local INS office?

No. All applications must go to a special facility, and not to your local INS office. If you are a resident of California, Nevada, Arizona, Hawaii or Guam, send your application to:

USINS California Service Center
Attention: N-400 Unit
P.O. Box 10400
Laguna Niguel, CA 92607-400

How long does the naturalization process take?

At the current time, it takes approximately 12-15 months to complete the citizenship process. After submitting the N-400 application, you will receive a receipt notice after approximately 1-3 months. You will then receive an appointment for fingerprints after another 1-3 months. The interview is approximately 6-8 months after submitting the application and is determined by INS processing time. The oath ceremony will be approximately 2-4 months after your naturalization interview.

How much does it cost for me to apply for citizenship?

The cost for the N-400 is currently $260. All applicants under the age of 75 also need to pay for fingerprinting services. Fingerprinting costs an additional $50.

Can I take a written U.S. History and Civics test?

Not at the present time. Citizen applicants used to be able to take a written U.S. History and Civics exam before going to their naturalization interview, but this policy ended on August 30, 1998. In the future, the INS may have a new written test that applicants can take before the interview. Until a new written test is in place, applicants will be tested orally at their naturalization interview.

Do I need to speak English during my citizenship interview?

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321 -2300. Give the operator facts about where you are coming from and where you would like to go.
How to Apply for U.S. Citizenship

Most applicants are required to speak, read, and write in English during their citizenship interview. However, there are a few exceptions:

a. If you are 50 years of age and have been a permanent resident for 20 years at the time of submitting your N-400 application. You must still study 100 questions of history and government in your native language.

b. If you are 55 years of age and have been a permanent resident for 15 years at the time of submitting your N-400 application. You must still study 100 questions of history and government in your native language.

c. If you are 65 years of age and have been a permanent resident for 20 years at the time of submitting your N-400 application. You must study 25 questions of history and government in your native language.

d. If you have a medical disability that prevents you from learning English, you may not have to speak English during your citizenship interview. Your doctor must complete an N-648 in addition to the N-400, and INS must approve the N-648. If the N-648 is approved, you can be exempted from the English requirement and you may also be exempted from the history and government requirement as well.

If I didn’t register for the Selective Service, am I still eligible to apply for citizenship?

All males living in the United States between the ages of 18-26 years old are required to register with the Selective Service (military service), even if undocumented or out of status at that time. A male who did not register with the Selective Service who is still between the ages of 18-26 years old must register in order to be eligible for citizenship. A male who is between the ages of 26-31 and did not register with the Selective Service may be denied citizenship if he received reminder notices to register for the Selective Service and disregarded the notices. If he did not register for the Selective Service because he did not know that he was required to, he may still be able to become a citizen if he can explain to INS why he did not register. A male who is over the age of 31 years old and did not register for the Selective Service should be able to become an American citizen if he meets all of the other requirements.

If I become a U.S. citizen, does my child automatically become a citizen too?

If you are a citizen and your child is under 18, you may be able to apply for your child’s citizenship by filing an N-600. You child must be a legal permanent resident, and you must fulfill other requirements. Speak with an immigration or citizenship specialist for more information.

How would a criminal record or previous immigration problem affect my eligibility for citizenship?

If you have a criminal record or have had previous immigration problems such as a deportation or voluntary departure, you need to speak with an attorney to determine if you are eligible to apply for citizenship.

Asian Americans for Community Involvement

2400 Moorpark Ave, Suite 300, San Jose, CA 95128
Tel: (408) 975-2730
Language(s): Cantonese, Mandarin, Chui-Chow, Laotian, Cambodian, Vietnamese, Thai, Korean, Tagalog, Lao-Mien, Farsi and Japanese
Services: General support and citizenship services, ESL/Citizenship classes, mental health, women & children shelter.

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
### How to Apply for U.S. Citizenship

**Asian Law Alliance**

184 East Jackson Street, San Jose, CA 95112  
Tel: (408) 287-9710  
Website: [www.asianlawalliance-ala.org](http://www.asianlawalliance-ala.org)  
Language(s): Vietnamese, Laotian, Cantonese, Mandarin, Spanish  
Services: Citizenship applications and legal services for complex legal issues

**Berryessa Community Center**

3050 Berryessa Rd., San Jose, CA 95132  
Tel: (408) 251-6392  
Website: [www.ci.san-jose.ca.us/prns](http://www.ci.san-jose.ca.us/prns)  
Language(s): Vietnamese, Spanish, Chinese and Punjabi translations  
Services: Citizenship & ESL classes, Youth Program, Senior Program, other Adult classes, community activities and events

**Bosnia-Herzegovina U.S.A. Society**

1 West Campbell Avenue, Suite B-20, Campbell, CA 95008  
Tel: (425) 866-6989  
Language(s): Bosnian, Croatian, Russian, Serbian  
Services: ESL, citizenship

**Center for Employment Training (CET)**

701 Vine Street, San Jose, CA 95110  
Tel: (408) 534-5451  
Language(s): Spanish. Other languages available as needed.  
Services: Citizenship application assistance, citizenship orientation, immigration attorney, ESL and citizenship classes, Spanish literacy classes and immigration services

**Catholic Charities of Santa Clara County – Gilroy Office**

7950 Church Street, Gilroy, CA 95020  
Tel: (408) 842-4808  
Language: Spanish and English  
Services: Immigration legal services including citizenship.

**Catholic Charities of Santa Clara County – San Jose Office**

2625 Zanker Road Suite 201, San Jose, CA 95134-2107  
Tel: (408) 944-0691  
Language(s): English, Portuguese, Spanish, Tagalog and Vietnamese.  
Services: Immigration legal services, citizenship.

**Chinese Cultural Center**

1269 Forgewood Avenue, Sunnyvale, CA 94089  
Tel: (408) 747-0394  
Language(s): Mandarin, Taiwane  
Services: ESL, citizenship classes, Chinese library

**Eastside Neighborhood Center**

2150 Alum Rock Avenue, San Jose, CA 95116  
Tel: (408) 251-0215  
Language(s): Spanish and Tagalog  
Services: ESL, citizenship classes.

**East Side Union High School District Adult Education.**

a) **Andrew Hill High School**  
3200 Senter Road, San Jose, CA 95123  
Tel: (day): (408) 254-8101  
Tel (after 6 p.m.): (408) 347-4390  
Language: Spanish  
Services: ESL classes.
### Economic and Social Opportunities (ESO)

#### San Jose

<table>
<thead>
<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>1445-1447 Oakland Road</td>
<td>ESL and citizenship</td>
</tr>
<tr>
<td>Tel: (408) 971-0888</td>
<td></td>
</tr>
<tr>
<td>Language(s): Bosnian, Chinese, Vietnamese, Spanish, Cambodian, Korean, Bosnian and French.</td>
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<tr>
<td>Services: ESL/citizenship classes, family health, child-care, education &amp; training, housing &amp; energy, HEAP</td>
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#### Escuela Popular

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<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>467 N. White Road, San Jose, CA</td>
<td>ESL, citizenship classes, High School Diploma</td>
</tr>
<tr>
<td>Tel: (408) 275-7190</td>
<td></td>
</tr>
<tr>
<td>Language: Spanish</td>
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#### Fremont Adult Education

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<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>591 West Fremont Avenue</td>
<td>ESL, Citizenship classes, GED, community classes, vocational, High School Diploma, Health Education, Adult Literacy and Conversation, classes in Sunnyvale and Cupertino.</td>
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<tr>
<td>Sunnyvale, CA 94087</td>
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<tr>
<td>Tel: (408) 522-2735</td>
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<tr>
<td>Language: English</td>
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#### Gavilan College

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<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>5055 Santa Teresa Blvd., Gilroy, CA</td>
<td>ESL, Low beginning to high level extended opportunity program and service, Disability Program, Financial aid, citizenship and childcare.</td>
</tr>
<tr>
<td>Tel: (408) 848-4807</td>
<td></td>
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<tr>
<td>Language: Spanish</td>
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#### Gilroy Family Resource Center

<table>
<thead>
<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>8833 Monterey Road</td>
<td>ESL, citizenship classes, CCIP program, family’s in recovery, parent orientations, basic parenting classes, co-parenting classes, support groups, family strength and struggle.</td>
</tr>
<tr>
<td>Gilroy, CA 95020</td>
<td></td>
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<tr>
<td>Tel: (408) 846-5000</td>
<td></td>
</tr>
<tr>
<td>Language: Spanish</td>
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#### Gilroy Unified School District Adult Education

<table>
<thead>
<tr>
<th>Location</th>
<th>Services</th>
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<tbody>
<tr>
<td>8750 Hirasaki Ct., Gilroy, CA</td>
<td>ESL, citizenship classes</td>
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<tr>
<td>Tel: (408) 842-2082</td>
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<td>Language: English</td>
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### How to Apply for U.S. Citizenship

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone Number</th>
<th>Language(s)</th>
<th>Services</th>
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<tbody>
<tr>
<td><strong>Gilroy Citizenship &amp; Educational Programs (GCEP)</strong></td>
<td>8833 Monterey St. Suite. G, Gilroy, CA 95020</td>
<td>(408) 846-5017</td>
<td>Spanish, English</td>
<td>Assistance with N-400 and other educational programs.</td>
</tr>
<tr>
<td><strong>Immigrant Resettlement and Cultural Center (IRCC)</strong></td>
<td>420 Park Avenue, San Jose, CA 95110-2612</td>
<td>(408) 971-7857</td>
<td>Vietnamese</td>
<td>Citizenship assessment, citizenship application, and citizenship interview preparation, ESL for citizenship, vocational ESL, job placement, retention services, senior program, and job keeper - food connection hotline.</td>
</tr>
<tr>
<td><strong>International Rescue Committee</strong></td>
<td>460 Koll Circle, Ste B, San Jose, CA 95112</td>
<td>(408) 453-3536</td>
<td>Bosnian, Vietnamese, Laotian, Thai, French, Farsi, Ethiopian and Somalian and Oromo.</td>
<td>Citizenship services and citizenship assistance, immigration services, refugees services.</td>
</tr>
<tr>
<td><strong>Jewish Family Service of Santa Clara (JFS)</strong></td>
<td>1101 South Winchester Blvd, Ste L 237, San Jose, CA 95128</td>
<td>(408) 356-7576</td>
<td>Russian, Bosnian, Farsi, Assyrian, Hebrew, German, French, Portuguese</td>
<td>ESL/citizenship classes during the day; ESL class for seniors, English teachers, N-400 group assistance, N-400 individual assistance, disability waiver assistance, transportation to ESL classes, interpretation, general information, computer classes and public benefits counseling.</td>
</tr>
<tr>
<td><strong>John XXIII Multi-Service Center</strong></td>
<td>195 East San Fernando Street, San Jose, CA 95112</td>
<td>(408) 282-8600</td>
<td>Vietnamese and Spanish</td>
<td>ESL, citizenship classes, childcare, senior nutrition program.</td>
</tr>
<tr>
<td><strong>Korean American Community Services</strong></td>
<td>1800-B Fruitdale Avenue, San Jose, CA 95116</td>
<td>(408) 920-9733</td>
<td>Korean</td>
<td>Citizenship application assistance, citizenship classes, medical insurance and ESL.</td>
</tr>
<tr>
<td><strong>Los Gatos-Saratoga Community Education &amp; Recreation</strong></td>
<td>123 East Main Street, Los Gatos, CA 95032</td>
<td>(408) 354-8700</td>
<td>Spanish</td>
<td>Adult Educational and recreational classes.</td>
</tr>
<tr>
<td><strong>Metropolitan Adult Education Program</strong></td>
<td>1149 East Julian Street, San Jose, CA 95116</td>
<td>(408) 947-2311</td>
<td>Vietnamese and Spanish</td>
<td>ESL, citizenship classes, G.E.D., high school diploma. Call the main office to get the nearest center.</td>
</tr>
<tr>
<td><strong>Milpitas Adult Education Programs</strong></td>
<td>1331 East Calaveras Blvd, Bldg. 400, Milpitas, CA 95035</td>
<td>(408) 945-2392</td>
<td>English</td>
<td>Offers various level of ESL from beginning to advanced. Citizenship, adult basic education GED preparation and HSD completion are also offered.</td>
</tr>
</tbody>
</table>
How to Apply for U.S. Citizenship

Morgan Hill Community Adult School
17940 Monterey Road, Morgan Hill, CA 95037
Tel: (408) 779-5261
Language: Spanish
Services: ESL classes, citizenship classes, and community education classes.

Mountain View-Los Altos Adult School
333 Moffett Blvd., Mountain View, CA 94043
Tel: (650) 940-6025
Language: English
Services: Offers citizenship and ESL classes year round, from beginning to advanced levels. Times and days vary, morning, afternoon and evening classes as well as some Saturday courses. Also parent education, adult literacy, and adult developmental disability. Call for more information, high school diploma and GED.

North Side Community Center
2352 Alum Rock Ave, San Jose, CA 95116
Tel: (408) 271-7321
Language: Tagalog, Hindi, Spanish and Vietnamese
Services: ESL, citizenship classes, assistance for seniors, computer training, dancing classes, nutrition programs, socializing events, veterans affair.

Nuestra Casa Family Resource Center
1998 Alum Rock Avenue, San Jose, CA 95116
Tel: (408) 251-7663
Language: Spanish
Services: ESL and childcare

Our Lady of Guadalupe Church
2020 East San Antonio Street (King and Jackson), San Jose, CA 95116
Tel: (408) 258-7057
Language: Spanish
Services: Offers basic citizenship services and citizenship classes, food programs, parish nurse, clothing assistance.

Portuguese Community Center (POSSO)
1115 East Santa Clara Street, Suite #A, San Jose, CA 95116
Tel: (408) 293-0877
Language: Portuguese, English and some Spanish
Services: ESL, citizenship classes

Sacred Heart Center
310 Edward Avenue, San Jose, CA 95110
Main office Tel: (408) 947-2321
Message: (408) 947-2311
Language: Spanish
Services: ESL, citizenship classes

Sacred Heart Community Service
1381 S. First Street, San Jose, CA 95110
Tel: (408) 283-5800
Language: Spanish
Services: Provides citizenship and ESL classes, application assistance. Call for class schedule.

St. James Senior Center
199 North 3rd Street, San Jose, CA 95112
Tel: (408) 277-4194
Services: Provides citizenship and ESL.
How to Apply for U.S. Citizenship

St Joseph’s Cathedral-St Joseph’s Worker House

(Social Ministry Office)
80 South Market Street (San Fernando), San Jose, CA 95113
Tel: (408) 283-8118
Language: Spanish
Services: Provides citizenship and ESL for anyone. Call for schedule.

Samoan Civic Association of Santa Clara County

2448 Story Road, Suite C, San Jose, CA 95122
Fax: (408) 929-7133
Language: Samoan
Services: Provides translation, help with filling out forms and help with immigration status for Samoan and Pacific Islander seniors.

Santa Clara Adult Education

590 Washington Street, Santa Clara, CA
Tel: (408) 423-3050
Language(s): Spanish and Farsi
Services: ESL and citizenship classes, day and evening.

Santa Maria Urban Mission

778 S. Almaden Avenue, San Jose, CA 95110
Tel: (408) 292-3314
Language: Spanish
Services: ESL and citizenship classes.

St. Joseph Family Center

7950A Church Street, Gilroy, CA 95020
Tel: (408) 842-6662
Language: Spanish
Services: ESL, adult literacy and English conversation.

Self Help for the Elderly

1818 Scott Blvd., Santa Clara, CA 95050
Tel: (408) 246-8790
Language Capacity: Cantonese, Mandarin and English.
Services: Citizenship classes, ESL classes, social services and wellness activities.

Services Immigrant Rights & Education Network (SIREN)

778 N. First St., #202, San Jose, CA 95112
Tel: (408) 286-5680
Immigrant Assistance Immigration Lines:
Spanish (408)286-1698
Vietnamese (408)286-1448
Language: Cantonese, Farsi, Mandarin, Spanish, Vietnamese
Services: Citizenship information and referral hotline, citizenship application assistance, and community education on immigration, public benefits, civil participation and citizenship. Training and technical assistance on immigration and related issues.

South East Asian Community Center

1415 Koll Circle #108, San Jose, CA 95112
Language: Vietnamese, Somali, Russian, Bosnian, Arabic
Services: Citizenship services, intake refugee and employment services.

Vietnamese American Cultural and Social Council

611 North 13th Street, San Jose, CA 95112
Tel: (408) 971-8280
Language: Vietnamese
Services: ESL, Citizenship classes for seniors.
Vietnamese Voluntary Foundation (VIVO)

2260 Quimby Road, San Jose, CA 95122
Tel: (408) 532-7755
Language: Vietnamese
Services: ESL and citizenship classes, citizenship application assistance.

West Valley College

14000 Fruitvale Avenue
Saratoga, CA 95070
Tel: (408) 867-2201
Services: Provides citizenship classes and ESL classes.
Immigrants in Santa Clara County often need to work with an immigration attorney or specialist to help them understand complicated immigration laws and requirements. Below are some questions and answers about immigration specialists and how to get the best immigration legal assistance available to you and your family.

What is an attorney in the U.S.?

An attorney or lawyer in the U.S. is someone who attended a graduate program in law and received a Juris Doctor (J.D.) degree. In order to practice law in the U.S. the attorney must be a member of the State Bar Association and must pass an exam given by the State Bar Association.

A licensed attorney can:

- give legal advice to his or her clients and
- can represent them in court.

Usually an attorney is knowledgeable in only a few areas of law. For example, an attorney who can help someone with a criminal problem may not know immigration law.

Are attorneys the only people who can help me in my immigration problem?

No. Non-attorney’s may be able to assist you in some cases. Non-attorneys can gain the legal knowledge and experience necessary to practice immigration law.

Non-attorneys may help you by:

- Working with an accredited agency by the Board of Immigration Appeals (BIA) in Washington, D.C.
- An independent accredited representative of the Board of Immigration Appeals (BIA.)
- Immigration Consultants can help you as long as they don’t give you advice. The primary job is to give you information about the law.

Are there accredited agencies in Santa Clara County?

The only three accredited agencies in Santa Clara County are Catholic Charities, the Center for Employment Training (CET), and the International Rescue Committee.

My friend told me of a notary or “notario” that did work cheaply and quickly.

An immigration consultant (also called Notaries or Notario) without formal training or connection to an attorney or accredited representative can help someone fill out an immigration form but cannot give legal advice. They typically do not have any formal legal training. For this reason, they may not know how to resolve a question, concern or problem with an application because they have no formal legal training.
PROTECT YOURSELF!

Beware of notaries or “notarios” who are scam artists and steal people’s money.

NO MATTER WHO assists you in your immigration legal matters, always remember to:

• Ask for a copy of the service contract.
• Keep your original documents (birth certificate...)
• Check with the better business bureau to see if there are any complaints filed against the person.
• Talk to a community organization about your options.

How does INS work?

The Immigration and Naturalization Service is the agency that grants immigration benefits, as well as enforces immigration law and oversees deportation and border patrol. It has many different offices. The INS district office is located in San Francisco, although INS has an office in San Jose. The San Jose INS office covers four counties: Santa Clara, Santa Cruz, Monterey, and San Benito.

Generally, it is very difficult to speak to anyone by telephone at the INS and it is better to go in person. However, a person who is deportable (undocumented) may be risking deportation if they go to the INS office. It is safer to seek advice from one of the immigration legal service providers first, rather than going to INS.

How can I immigrate my family members?

In order to be eligible to immigrate a family member, you must be a:

a. Permanent Resident (green card holder)

b. U.S. Citizen

A person with a green card can immigrate their spouse and their unmarried children.

A U.S. Citizen can immigrate their spouse, their unmarried or married children, their parents and their brothers and sisters.

The petitioner, or the resident or Citizen, must file a family petition for their family member who is usually in their native country. Because of current law in effect at the time this book was written, immigrating a family member who is currently living in the U.S. without permission or a visa can have negative consequences. Contact an immigration specialist before you file a petition for this family member.

The current system for issuing green cards is based on a system of categories and preferences. For this reason, the amount of time to immigrate your family member can be immediate or up to 20 years, depending on your status, the relationship you have with that family member, and your country of origin.
Finding help for Immigration Problems

Asian Law Alliance

184 East Jackson Street, San Jose, CA 95112
Tel: (408) 287-9710
Website: www.asianlawalliance-ala.org
Language(s): English, Vietnamese, Laotian, Cantonese, Mandarin, Spanish, Japanese
Services: N-400 Assistance, monthly legal clinics for immigration forms, VAWA petitions

Catholic Charities of Santa Clara County – San Jose Office

2625 Zanker Road Suite 201, San Jose, CA 95134-2107
Tel: (408) 944-0691
Language(s): English, Portuguese, Spanish, Tagalog and Vietnamese.
Services: Immigration legal services, citizenship.

Gilroy: 7950 Church Street, Gilroy, CA 95020
Tel: (408) 842-4808
Website: www.ccsj.org
Language(s): Spanish
Services: Immigration legal services.

Center for Employment Training (CET)

701 Vine Street, San Jose, CA 95110
Tel: (408) 534-5451
Website: www.cet2000.org
Language(s): Spanish and access to translation services.
Services: Legal consultations, representation, family visa petitions, affidavits of support, adjustment of status, consular processing, employment authorization, general information and referrals, document notarization and translation, citizenship and naturalization, general education, and other services case by case.

East San Jose Community Law Center

1765 Alum Rock Avenue, San Jose, CA 95126
Tel: (408) 254-0444
Website: www.scu.ed/law/ESJCLC
Language(s): Translation services for most languages
Services: Legal immigration services such as VAWA, political Asylum, deportation defense and others. Also provides clinics on Employment Rights, Workers Compensation, Consumer Rights, and Small Business Legal Assistance.

International Rescue Committee

90 East Gish Road, San Jose, CA 95112
Tel: (408) 453-3536
Website: www.theirc.org
Language(s): French, Laotian, Persian, Serbo-Croatian, Thai, Vietnamese, Oromo, Somali, Amharic, Assyrian, Arabic
Services: Immigration legal services, legal consultations, relative visa petitions, adjustment of status, consular processing, employment authorization, affidavit of support, removal of conditional residence, refugee travel document, naturalization, alien registration card replacement, freedom of information act request, document authenticity, notary, photos, information and referral (services are case by case).

Santa Clara County District Attorney’s Office Consumer Projection Unit

70 West Hedding Street, West Wing, 4th floor
San Jose, CA 95110
Tel: (408) 792-2880/299-2206
Website: www.santaclara-da.org/consumer.html
Language(s): Farsi, Korean, Spanish, Mandarin Taiwanese, Vietnamese, Laotian Tagalog, French, German.
Services: Handles complaints regarding immigration consultant fraud. Provides dispute resolution for uses related to schools: students, parents, teachers, administration, neighborhoods and businesses affected by schools.
Services Immigrant Rights & Education Network (SIREN)

778 N. First St., #202, San Jose, CA 95112
Tel: (408) 286-5680

Immigrant Assistance Immigration Lines:
Spanish (408)286-1698
Vietnamese (408)286-1448

Language: Cantonese, Farsi, Mandarin, Spanish, Vietnamese

Services: Citizenship information and referral hotline, citizenship application assistance, and community education on immigration, public benefits, civil participation and citizenship. Training and technical assistance on immigration and related issues.
In the United States and in Santa Clara County, all people—men, women and children—have the right to live free of harm, assault or abuse by any other person. This is true regardless of the relationship that two people have, such as spouse or former spouse, person who is living (or lived) in the same house or apartment, person with whom one is having a dating relationship, person with whom one has had a child, or close relatives or friends. When there is abuse, it is called Domestic Violence.

**What is Domestic Violence?**
Domestic Violence is the term used to describe abusive and harmful behavior between persons in a close or intimate relationship.

**What is considered abusive and harmful?**
Abuse means intentionally causing or attempting to cause physical, emotional, verbal, spiritual or financial harm. Abuse includes using:

- Intimidation
- Emotional Abuse
- Isolation
- Blame
- Manipulation
- Power and control for everyday decisions
- Economic deprivation
- Threats and coercion.

**What will happen to me if I hit my spouse?**
The law does not excuse your action because the person you hit is your spouse. Hitting a spouse is against the law. Your action could lead to your arrest and serious criminal penalties.

**How would this affect my immigration status?**
Domestic Violence crimes and violations of court-issued restraining orders are crimes that could cause you to lose your immigration status. Anyone with a domestic violence record should not present himself or herself to INS or apply for any immigration benefit without first consulting with an immigration attorney.

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**All people—men, women and children—have the right to live free of harm, assault or abuse by any other person**

**If my partner or parent beats me, where can I go for help?**
If your partner is beating you, you need to consider the safety of yourself and your children. Depending upon your particular circumstances, you may seek help from a friend, a family member, a co-worker or member of the religious community. Listed below are other options where you can get help.

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End the Abuse... Today!!
24 Hour Hotlines / Shelters / Counseling Centers

Hotlines are phone numbers you can call anytime of the day or night to speak with someone about your situation. You do not have to identify yourself to the person. The person is there to listen to you, support you and answer your questions. They can help you with safety planning in the event that you want to leave your home and direct you to services or resources you might need.

Shelters are houses where battered women and children can stay if they need to leave their home due to domestic violence. The location of these shelters is kept confidential to protect the persons living there. Shelters can also assist you in finding appropriate programs for counseling, emergency financial assistance, public benefits and other resources.

Counseling Centers may be able to provide individual counseling, support groups or classes related to domestic violence for women, men and youth.

Police and local Authorities
The police are required to provide immediate response to “911” domestic violence matters - without consideration of a person’s immigration status. If someone’s safety is at risk, you should consider contacting the police for immediate assistance. The officer has the ability to make an arrest, request for an emergency protective order, make a written report, take photos and arrange for getting medical attention to any injured individuals as necessary.

What is a Temporary Restraining Order?
A Temporary Restraining Order is issued by the Family Court and can order the abusive person to cease all contact with you and stay away from you. A violation of this order could subject that person to criminal penalties. A Domestic Violence Restraining Order can also include many other protective orders, as well as orders regarding custody and financial support if the parties have children together.

Who can help me apply for a Temporary Restraining Order?
The Family Court houses a Clinic that provides the necessary forms and some assistance in obtaining a restraining order. Several shelters and legal services agencies also provide assistance in preparing restraining orders.

My spouse/parent is a citizen (or has a green card,) and they refuse to legalize my immigration status, what can I do?
The Violence Against Women Act (VAWA) helps spouses and children who find themselves in abusive relationship apply for a green card. Under VAWA, an undocumented person who is in a domestic violence situation may be able to “self-petition” for permanent residence or a green card. In some cases, you can either be married or already divorced from your abuser. Contact an agency below to find out what options may exist for you and to get help.

I want to leave my abuser, but I don’t have a job. What can I do?
Undocumented women (or men) who are eligible for VAWA and can petition themselves for a green card can apply for cash assistance (Cal WORKS) - in some cases even before they receive their green card. Women (or men) who receive cash aid will not hurt their chances for a green card in the future. See the Cash Aid section on pg. 62 for more information.
AICI-Asian Women’s Home

2400 Moorpark Ave., Ste 300
San Jose, CA 95128
Tel: (408) 975-2739
Crisis Hotline & Shelter: (408) 975-2739
Language(s): English, Thai, Indonesian, Chinese, Laos, Vietnamese, Cambodian, Mandarin, Spanish and Tagalog.
Services: 24-hour hotline, emergency shelter for women and children, counseling, support groups, legal advocacy and education. Drop in counseling.

Asian Law Alliance

184 E. Jackson St.,
San Jose, CA 95112-5153
Tel: (408) 287-9710
Website: www.asianlawalliance-ala.org
Language(s): English, Vietnamese, Cantonese, Mandarin, and Spanish.
Services: VAWA cases, Legal Advocacy, Temporary Restraining Orders

Bay Area Legal Aid

2 W. Santa Clara St., 8th Floor, San, Jose, CA 95113
Tel: (408) 283-3700 x 313
Website: www.baylegal.org
Language(s): Spanish
Services: Community economic development, consumer, domestic violence, employment, health, housing, public benefits.

Center for Human Development

105 N. Bascom, Suite 103, San Jose, CA 95128
Tel: (408) 298-8983 main office
Language(s): Mandarin and hearing impaired
Services: Batterers’ programs.

Child Abuse Reporting
Hotline: (408) 299-2071
Language(s): Spanish and Vietnamese

Community Solutions

3980 Chestnut, Gilroy, CA
Mailing: P.O. Box 546, Morgan Hill, CA 95038
Tel: (408) 842-7138
Crisis Hotline: (408) 683-4118
Language(s): Spanish
Services: Shelter for women and children, counseling, legal advocacy, support groups and batterers programs. Drinking/Driving program, Alcohol and drugs program, parenting class

Contact

P.O. Box 8021, San Jose, CA 95155
Tel: (408) 279-8228
Language(s): Spanish, Vietnamese and others available.
Services: All purpose crisis line 24 hours: Parental stress hotline, suicide, information & referrals
Teen-Line: (888) 247-7717
Children’s Warm-Line: (408) 279-0303

East San Jose Community Law Project

1765 Alum Rock Ave., San Jose, CA 95116
Tel: (408) 254-0444
Language(s): Spanish and others available
Services: VAWA cases for immigrant women.
Domestic & Family Violence

Elder Abuse Reporting

591 N. King Rd., San Jose 95133
Tel: 1-800-414-2002
Language(s): English, Spanish, Cantonese, Portuguese, Farsi
Services: Reporting of senior abuse

Family and Children Services Mid-Peninsula

375 Cambridge Ave., Palo Alto, CA 94306
Tel: (650) 326-6576
Services: Counseling services, information and referral services.

Family and Children Services San Jose

950 West Julian Street, San Jose, CA 95126
Tel: (408) 292-9353
Language(s): Spanish and English
Services: Programs for women, adolescents, parenting intervention and Batterers’ programs.

Harbor Light Counseling Center

2400 Moorpark, Suite 318, San Jose, California 95128
Tel: (408) 297-3143
Services: Heterosexual/gay/lesbian and 52 week Batterers’ program

Legal Aid Society of Santa Clara County

480 N. First Street, Ste. 100, San Jose, CA 95112
Tel: (408) 998-5200
Website: www.legalaidsociety.org
Language(s): Arabic, Spanish and Tagalog.
Services: Legal aid related to domestic violence cases.

Maitri

Tel: 1-888-8-MAITRI (1-888-862-4874)
Website: www.maitri.org
Language(s): Bengali, Gujarati, Hindi, Kannada, Konkani, Malayalam, Marathi, Marwari, Oriya, Punjabi, Sindhi, Sinhalese, Tamil, Telugu, and Urdu.
Services: Peer support and counseling with the following problems: physical and/or emotional abuse by spouse and/or in-laws; spousal abandonment and in the home country; divorce settlements; child custody disputes; forced separation from children; immigration complications (as part of abuse); depression due to cultural alienation; translation and interpretation from English to South Asian languages; referrals to emergency shelters; family counselors, therapists and attorneys; support groups for survivors of domestic violence; community education workshops on legal issues, job search and career development; workshops on domestic violence in the South Asian context; emergency loans; short-term tuition assistance.

National Domestic Violence Hotline

Tel: 1-800-799-SAFE (1-800-799-7233)
Website: www.ndvh.org
Language(s): English, Spanish and translation services available in 139 languages.
Services: Crisis intervention and help for the caller in identifying problems and possible solutions, including making plans for safety in an emergency. Information about sources of assistance for individuals and their friends, families, and employers wanting to learn more about domestic violence, child abuse, sexual assault, intervention programs for batterers, working through the criminal justice system, and related issues. Referrals to battered women’s shelters and programs, social service agencies, legal programs, and other groups and organizations willing to help.
Domestic & Family Violence

National Network on Behalf of Battered Immigrant Women - Family Violence Prevention Fund

383 Rhode Island Street, Ste. 304
San Francisco, CA 94103-5133
Tel: (415) 252-8900
Website: www.fvpf.org
Language(s): Spanish and Tagalog.
Services: Referral services for families.

New Beginnings

265 N. Meridian Ave. Suite 9, San Jose, CA 95126
Tel: (408) 271-9769
Language(s): Korean, Mandarin.
Services: Batterers programs.

Next Door Solutions to Domestic Violence

1181 N. First Street, Suite A., San Jose, CA 95112
Tel: (408) 279-2962
Website: www.nextdoor.org
Language(s): Spanish and Vietnamese.
Services: Shelter for women and children. Batterers programs.

Proyecto Primavera

1430 Tully Rd. # 410, San Jose, CA 95122
Tel: (408)977-1591
Language(s): Spanish and Vietnamese.
Services: Batterers programs.

Support Network For Battered Women

444 Castro St., Ste 305, Mountain View, CA 94041
Tel: 1-800-572-2782  Fax: (650) 940-7850
Website: www.snbw.org
Language(s): English, Spanish, Mandarin and Cantonese.
Services: 24-hour crisis line, shelter for women and children, support groups, programs for battered lesbians, male batterers programs, legal assistance, community education.

Tino Esparza Center

1972 The Alameda, San Jose, CA 95126
Tel: (408) 296-0936
Language(s): Spanish
Services: Community counseling. Batterers programs.

Turning Point Counseling and Education Services

Sunnyvale:
510 S. Mathilda Ave, Ste 10, Sunnyvale, CA 94086
Tel: (408) 739-2171

Mountain View:
748 Mercy Street, Mt. View, CA 94041
Tel: (650) 569-6813

San Jose: 6122 Camino Verde, Ste. 15, San Jose, CA 95119
Tel: (408) 739-2171
Language(s): Spanish and Cantonese.
Services: Batterers programs.
Victim Witness Assistance Center

777 North First St. Ste 220
San Jose, CA 95112-6340
Tel: (408) 295-2656 and 1-800-777-9229
Website: www.victim.org

Language(s): Spanish and Tagalog.
Services: Referrals to legal services, assistance in court, 24-hour hotline, financial assistance to victims.

Violence Prevention Program
Public Health Department

7703 Bascom Ave., San Jose, CA 95128
Tel: (408) 494-7840
Fax: (408) 494-7841
Language(s): Spanish
Services: Different projects for violence prevention in Santa Clara County.

Watch

2400 Moorpark, Ste 112, San Jose CA 95128
Tel: (408) 271-9422
Language(s): Spanish
Services: Transitional housing for battered women and children.
In the Santa Clara County and in the U.S., there are laws about how parents can discipline their children that may be different from other countries. In the U.S., everyone has the right to not be harmed, assaulted or abused by any other person. Children share this right to not be abused by anyone, including by their parents.

In my country, it is ok to spank my kids. Why can't I spank them here?
It is illegal for parents or any adult to abuse a child. For some, spanking, hitting and other punishments that are hurtful, are ways of disciplining their children. In the U.S. and in Santa Clara County, it is illegal and can cause legal problems, arrest, jail, and family separations.

What will happen if I abuse my children?
Legal action, including arrest, jail and having children taken out of the home are some things that Child Protective Services, the police and the courts can do. Child Abuse is considered Domestic Violence and in some cases can lead to deportation.

What is considered child abuse?
Child abuse is considered Domestic Violence (see pg.) It includes:
- Physical punishment
- Sexual abuse
- Emotional abuse
- Neglect

Many professionals that work with schools, city and county programs are required by law to report suspected child abuse to the Santa Clara County Child Protective Services.

What kind of help can I find to learn how to work with my child better?
There are classes and support groups for parents to help them with their children so that they don't abuse them. If you are stressed out or angry, it is important to seek assistance and not take it out on your children.

Child Abuse Reporting
Hotline: (408) 299-2071
Language(s): Spanish and Vietnamese

Contact
P.O. Box 8021, San Jose, CA 95155
Tel: (408) 279-8228
Language(s): Spanish, Vietnamese and others available.
Services: All purpose crisis line 24 hours: Parental stress hotline, suicide, information & referrals

Teen-Line: (888) 247-7717

Children’s Warm-Line: (408) 279-0303

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
City of San Jose, P.E.A.R.L.S Program

4 North Second Street, Ste. 600, San Jose, CA 95112
Tel: (408) 794-1222
Language(s): Spanish.

Services: Information and referral services for the city, county and community.

Family and Children Services Mid-Peninsula

375 Cambridge Ave., Palo Alto, CA 94306
Tel: (650) 326-6576

Services: Counseling services, information and referral services.

Family and Children Services San Jose

950 West Julian Street, San Jose, CA 95126
Tel: (408) 292-9353

Language(s): Spanish and English

Services: Programs for women, adolescents, parenting intervention and Batterers’ programs
What Happens when You are Arrested?

The criminal justice system in the United States is different than that of many other countries. Here are some basic questions and answers to give you an idea of how it works in the U.S. and in Santa Clara County.

What are the Law Enforcement Agencies in Santa Clara County?
Ten city Police Departments serve most cities in Santa Clara County. They patrol the boundaries of particular cities. The areas not incorporated into cities are protected by the Santa Clara County Sheriff's Office. The Department of Corrections runs the Jail. The California Highway Patrol (CHP) patrols major highways. The Immigration and Naturalization Service (INS) has an office in San Jose including an enforcement branch and temporary detention cells.

What should I do if I am a victim of a crime or have witnessed a crime?
If you are a victim of a crime or have witnessed a crime, you must report it to the police. To report a crime, dial 911.

What is an arrest?
When you are arrested, you are not free to leave the scene (taken into custody). The criminal process begins when a person is arrested for a crime they have allegedly committed. A person can be arrested by a citizen, a law enforcement agent or because an arrest warrant was obtained. For an arrest warrant to be valid it must be based on "probable cause."

What is "Probable Cause?"
Probable cause is defined as facts in support of the officer's reasonable belief that a person has committed a crime.

What are my rights if I am arrested or taken to a police station?
Whether you are an adult citizen or non-citizen, you have rights when you are arrested. Before the police officer questions you, he should tell you that:
- You have the right to remain silent.
- Anything you may say may be used against you.
- You have a right to have a lawyer present while you are questioned.
- If you cannot afford a lawyer, one will be appointed for you.

If a person invokes his or her right to have an attorney, the officer cannot continue asking questions. If the officer does in fact continue asking questions, then it is important to insist on an attorney. In most situations, the officer will stop the questioning.

What happens when I go to court?
After your arrest, you will be arraigned. At the arraignment, you will appear before a judge who will tell you officially of the charges against you. Here you will enter a guilty, not guilty or no contest plea. If you plea "not guilty," you will go to trial.

What if I can not afford to hire an attorney?
You may qualify to be represented by the Public Defender's office. Ask the Judge for refer you to the Public Defender's office.

Can I request an interpreter?
Every person has the right to have an interpreter present at all critical stages of criminal court proceedings.
What happens when You are Arrested?

What happens during a Trial?
At the trial the accused person has the right to appointed counsel by an attorney from the public defender’s office. The public defender is an independent attorney whose job is to protect the rights of the accused.

If the district attorney fails to present evidence against the accused that proves guilt beyond a reasonable doubt, or the accused is found not guilty beyond a reasonable doubt, then the charges are dismissed.

My family member is in jail, what can I do?
Depending on what your family member is arrested for, you may have the opportunity to request bail to get them out until their court date. Bail Bonds offices can be found in the yellow pages of the telephone directory.

How does being convicted affect my immigration status?
Depending on the offense, your conviction may affect your immigration status by affecting your ability to apply for U.S. Citizenship or may lead to deportation.

Can I pay the police officer in order to not get arrested?
You cannot avoid an arrest or conviction by offering money or bribing a police officer or others involved with the criminal justice system. It is illegal to do this and it may get you into more trouble.

Asian American Recovery Services (“The Place”)
1370 Tully Road, Suite 501, San Jose, CA 95122
Tel: (408) 271-3900
Toll free: 1(800) 770-5674
Language(s): Cambodian, Ilocano, Tagalog and Vietnamese.
Services: Kid’s place prevents drug and alcohol abuse among API elementary school students. Early intervention programs for API youth, counseling and family support. Out patient substance abuse program for API youth.

Correctional Center for Women
701 South Abel Street, Milpitas, CA 95036
Tel: (408) 957-5414
Language(s): Spanish and Vietnamese
Services: Correctional Center

County of Santa Clara/Department of Corrections-Automated Victim Notification Service
Toll free: (800) 464-3568
Services: Victims of crime may call to register anonymously with this service. After registering, the victim will automatically be notified 15 days prior to release that the inmate will be released and again notified advising that the inmate have just been released from custody.

Crime Victims United-Sacramento
Tel: (916) 448-3291
Services: Advocacy, educational and political action group for victim’s rights. Endorses candidates who support victims’ rights.
What Happens when You are Arrested?

Elmwood Men’s Facility

701 South Abel Street, Milpitas, CA 95036
Tel: (408) 957-5820
Language(s): Spanish and Vietnamese
Services: Men’s Facility.

Friends Outside

551 Stockton Avenue, San Jose, CA 95126
Tel: (408) 295-6033
Language(s): Spanish.
Services: Inmate family services, emergency food, clothing and household items. Provides counseling, support groups, parenting classes, summer family camps, Christmas assistance. Provides variety of jail services and substance abuse rehabilitation programs.

Probation Department of Santa Clara County - Palo Alto

270 Grant Avenue, Palo Alto, CA 94306
Tel: (650) 327-1470
Language(s): Spanish, Vietnamese, and interpreters available for other languages.
Services: Probation department.

Probation Department of Santa Clara County - San Jose

260 North First Street, San Jose, CA 95134
Tel: (408) 235-2202
Language(s): Spanish, Vietnamese and available interpreters for other languages.
Services: Probation Department.

Public Defender’s Office

120 Mission Street, San Jose, CA 95110
Tel: (408) 299-7700
270 Grant Avenue, Palo Alto, CA 94306
Tel: (650) 327-1354
Services: Represents misdemeanor and felony defendants who cannot afford to hire an attorney in criminal and juvenile cases, and prospective conservatees in mental health matters.

Santa Clara County Main Jail – North Jail

150 West Hedding Street, San Jose, CA 95110
Tel: (408) 299-3689
Language(s): Spanish and Vietnamese

Volunteers in Parole

118 W. Taylor Street, San Jose, CA 95110
Tel: (408) 277-1008
Language(s): Spanish (mentor attorneys)
Services: Matches attorney mentors with parolees, who spend 4-8 hours per month together. VIP activities include annual luncheon, car washes, scholarship assistance, organized sports and rafting.

Wright Center

298 Bernal Road, San Jose, CA 95119
Tel: (408) 227-8022
Language(s): Spanish
Services: Rehabilitation facility for female minors ages 12-18, committed by juvenile courts. No direct access by the public.

Need more information? Contact SIREN’s Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am – 4pm, and are bilingual English and the following languages:
Spanish- (408) 286-1698 Vietnamese- (408) 286-1448 Farsi- (408) 286-5680 x108 Chinese- (408) 286-5680 x109
In Santa Clara County, there is a commitment between our governments and local authorities against intolerance. We are a diverse county and celebrate the richness every culture brings. For this reason, hate crimes and acts of hate are against the law. The following answers a few basic questions about hate crimes.

What is a Hate Crime?
Hate crimes are those attacks on an individual or his or her property in which the victim is intentionally selected because of his or her race, ethnic background, religion, national origin, gender, sexual orientation, age or disability. The types of violence and prejudice that can be prosecuted by the local District Attorney or by the California Attorney General are:

- Damage to a person's property,
- Vandalism,
- Assault,
- Intimidation,
- Violence,
- Harassment,
- Slander,
- Arson,
- Murder,
- Injury and
- Threats.

What is a hate incident?
Hate incidents are activities that are non-criminal in nature, such as

- Name calling,
- Speech making,
- Demonstrations,
- Distribution of printed materials that are intentionally designed to defame individuals of a groups because of their race, ethnic background, religion, national origin, gender, sexual orientation, age or disability.

What should I do if I believe that I am a victim of a hate crime?
If you believe you are a victim of a hate crime or you have witnessed a hate incident:

- Call the police
- Contact one of the other organizations listed in this section
- Seek medical attention for injuries
- Document the exact words spoken to you by the attacker as soon as practical
- Photograph property damage
- Save any evidence that might aid in catching your attacker

All people have the HUMAN RIGHT to live in a society free of hate.

Report HATE CRIMES & HATE INCIDENTS.
Will the police help me if I am the victim of a hate crime?
Most police departments train their officers to recognize hate incidents and hate crimes and to respond in a sensitive manner. Ask the police officers for additional law enforcement patrols during the next few weeks following the attack.

Is there anything else that I can do if I am the victim of a hate crime?
One of your other options would be to contact a lawyer to sue the person who attacked you. You can also file a complaint with the California Department of Fair Employment and Housing by contacting them at: 1-800-884-1684. *

The purpose of this information is to provide general information about the law. If you have a specific legal problem, you should consult with an attorney.

24 Hour Anti-Hate Hotline
408.279-0111

AAUW-San José Chapter
Tel: (408) 294-2430 or 408.378-7539

Anti-Defamation League (ADL)
Tel: (800) 600-1133 or (415) 981-3500
www.adl.org

African American Community Services Agency
Tel: (408) 292-3157
http://sjaacsa.org/

Alliance of African American Community Organizations
Tel: (408) 238-7569

American Arab Anti-Discrimination Committee-Bay Area Chapter
Tel: (202) 244-2990

American Muslims for Global Peace and Justice
Tel: (408) 988-1011

Asian Law Alliance
Tel: (408) 408.287-9710
www.asianlawalliance-ala.org

Asian Americans for Community Involvement
Tel: (408) 848-1265
http://www.geocities.com/coin8002/aci/index.html

Council on American Islamic Relations-Silicon Valley Chapter
Tel: (408) 986-9874
http://www.cair-net.org

Islamic Networks Group
Tel: (408) 296-7312
www.ing.org

Jewish Community Relations Council of Greater San José
Tel: (408) 358-3033 x30

National Association for the Advancement of Colored People (NAACP), San Jose
Tel: (408) 369-4032

National Conference for Community and Justice
Tel: (408) 286-9663
http://www.nccj.org/

Office of Human Relations
Tel: (408) 299-2206 x 2304

San José Peace Center
408.297-2299

Services, Immigrant Rights and Education Network (SIREN)
The Immigrant Q & A Information Line at SIREN will document hate crimes/incidents and forward them to the Hate-Free Community Program:

(408) 286-1698 (Spanish/English)
(408) 286-1448 (Vietnamese/English)
Education & Training

Look in this section for information on:

- English as a Second Language
- Child & Youth Education
- Higher Education
- Employment Training
English as a Second Language

For many immigrants, learning English is important and necessary to take full advantage of life in the United States. Most communities offer English classes open to the general public, and this is one way of learning U.S. culture and customs. Men and women of different ages, education, ethnicities and backgrounds study together. In addition to taking classes, you can study with a volunteer tutor. In addition to English classes, many of the centers listed here also offer a variety of classes, such as job training, classes for personal growth and higher education. Your learning and education can continue even after you have learned English.

Where can I take English Classes?

English as a Second Language (ESL) instruction is available at various locations such as:

- Community colleges,
- Adult education centers
- Vocational instruction centers and
- Community-based and religious organizations. Below are some descriptions of ESL programs offered in your community.

When can I enroll in ESL classes?

How much do they cost?

If you attend a community college, you must enroll at the beginning of the semester or quarter. Students must pay a tuition fee and pay for other expenses including books, transportation, etc. There may be financial assistance available for these expenses. Contact the Financial Aid office at your community college, or speak with one of the college counselors.

At community centers or organizations, you may enroll in these ESL classes at any time during the year and classes are FREE. Classes are offered day and evening in many locations in the community.

Other centers located in the community focus on vocational instruction -specific job training- these programs may have specific requirements in order to enroll, and you may need to pay fees in order to enroll. Contact your center for more information.

I have no car, how can I find an ESL class close to my home?

You can contact any of the resources listed in this section to find out if any classes are offered in your neighborhood. Also, some centers may offer transportation. Please contact these organizations for more information about schedules and the services they provide.

If you are familiar with the Internet, you can look up www.immigrantinfo.org and locate a class very close to your home.

Who can care for my 3 year old daughter so that I can take an English class?

Some locations may offer TRANSPORTATION OR CHILDCARE; you should always ASK to see if these services could be provided at low or no cost.
English as a Second Language

Community College ESL Programs

DeAnza College

21250 Stevens Creek Blvd., Cupertino, CA 95014
Tel: (408) 864-8686
Services: ESL classes, ESL for allied health professionals.

Evergreen Valley College

3095 Yerba Buena Road, San Jose, CA 95135
Tel: (408) 274-7900 ext.6625
Website(s): www.evc.edu
Language: Vietnamese
Services: Intensive ESL programs (8-week programs)

Foothill College

12345 El Monte Road, Los Altos Hills, CA 94022
Tel: (650) 949-7449

Gavilan College

5055 Santa Teresa Blvd., Gilroy, CA 95020
Tel: (408) 848-4807
Website: www.gavilan.cc.ca.us
Language(s): Spanish including Spanish catalog
Services: ESL, child care.

Mission College

3000 Mission College Blvd., Santa Clara, CA 95054
Tel: (408) 567-2804
Services: ESL, English for professionals

San Jose City College

2100 Moorpark Avenue, San Jose, CA 95128
Tel: (408) 848-4845

West Valley College

14000 Fruitvale Avenue, Saratoga, CA 95070
Tel: (408) 741-2482

Community Based & Adult Education ESL Programs

Andrew Hill High School

3200 Senter Road, San Jose, CA 95123
Tel: (408) 254-8101 at Overfelt Fax: (408) 254-8115
Tel (after 6 p.m.): (408) 347-4390
Services: ESL classes. Call for schedule of classes.

Bosnian American Association

3410 Stevens Creek Blvd. Suite #104, San Jose, CA 95130
Tel: (408) 866-6989
Language(s): Bosnian, Serbian and Croatian
Services: ESL classes, interpreting, translating, transportation, assistance and referrals.

Bosnia-Herzegovina U.S.A Society

1 West Campbell Avenue, Suite B-20, Campbell, CA 95008
Tel: (408) 866-6989
Language(s): Bosnian, Croatian, and Serbian

California Charter Academy

282 South King Road, San Jose, CA 95116
Tel: (408) 247-2162
Language(s): Spanish
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.

Catholic Charities

2625 Zanker Road, San Jose, CA 95134-2107
Tel: (408) 468-0100
Website: CCSJ.ORG
Language(s): Spanish and Vietnamese

Center for Employment Training

San Jose: 701 Vine Street, San Jose, CA 95110
Tel: (408) 287-7924
Website: www.cet200.com
Language(s): Spanish
Services: ESL, Vocational English as a Second Language (VESL), bilingual instruction in many employment training programs.

Gilroy: 7800 Arroyo Circle, Gilroy, CA 95020
Tel: (408) 842-6484
Language(s): Spanish

Center for Training and Careers Inc. (CTC)

1600 Las Plumas Avenue, San Jose, CA 95133
Tel: (408) 251-3165
Website: www.ctcsj.org

Central County Regional Occupational Center/MAEP

760 Hillsdale Ave. #1, San Jose, CA 95136
Tel: (408) 723-6450
Website: www.metroed.org

Services: Offers various levels of ESL classes, also literacy program, GED and HSD completion programs. Employment training in office skills, and general clerical are taught in English.

Chinese Cultural Center

1269 Forgewood Avenue, Sunnyvale, CA 94089
Tel: (408) 747-0394
Website: www.ccctecosf.org
Language(s): Mandarin

Cross Cultural Community Service Center (CCSC)

2268A Quimby Road, San Jose, CA 95122
Tel: (408) 223-6628
Language(s): Spanish, Vietnamese, Mandarin, Cantonese
Services: ESL, high school diploma, G.E.D., homework center.

East Side Union High School District Adult Education.

Andrew Hill High School
3200 Senter Road, San Jose, CA 95123
Tel: (408) 254-8101
Website: www.aenet.esuhsd.org

Language(s): Spanish and Vietnamese language assistance in the office but ESL classes are in English.
Services: ESL classes PM with computers, citizenship, ESL study at home program.

Cureton School/Joseph George Community Center

East Hills Drive, San Jose, CA
Tel: (408) 254-8110
Website: www.aenet.esuhsd.org
Language(s): Spanish and Vietnamese language assistance in the office but ESL classes are in English
Services: ESL classes in AM
**Eastern European Service Agency (EESA)**

2400 Moorpark Ave. #200, San Jose, CA 95128  
Tel: (408) 297-7348  
Language(s): Bosnian, Croatian, Serbian and Albanian  
Services: ESL classes.

**Economic and Social Opportunities (ESO)**

San Jose: 1445-1447 Oakland Road, San Jose, CA 95112  
Tel: (408) 971-0888  
Language(s): Bosnian, Cantonese, Mandarin, Vietnamese, Spanish, Cambodian, Korean, and French.

Gilroy: 7365 Monterey Street, Gilroy, CA 95020  
Tel: (408) 848-1265  
Language(s): Spanish  
Services: ESL, citizenship and tutoring for elementary school students.

**Escuela Popular**

467 N. White St, San Jose, CA 95127  
Tel: (408) 275-7190  
Language(s): Spanish  
Services: ESL, citizenship classes, high school diploma.

**ESL On-Site, Inc**

614 Grand Avenue, Suite 203, Oakland, CA, 94610  
Tel: (510) 567-7540  
Website: [www.ESLonsite.com](http://www.ESLonsite.com)  
Services: Bring ESL, VESL and Spanish classes to the specified site.

**Gilroy Family Resource Center**

8833 Monterey Ct, Gilroy, CA 95030  
Tel: (408) 846-5000  
Language(s): Spanish

**Gilroy Unified School District Adult Education**

8750 Hirasaki ct, Gilroy, CA 95050  
Tel: (408) 842-2082

**Immigrant Resettlement and Cultural Center (IRCC)**

420 Park Avenue, San Jose, CA 94536  
Tel: (408) 971-7857  
Language(s): Vietnamese  

**Independence Adult Center**

625 Educational Park Drive, San Jose, CA 95133  
Tel: (408) 928-9300  
Website: [www.aenet.esuhsd.org](http://www.aenet.esuhsd.org)  
Language(s): Spanish and Vietnamese language assistance in the office but ESL classes are in English.  
Services: ESL classes AM & PM with computers, ESL study at home program

**InnVision of Santa Clara Valley – Family Place**

279 Commercial Street, San Jose, CA 95112  
Tel: (408) 453-3124  
Website: [www.innvision.org](http://www.innvision.org)  
Language(s): Spanish
English as a Second Language

Jewish Family Service of Silicon Valley (JFS)
1101 So Winchester Blvd., San Jose, CA 95128
Tel: (408) 556-0600
Website: www.jfssv.org
Language(s): Bosnian and Russian
Services: ESL/citizenship classes (day time), ESL class for seniors, transportation to ESL classes, interpretation.

Jewish Vocational Service
4600 El Camino Real #103, Los Altos, CA 94022
Tel: (650) 601-9785
Language(s): Russian

John XXIII Multi-Service Center
195 East San Fernando Street, San Jose, CA 95112
Tel: (408) 282-8600
Website: www.ccsj.org
Services: ESL, citizenship classes, childcare.

K. R. Smith School
2025 Clarice Drive (near Tully), San Jose, CA 95122
Tel: (408) 254-8101
Website: www.aenet.esuhsd.org
Language(s): Spanish and Vietnamese language assistance in the office but ESL classes are in English.
Services: ESL classes in AM

Los Gatos-Saratoga Community Education
123 East Main Street, Los Gatos, CA 95032
Tel: (408) 354-8700
Website: www.lgsararec.org
Language(s): Italian and French

Metropolitan Adult Education Program (MAEP)
1149 East Julian Street, San Jose, CA 95116
Tel: (408) 947-2311
Website: www.metroed.org
Language(s): Spanish
Services: ESL classes, Adult Basic Skills, GED, high school diploma for adults.

Milpitas Adult Education Programs
1331 East Calaveras Blvd, Bldg. 400
Milpitas, CA 95035
Tel: (408) 945-2392
Services: Offers various level of ESL from beginning to advance. Citizenship, adult basic education GED preparation and HSD completion are also offered. To enroll in GED and HSD courses you must be an 8th grade education and 8th grade English level.

Morgan Hill Community Adult School
17940 Monterey Road, Morgan Hill, CA 95037
Tel: (408) 779-5261
Language(s): Spanish and Vietnamese

Mountain View-Los Altos Adult School
333 Moffett Blvd., Mountain View, CA 94043
Tel: (650) 940-6025
Website: www.mvlaae.org
Services: Offers ESL classes year round, from beginning to advance levels. Times and days vary, morning, afternoon and evening classes as well as some Saturday courses. Call for more information. Citizenship, High school diploma, and GED.
<table>
<thead>
<tr>
<th>English as a Second Language</th>
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<tbody>
<tr>
<td><strong>North Side Community Center</strong></td>
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<tr>
<td>488 North 6th Street, San Jose, CA 95122</td>
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<tr>
<td>Tel: (408) 271-7321</td>
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<tr>
<td>Language(s): Vietnamese</td>
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<tr>
<td>Services: ESL, citizenship classes</td>
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<tr>
<th><strong>Overfelt Adult Center</strong></th>
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<tr>
<td>1901 Cunningham Avenue, San Jose, CA 95122</td>
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<tr>
<td>Tel: (408) 254-8101</td>
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<tr>
<td>Website: <a href="http://www.aenet.esuhsd.org">www.aenet.esuhsd.org</a></td>
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<tr>
<td>Language(s): Chinese, Vietnamese, and Spanish</td>
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<tr>
<td>Services: ESL classes AM &amp; PM with computers, citizenship</td>
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<tr>
<th><strong>Nuestra Casa Family Resource Center</strong></th>
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<tr>
<td>1998 Alum Rock Avenue</td>
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<tr>
<td>San Jose, CA 95116</td>
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<tr>
<td>Tel: (408) 251-7663</td>
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<tr>
<td>Language(s): Spanish</td>
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<tr>
<td>Services: ESL, citizenship, childcare, women’s support, counseling, AA classes.</td>
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<tr>
<th><strong>Palo Alto Adult School</strong></th>
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<tr>
<td>50 Embarcadero Road, Palo Alto, CA 94301</td>
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<tr>
<td>Tel: (650) 494-2326</td>
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<tr>
<td>Website: <a href="http://www.paadultschool.org">www.paadultschool.org</a></td>
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<tr>
<td>Language(s): Spanish, Mandarin</td>
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<tr>
<td>Services: Offers ESL classes both in day and evening schedules. For more information about the Mandarin program call (650) 329-3820, for information about the Spanish program call (650) 329-3870.</td>
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<tr>
<th><strong>Oak Grove High School</strong></th>
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<tr>
<td>285 Blossom Hill Road, San Jose, CA 95123</td>
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<tr>
<td>Tel: (408) 254-8101</td>
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<tr>
<td>Website: <a href="http://www.aenet.esuhsd.org">www.aenet.esuhsd.org</a></td>
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<tr>
<td>Language(s): Spanish and Vietnamese language assistance in the office but ESL classes are in English.</td>
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<td>Services: ESL classes in PM</td>
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<tr>
<th><strong>Portuguese Community Center (POSSO)</strong></th>
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<tbody>
<tr>
<td>1115 East Santa Clara Street Suite #A, San Jose, CA 95116</td>
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<tr>
<td>Tel: (408) 923-0877</td>
</tr>
<tr>
<td>Website: <a href="http://www.service.com/posso">www.service.com/posso</a></td>
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<tr>
<td>Language(s): Portuguese</td>
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<tr>
<td>Services: ESL, citizenship classes.</td>
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<tr>
<th><strong>Our Lady of Guadalupe Church</strong></th>
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<tr>
<td>2020 East San Antonio Street (King and Jackson)</td>
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<tr>
<td>San Jose, CA 95116</td>
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<tr>
<td>Tel: (408) 258-7057</td>
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<td>Language(s): Spanish</td>
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<tr>
<th><strong>Presbyterian Church of Sunnyvale</strong></th>
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<tr>
<td>728 West Fremont Avenue, Sunnyvale, CA 94087</td>
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<tr>
<td>Tel: (408) 739-1892</td>
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<tr>
<td>Website: <a href="http://www.sulpres.org">www.sulpres.org</a></td>
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<tr>
<td>Services: ESL, childcare.</td>
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Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
English as a Second Language

Sacred Heart Center
310 Edward Avenue, San Jose, CA 95110
Tel: (408) 947-2311
Website: www.shostheheart.org
Services: ESL, citizenship classes.

Sacred Heart Community Service
1381 S. First Street, San Jose, CA 95110
Tel: (408) 283-5800
Language(s): Spanish
Services: Provides citizenship and ESL classes Monday-Thursday 8 - 10 a.m. for mothers of preschool children and 10:30 - 11:30 a.m. for mothers of infants and toddlers. Classes for adults Monday-Thursday 6-8 p.m. (no childcare available).

San Jose Conservation Corps
2650-A Senter Road, San Jose, CA 95111
Tel: (408) 283-7171
Language(s): Spanish, and Vietnamese.
Services: ESL classes and GED preparation.

Santa Clara Adult Education
500 Washington Street, Santa Clara, CA 95050
Tel: (408) 423-3050
Services: ESL and citizenship classes, day and evening.

Santa Maria Urban Ministry
778 South Almaden, San Jose, CA 95110
Tel: (408) 292-3314
Website: www.ecr.anglican.org
Services: ESL, adult literacy, and English conversation.

St. Joseph Family Center
7950A Church Street, Gilroy, CA 95020
Tel: (408) 842-6662
Language(s): Spanish
Services: ESL, adult literacy, and English conversation.

St. James Center
(Metropolitan District Education Center)
199 North Third Street, San Jose, CA 95112
Tel: (408) 947-2314
Services: ESL and citizenship.

St Joseph's Cathedral-St Joseph's Worker House
(Social Ministry Office)
80 South Market Street, (San Fernando), San Jose, CA 95113
Tel: (408) 283-8118
Language(s): Spanish
Services: Provides citizenship and ESL for anyone. Call for schedule.

Santa Clara Valley Cambodian Women's Association (SCVCWA)
P. O. Box 53264, San Jose, CA 95153
Tel: (408) 221-3647
Language(s): Cambodian

Sunnyvale/Cupertino Adult Education
591 West Fremont Avenue, Sunnyvale, CA 94087
Tel: (408) 522-2735
Website: www.ace.sulsd.org
Vietnamese-American Cultural and Social Council

1115 East Santa Clara Street, Ste 5, San Jose, CA 95116
Tel: (408) 971-8280

Language(s): Vietnamese
Services: ESL classes for seniors. Fee: $15 contribution for materials.

Vietnamese Voluntary Foundation (VIVO)

2260 Quimby Road, San Jose, CA 95122
Tel: (408) 532-7755

Language(s): Vietnamese and Mandarin.
Services: ESL and citizenship.

Yerba Buena High School

1855 Lucretia Avenue, San Jose, CA 95122
Tel: (408) 254-8101
Website: www.aenet.esuhsd.org
Services: ESL classes in PM with computers

Youth Empowered for Success (YES)

645 Wool Creek Drive, San Jose, CA 95112
Tel: (408) 283-6150
Website: www.ccsj.org
Services: ESL and practice for daily conversations.
The education system in the United States is complex, but it is possible to learn and understand how to make it work for you and your child. In the U.S. it is required that children between the ages of 5 to 18 years attend public school. You are part of your child's school community. You and your child's school together can provide support and resources for your child's future success.

By law in the United States K-12 education is free and open to anyone regardless of income or immigration status.

What do I need to do to register my child in public schools?
To register your child, you do not need a green card or a social security number, but most school districts do require some proof that the child lives within the school district boundaries. Proof of this requirement can be met through a driver's license, telephone bill, light bill or any other pre-printed bill. Before a child is allowed to enroll into a public school, proof of vaccinations also must be submitted.

Are there food programs for children in public schools?
All public school and school districts provide free lunch and breakfast programs to eligible families. By filling out a school application form, some students may qualify for free or reduced fee lunches. Soon, you will be able to access health insurance for your child through this process as well.

What is my role as a parent in the United States?
In the U.S., the role of the parent is to be vigilant with regard to the education of their child. It is expected that a parent will be involved with their child's education. Involvement in this context means:
- Ensuring homework is done, and assisting where appropriate
- Helping to access available resources
- Finding additional assistance if needed
- Knowing and interacting with the child's teacher

My son has been getting into trouble at school. What rights do I have as a parent to advocate for my child?
If an immigrant parent feels that his or her child's needs are not being met, the parent has the right to insist that the local school address the issue. An immigrant parent has the right to speak to a principal, a school board member or a teacher at any moment. Parents have the right to request to meet with their child's teacher, school specialists, or the principal to address concerns they have with their child.
My child needs help with homework, but I don’t speak English. How can I help my child?

Many schools, local libraries, and community centers have after school homework programs or centers in which tutors or volunteers assist children with their homework. Most teachers, teacher aides and principals are open to parents asking questions about the school or expectations.

What kinds of educational programs exist for my son/daughter?

There are many different types of educational options for children. It is important that parents know what educational options are available to their children. Some educational options include:

- Bilingual education
- Immersion programs
- Special education programs
- Programs for children with learning disabilities
- Programs for gifted children.

What other kinds of services are available at my child’s school?

Many schools have counselors, speech therapists and psychologists on staff. Many schools also offer services that are not school-oriented services.

Some schools offer the following services:

- Healthy Start
- Tutoring
- Homework centers
- After school activities
- Counseling
- Health programs
- School lunch and breakfast programs
- On-site childcare

Californians for Justice

1010 Ruff Drive, San Jose, CA 94110
Tel: (408) 292-9476
Services: Encourages and develops leadership among youth and parent. Community organizing around education issues and social justice.

Head Start

1290 Ridder Park Dr., San Jose, CA 95131
Tel: (408) 453-6900
Language(s): Spanish, Vietnamese, Chinese and Cambodian.
Services: Head Start (Federally funded) and State Preschool (State funded) are free early education programs designed to help preschool children get a “head start” on their educational, language, social and psychological development in addition to providing much-needed health and nutrition services. This program meets the needs of children with disabilities by working closely with community agencies and school districts to provide services to meet those needs.

Elementary School Districts

Alum Rock Unified District

Tel: (408) 928-6800
2930 Gay Ave., San Jose, CA 95127

Berryessa Union School District

Tel: (408) 923-1800
1376 Piedmont Rd., San Jose, CA 95132-2498

Cambrian School District

Tel: (408) 377-2103
4115 Jacksol Dr., San Jose, CA 95124
### Child & Youth Education

<table>
<thead>
<tr>
<th>School District</th>
<th>Tel:</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campbell Union School District</td>
<td>(408) 364-4200</td>
<td>155 N. Third St., Campbell, CA 95008</td>
</tr>
<tr>
<td>Cupertino Union School District</td>
<td>(408) 252-3000</td>
<td>10301 Vista Dr., Cupertino, CA 95014-2091</td>
</tr>
<tr>
<td>Evergreen School District</td>
<td>(408) 270-6800</td>
<td>3188 Quimby Rd., San Jose, CA 95148</td>
</tr>
<tr>
<td>Franklin-McKinley School District</td>
<td>(408) 283-6000</td>
<td>645 Wool Creek Dr., San Jose, CA 95112</td>
</tr>
<tr>
<td>Lakeside Joint School District</td>
<td>(408) 354-2372</td>
<td>19621 Black Rd., Los Gatos, CA 95030</td>
</tr>
<tr>
<td>Loma Prieta Joint Union</td>
<td>(408) 353-1101</td>
<td>23800 Summit Rd., Los Gatos, CA 95030</td>
</tr>
<tr>
<td>Los Altos School District</td>
<td>(650) 941-4010</td>
<td>201 Covington Rd., Los Altos, CA 94024</td>
</tr>
<tr>
<td>Los Gatos Union School District</td>
<td>(408) 395-5570</td>
<td>15766 Poppy Lane, Los Gatos, CA 95030</td>
</tr>
<tr>
<td>Luther Burbank</td>
<td>(408) 295-2450</td>
<td>4 Wabash Ave., San Jose, CA 95128</td>
</tr>
<tr>
<td>Montebello School District</td>
<td>(408) 867-3618</td>
<td>15101 Montebello Rd., Cupertino, CA 95014</td>
</tr>
<tr>
<td>Moreland School District</td>
<td>(408) 874-2900</td>
<td>4710 Campbell Ave., San Jose, CA 95130</td>
</tr>
<tr>
<td>Mount Pleasant School District</td>
<td>(408) 223-3700</td>
<td>3434 Marten Ave., San Jose, CA 95148</td>
</tr>
<tr>
<td>Mountain View School District</td>
<td>(650) 968-6565</td>
<td>220 View St., Mountain View, CA 94041</td>
</tr>
<tr>
<td>Oak Grove School District</td>
<td>(408) 277-8300</td>
<td>6578 Santa Teresa Blvd., San Jose, CA 95119</td>
</tr>
<tr>
<td>Orchard School District</td>
<td>(408) 998-2889</td>
<td>711 E. Gish Rd., San Jose, CA 95112</td>
</tr>
<tr>
<td>Saratoga School District</td>
<td>(408) 867-3424</td>
<td>20460 Forrest Hills Dr., Saratoga, CA 95070</td>
</tr>
</tbody>
</table>
Need more information? Contact SIREN's Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am - 4pm, and are bilingual English and the following languages: Spanish - (408) 286-1698, Vietnamese - (408) 286-1448, Farsi - (408) 286-5680 x108, Chinese - (408) 286-5680 x109.
Santa Clara County Office of Education

Alternative Schools
Tel: (408) 453-6939
Services: Provides educational for middle & high school students who are not attending regular school for a variety of reasons.

Bilingual Education (K-12)
Tel: (408) 453-6534

Career/Vocational Education
Tel: (408) 453-6563

Continuation Schools
Tel: (408) 453-6868

Children’s Services Dept. Tel: (408) 453-6900

Operates Head Start and State Preschool Programs Early Literacy
Tel: (408) 453-6534
Services: Coordinates with schools to promote reading & literacy in the elementary grades.

GED Testing
Tel: (408) 453-6886

Gifted and Talented Education (GATE)
Tel: (408) 453-6804

Health Education
Tel: (408) 453-6982

Hearing Impaired Program
Tel: (408) 453-6549

Inter-District Transfer Appeals
Tel: (408) 453-6509

Migrant Education
Tel: (408) 453-6770

Public Information Office
Tel: (408) 453-6514

Public Schools Directory
Tel: (408) 453-6959

Remedial Language Speech Services
Tel: (408) 453-6549

Tutorial and After-School Programs

Achieve
3860 Middlefield Rd., Palo Alto, CA 94303
Tel: (650) 494-1200
Language: Spanish

Alum Rock Counseling Center
Girls Smart Choice
1245 E. Santa Clara St., San Jose, CA 95116
Tel: (408) 294-0500 x 22

Language: Spanish
## Child & Youth Education

### American Indian Education Center
1320 Civic Center Dr., Santa Clara, CA 95050  
Tel: (408) 288-6198

### Boys & Girls Clubs of Santa Clara County
110 Jackson St., San Jose, CA 95112  
Tel: (408) 293-8217

### Boys & Girls Clubs of Santa Clara County
2195 Cunningham Ave., San Jose 95122  
Tel: (408) 258-7227

### Boys & Girls Clubs of Santa Clara County
4955 Eden View Dr., San Jose 95111  
408-224-7997

### Calvary Church Youth Ministries
16330 Los Gatos Blvd., Los Gatos, CA 95032  
Tel: (408) 356-5126

### Cambodian Women’s Association
P. O. Box 53264, San Jose, CA 95153  
Tel: (408) 221-3647  
Language(s): Cambodian  
Services: After-school and tutoring program for Cambodian youth K-12.

### Catholic Charities of Santa Clara County YES Program
921 N. First St., San Jose, CA 95110  
Tel: (408) 283-6150

### CHAC Proyecto
711 Church St., Mountain View, CA 94041  
Tel: (408) 965-2020  
Language: Spanish

### City Team Youth Outreach
2302 Zanker Rd., Ste.110, San Jose, CA 95103  
Tel: (408) 232-5622

### Community Solutions, Inc.
6980 Chestnut St, Gilroy, CA 95020  
Tel: (408) 842-7138  
Crisis Line (408) 683-4118  
From San Jose (408) 224-8522  
Language(s): Spanish  
Services: After-school program for students K-12. Offers recreational activities, tutoring and community services projects.

### Economic & Social Opportunities / CAUSA
7365 Monterey St., Ste. E, Gilroy, CA 95020  
Tel: (408) 842-7138

### The Giving Tree
209 Eastridge Mall, San Jose, CA 95122  
Tel: (408) 274-3224

### Foxdale Ministries
1250 Foxdale Loop, San Jose, CA 95122

### Friends of Nancy Lane Tutoring Program
173 Nancy Lane, Apt. #1, San Jose, CA 95127  
Tel: (408) 929-1731
Child & Youth Education

**Housing Authority Youth Program**

Huff Gardens, 3021 Huff Ave., San Jose, CA 95128
Tel: (408) 275-8770

**Jose Valdes Summer Math Institute**

Andrew Hill School, 3200 Senter Rd., SJ, CA 95111

**Korean American Community Services**

1800-B Fruitdale Avenue, San Jose, CA 95116
Tel: (408) 920-9733
Language(s): Korean

**MACSA-El Toro Youth Association**

17620 Crest Avenue, Morgan Hill, CA 95037
Tel: (408) 848-1265
Language(s): Spanish
Services: Recreational and tutorial help for low-income school age children (grade 1-12) from the Morgan Hill School District. Guest speakers on current and critical issues. Friday Night Jams provide an alternative to gangs, alcohol and drugs. Parents education on issues that affect their children.

**MACSA-La Familia Sana (The Safe Family)**

7400 Railroad Street, Gilroy, CA 95020
Tel: (408) 847-4686
Language(s): Spanish
Services: After-school and tutoring program for children K-6th grade, offering computer skills, sports and recreation to low-income youth from Gilroy. Monday-Friday 3:30-7 PM.

**MACSA Youth Center**

(Mexican American Community Services Agency)
660 Sinclair Street, San Jose, CA 95116
Tel: (408) 929-1080
Language(s): Spanish

**Maranatha Christian Center**

1811 S. Seventh St., San Jose, CA 95112
Tel: (408) 280-7729

**Migrant Education Program**

1290 Ridder Park Drive, MC 233, San Jose, CA 95131-2398
Tel: (408) 453-6770
Fax: (408) 246-6909
Language(s): Spanish
Services: Tutoring, career counseling and other educational helps for identified migrant children in various school districts.
Santa Clara County Public School Districts

**Mountain View – City Program**

201 S. Rengstorff Ave., Mountain View, CA 94043
Tel: (650) 903-6331

**Multi-Generation Cambodian Project**

2114 Senter Rd. #8. San Jose, CA 95112
Tel: (408)

**Sacred Heart Community Service**

1381 S. First St., San Jose, CA 95110
Tel: (408) 283-5803
Salvation Army of the City of Santa Clara ASK
(After School Class Homework Center)

3090 Homestead Road, Santa Clara, CA 95051
Tel: (408) 247-4588
Language(s): Laotian and Spanish
Services: Tutoring available.

Samoan Civic Association of San Jose

2448 Story Road Suite #C, San Jose, CA 95122
Tel: (408) 929-6596

Services: Mentoring and tutoring for at-risk Samoan and Pacific Islander students of Overfelt and Fisher Middle Schools.

SAGE: School Age Growth & Enrichment

5730 Chambertin Dr., San Jose, CA 95118
Tel: (408) 277-3067

San Jose Parks, Recreation and Neighborhood Services Homework Centers

Tel: (408) 277-3088
Services: Approximately 118 centers in San Jose.

Santa Clara Valley YWCA

375 S. Third St., San Jose 95110
Tel: (408) 295-4011 x 226

Vietnamese American Cultural and Social Council

1115 E. Santa Clara St, Ste 5, San Jose, CA 95112
Tel: (408) 971-8280
Website: www.vietnam.org

Language: Vietnamese
Services: ESL, Citizenship classes for seniors.
Tutorial after-school program at Sylvandale Middle School for students ages 10-17.

Vietnamese Voluntary Foundation Youth Program (VIVO)

2260 Quimby Rd., San Jose, CA 95122
Tel: (408) 453-3363
Language(s): Vietnamese and limited Mandarin
Services: School-based tutoring, recreation and mentoring program.

Need more information? Contact SIREN's Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am - 4pm, and are bilingual English and the following languages: Spanish - (408) 286-1698 Vietnamese - (408) 286-1448 Farsi - (408) 286-5680 x108 Chinese - (408) 286-5680 x109
Earning a degree or certificate from a college or university is an opportunity that is available for all immigrants, regardless of immigration status. Recently, California has passed a law that allows undocumented youth who have graduated from high school to pay in-state tuition in order to attend a college or university.

My daughter is undocumented and will be graduating from high school and wants to go to college. Can she go?

There are specific requirements to enter the higher education system. Ask your child’s teacher or principal if you want more information. However, anyone can enroll in community colleges, and they are very inexpensive in California.

As of January 1, 2002, undocumented students who have completed certain requirements can attend college and pay in-state tuition fees. Prior to this, undocumented students were considered “out of state” students and were required to pay very high fees to acquire a higher level of education. These requirements are:

- The student must have attended and graduated from a California high school for at least 3 years (or received a G.E.D. equivalent)
- Must be attending or enrolling in college as of January 1, 2002.

The student must submit in writing that he or she will apply for their green card when the opportunity for legalization of their status is available. Some international students may be able to benefit from this new law. Currently, colleges and universities may have different ways to fulfill this requirement. Contact the office of admissions of your college or university for more information.

From more information about the new opportunity offered by this law, contact the Statewide Immigrant Higher Education Outreach Director of MALDEF at (213)629-2512 ext. 157.

How can I pay for school?

You can find many sources of financial support to pay for your education. These include federal financial aid programs, work study programs, scholarships and student loans. Visit the Financial Aid office at your college or university.

Universities

The following universities in Santa Clara County grant university degrees in a large number of professions and vocations. Call the general number and ask for a catalogue, the counseling center or the re-entry program.

John F. Kennedy University
1 W. Campbell Ave., Campbell 95008
Tel: (408) 874-7700

National Hispanic University
14271 Story Rd., San Jose 95127
Tel: (408) 254-6900
**San Jose State University**  
One Washington Square, San Jose 95192  
Tel: (408) 924-1000

**Stanford University**  
Stanford 94305  
Tel: (650) 732-2300

**Santa Clara University**  
500 El Camino Real, Santa Clara 95050  
Tel: (408) 554-4000

**University of Phoenix**  
3590 N. First St., San Jose 95134  
Tel: (408) 435-8500

**Community Colleges**

The following community colleges in Santa Clara County grant 2-year degrees in a large number of professions and vocations, as well as certification programs and personal enrichment. Call the general number and ask for a catalogue, the counseling center or the re-entry program.

**DeAnza College**  
21250 Stevens Creek Blvd., Cupertino, CA 95014  
Tel: (408) 864-5678  
Counseling: (408) 864-5400

**Evergreen Valley College**  
3095 Yerba Buena Road, San Jose, CA 95135  
Tel: (408) 274-7900  
Counseling: (408) 270-6474

**Foothill College**  
12345 El Monte Road, Los Altos Hills, CA 94022  
Tel: (650) 949-7777  
Counseling: (650) 949-7423

**Gavilan College**  
5055 Santa Teresa Blvd., Gilroy, CA 95020  
Tel: (408) 847-1400  
Counseling: (408) 848-4723

**Mission College**  
3000 Mission College Blvd., Santa Clara 95054  
Tel: (408) 748-2794  
Spanish: (408) 748-2794  
Counseling: (408) 748-2706  
Note: Offers early childhood development classes in Spanish.

**San Jose City College**  
2100 Moorpark Avenue, San Jose 95128  
Tel: (408) 298-2181  
Counseling: (408) 993-0532

**West Valley College**  
14000 Fruitvale Ave., Saratoga 95070  
Tel: (408) 867-2200  
Counseling: (408) 741-2009

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Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Santa Clara County is rich in opportunities for education and training. The level of education, training and language skills of a person is an important indicator in determining economic self-sufficiency and success in finding good employment.

Many immigrants need to make important decisions about improving their language and job skills. Some of the training programs that have been of particular interest to immigrants are listed in this guide.

The job training school in my community says I must apply for financial aid to participate. What should I do?

Beware of student loans that have to be paid back by the student whether or not they complete and pass the course work. Many programs will help prepare you for a good career and job. However, be cautious. Student loans must be repaid, many times with high interest.

What other institutions offer job training?

Community Colleges and Adult Education programs in Santa Clara County offer job training programs. These programs tend to be less expensive than private institutions.

Adult education programs provide a wide variety of job preparation and employment training classes, literacy, and ESL for any immigrant. Employment training classes may require a fee.

How do I know if a program will help me find a job?

The best way to find out if a job training program will lead to employment is to get enough information and ask questions about the program you are interested in. Some ways you can find out are:

- Check with the seven community colleges and Adult Education programs in Santa Clara County. If similar programs are not offered at community colleges, perhaps there is no demand for graduates.
- Call potential employers. Find out what types of training they recommend in your particular case.
- Contact an organization listed in this guide. Get as much information as possible so that you can make the best educational and financial decisions about job training programs.

Adult Education Programs

Adult education programs provide a wide variety of job preparation and employment training classes, literacy, and ESL for any immigrant. Employment training classes may require a fee.

East Side Adult Education

Tel: (408) 923-2306

For all sites, including:

Andrew Hill High School

32900 Senter Road, San Jose, CA 95111
Hank Lopez Center
1694 Adrian Way, San Jose, CA 95122

Independence Adult Center
625 Educational Parkway Dr., San Jose, CA 95133

Mayfair Community Center
2039 Kammerer Ave., San Jose, CA 95116

Oak Grove High School
285 Blossom Hill Road, San Jose, CA 95123

Overfelt Adult Center
1901 Cunningham Ave., San Jose, CA 95122

Yerba Buena High School
1855 Lucretia Ave., San Jose, CA 95122

Gilroy Adult Education
8750 Hirasaki Court, Gilroy, CA 95020
Tel. (408) 842-2082

Los Gatos-Saratoga Community Education
123 E. Main St., Los Gatos, CA 95032
Tel: (408) 354-8700

Metropolitan Adult Education District
(formerly MAEP)

Metropolitan Center
760 Hillsdale Ave. #1, San Jose, CA 95136
Tel: (408) 723-6450
Website: www.metroed.org

Campbell Center
1224 Del Mar Ave. San Jose, CA 95128
Tel: (408) 947-2300

Sacred Heart Community Service
1381 N. First Street, San Jose, CA 95110
Tel: (408) 283-5800

Milpitas Adult Education Programs
1331 East Calaveras Blvd, Bldg. 400
Milpitas, CA 95035
Tel: (408) 945-2392

Morgan Hill Community Adult School
17940 Monterey Road, Morgan Hill, CA 95037
Tel: (408) 779-5261
Language(s): Spanish

Mountain View-Los Altos Adult Adult School
333 Moffett Blvd., Mountain View, CA 94043
Tel: (650) 940-6025
Website: www.mvlaoe.org
Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Employment Training

Catholic Charities – The Job Market

2625 Zanker Road, San Jose, CA 95134-2107
Tel: (408) 468-0100
Website: CCSJ.ORG
Language(s): Spanish, Vietnamese, Tagalog, Urdu, Punjabi.
Services: ESL, computer classes, vocational training, and employment placement and retention services for newcomers.

Central County Regional Occupational Center

760 Hillsdale Ave., San Jose, CA 95136
Tel: (408) 723-6400
Services: entry-level job skill or upgrade training in accounting/bookkeeping, medical assistant, business and office skills, electronics, construction, automotive, welding, machining, heating and air-conditioning, and computer repair and maintenance. Nominal fee for adults, free for youth.

Community Colleges

Call the telephone numbers below to receive a catalogue of classes containing hundreds of employment training programs, from certificates to community college degrees.

DeAnza College

21250 Stevens Creek Blvd., Cupertino, CA 95014
Tel: (408) 864-5678
Counseling (408) 864-5400

Evergreen Valley College

3095 Yerba Buena Road, San Jose, CA 95135
Tel: (408) 274-7900
Counseling: (408) 270-6474

Foothill College

12345 El Monte Road, Los Altos Hills, CA 94022
Tel: (650) 949-7777
Counseling: (650) 949-7423

Gavilan College

5055 Santa Teresa Blvd., Gilroy, CA 95020
Tel: (408) 847-1400
Counseling: (408) 848-4723

Center for Employment Training

San Jose: 701 Vine Street, San Jose, CA 95110
Tel: (408) 287-7924
Website: www.cet2000.com

Gilroy: 7800 Aroyo Circle, Gilroy, CA 95020
Tel: (408) 842-6482
Language(s): Spanish
Services: ESL, medical clerk training, accounting, book-keeping, custodial service and building maintenance.

Language(s): Spanish
Services: ESL/VESL, citizenship, medical assistant, data entry, accounting/bookkeeping, electronic assembly/tester, child care provider, building maintenance and sheet metal, machine tool operation, commercial food service, shipping and receiving, purchasing and graphic, automotive specialist, GED.

Center for Training and Careers Inc. (CTC)

1600 Las Plumas Avenue, San Jose, CA 95133
Tel: (408) 251-3165
Website: www.ctcsj.org
Services: ESL, computers training for general clerk, electronics, and graphic art

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Mission College
3000 Mission College Blvd.
Santa Clara, CA 95054
Tel: (408) 748-2794
Spanish: (408) 748-2794
Counseling: (408) 748-2706
Note: Offers early childhood development classes in Spanish.

San Jose City College
2100 Moorpark Avenue, San Jose, CA 95128
Tel: (408) 298-2181
Counseling: (408) 993-0532

West Valley College
14000 Fruitvale Ave., Saratoga, CA 95070
Tel: (408) 867-2200
Counseling: (408) 741-2009

Contractors State License Schools
3410 Stevens Creek Blvd #105, San Jose, CA 95117
Tel: (408) 247-1242
Website: www.csls.com
Language(s): Spanish
Services: Contractors preparatory courses, home inspection course, estimating and blueprint reading.

Council on Aging of Santa Clara County
2115 The Alameda, San Jose, CA 95126
Tel: (408) 296-8290
Language: Spanish
Services: Programs includes basic skill remediation, on-the-job training, and employment services (with pay) for seniors age 55 and older who are income-eligible. Training in certified home care and computer skills.

Goodwill of Santa Clara County
Institute for Career Development
1080 North Seventh Street, San Jose, CA 95112
Tel: (408) 998-5787
Website: www.goodwillsanjose.com
Language(s): American Sign
Services: Clerical, accounting, word processing, electronic assembly, computer processing.

Cross Cultural Community Service Center (CCSC)
2268A Quimby Road, San Jose, CA 95122
Tel: (408) 223-6628
Language(s): Spanish, Vietnamese, Mandarin, Cantonese
Services: ESL, high school diploma, G.E.D., youth employment, juniors for success, data entry, truancy intervention, homework center.

Economic and Social Opportunities (ESO)
1445 Oakland Road, San Jose, CA 95112
Tel: (408) 971-0888
Languages: Spanish, Cambodian, Vietnamese
Services: Job placement and support services to low-income refugees and ESL students, ages 22 or over. Training in office skills and shipping and receiving.

Gilroy Community Youth Center
7400 Railroad Street, Gilroy, CA 95020
Tel: (408) 847-4686
Language(s): Spanish
Services: Employment training for youth
Hope Rehabilitation Services
4351 Lafayette St., Santa Clara, CA 95054
Tel: (408) 748-2850
Other Offices: in San Jose, Gilroy, and Sunnyvale
Language(s): Spanish and Vietnamese
Services: Job counseling and job placement for persons with mental and developmental disabilities.

Immigrant Resettlement and Cultural Center (IRCC)
420 Park Avenue, San Jose, CA 95110-2612
Tel: (408) 971-7857
Language: Vietnamese
Services: Vocational ESL, job placement, retention services, senior program, and job keeper.

Jewish Vocational and Career Counseling Services
4600 El Camino Real, Suite 204, Los Altos, CA 94022
Tel: (877) 777-5247
Language(s): Russian
Services: Career and employment counseling and job listings for anyone. Job counseling, training searches skills and computer classes for former Soviet refugees. Fee: sliding scale.

Job Corps
Women: 12 S. First Street, Ste. 1103, San Jose, CA 95113
Tel: (408) 292-8101
Men: 3485 East Hills Drive, San Jose, CA 95127
Tel: (408) 254-5627
Services: Job training for low-income at-risk youth, ages 16-24, in the following areas: automotive, computer technology, landscaping, construction, office skills, heating/air conditioning, electronics, licensed practical nurse, medical secretary, and food services. ESL classes provided.

MACSA: Mexican American Community Services Agency
660 Sinclair Street, San Jose, CA 95116
Tel: (408) 929-1080
Language(s): Spanish

Mayfair Improvement Initiative
2342 Alum Rock Ave, San Jose, CA 95116
Tel: (408) 251-6900
Fax: (408) 251-6987
Website: www.mayfairneighborhood.org
Language(s): Spanish
Services: Employment services.

Montessori Teacher Training Center
317 Moorpark Way, Mountain View, CA 94041
Tel: (650) 967-6695
Services: Montessori training to become teacher for children 3 to 6 years of age

National Council on Aging
691 S. Second Street, Ste. 10, San Jose, CA 95112
Tel: (408) 280-7791
Services: Adult day services, senior community service jobs program, NCOA's workforce development division helps mature workers aged 55 and older to find gainful employment, increase their incomes, and learn new skills. The senior community service employment program (SCSEP), authorized under Title V of the Older Americans Act, enables NCOA to provide these jobs, skills, and paths to independence for mature men and women.
Employment Training

Sacred Heart Community Service – Job Links

1381 South First Street, San Jose, CA 95110
Tel: (408) 283-5800
Language(s): Spanish
Services: Job search, job preparation (resume writing) and referrals for clients who seek it including the homeless and those with limited English skills. Client and employer matching. Workshops. Voicemail for the purpose of employment.

San Jose Conservation Corps

2650-A Senter Road, San Jose, CA 95111
Tel: (408) 283-7171
Language(s): Spanish and Vietnamese.
Services: Offers vocational skills training and work experience (32 hours a week at $5.25 an hour) for ages 18-23. Job preparation, ESL classes and GED preparation. Must be capable of strenuous work. Walk-in, Thursday 9 a.m. Services/industrial skills training includes driver training, forklift and chain saw operation, training in minor construction including fence building, trail building, landscaping, computer skills and all aspects of recycling. Fee: none.

Sensory Access Foundation

385 Sherman Avenue, Suite #2
Palo Alto, CA 94306
Tel: (650) 329-0433
Language(s): Spanish, French and German.
Services: Serving the vision impaired with evaluation and training access technology as well as job placement and retention. Work site modifications, equipment loans. Fee for some programs.

Sri Lankan Cultural Association

110 West Latimer Avenue, Campbell, CA 95008
Tel: (408) 871-1140
Language(s): Sinhala and Tamil
Services: Basic computer skills training. 8 week course. No fee.

Trans Access (formerly DPI)

One North First Street Suite #120, San Jose, CA 95113
Tel: (408) 278-2000
Website: www.dpiaccess.org
Services: School to career, internship program, offer pre-employment and soft skills, workshops for high school and college, students with disabilities pursuing competitive careers.

Vietnamese American Cultural and Social Council

1115 E. Santa Clara St., Ste 5, San Jose, CA 95112
Tel: (408) 971-8280 Fax: (408) 971-8285
Website: www.vietnam.org
Language(s): Vietnamese

Vietnamese Voluntary Foundation (VIVO)

2260 Quimby Road, San Jose, CA 95122
Tel: (408) 532-7755
Language(s): Vietnamese and Mandarin
Services: Job placement, electronics-HMT computer skills, Microsoft Office.
Employment Training

Workforce Initiative Network

(WIN Program, San Jose City College)
2100 Moorpark Ave.
San Jose, CA 95128
Tel: (408) 298-2181
Services: CalWORKs/TANF job counseling, preparation, and placement program. Training in such areas as dental assistant, medical assistant, machine tool operator, and multi-media/Internet experts. Also available at Evergreen Valley College.

Universities

John F. Kennedy University

1 W. Campbell Ave., Campbell, CA 95008
Tel: (408) 874-7700

National Hispanic University

14271 Story Rd., San Jose, CA 95127
Tel: (408) 254-6900

San Jose State University

One Washington Square, San Jose, CA 95192
Tel: (408) 924-1000

Stanford University

Stanford, CA 94305
Tel: (650) 732-2300

Santa Clara University

500 El Camino Real, Santa Clara 95050
Tel: (408) 554-4000

University of Phoenix

3590 N. First St., San Jose, CA 95134
Tel: (408) 435-8500

Need to get somewhere? For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Employment Issues

Look here for information about:

- Wages & Working Conditions
- Small Business
California workers have many rights regarding wages and working conditions. Protections and benefits are available to workers in California that do not exist in many other countries or even in other states in the United States.

Whether help is needed for payment for work done, requesting unemployment benefits, or asking for Worker's Compensation benefits because of injury on the job, resources are available to help employees through this process. Here are a few important facts regarding employee rights in California.

Where can I learn about my rights as a worker?

Many organizations can help immigrant workers learn about their rights concerning wages and working conditions in Santa Clara County. These organizations are:

- Government offices
- Legal services organizations
- Community based organizations
- Unions (also help workers work together to obtain higher wages and better working conditions.)

What should I know when I am hired?

It is important to be clear about the pay rate, the work hours and the job duties. If possible, information on pay rates, work hours and job duties should be obtained in writing. Potential employees also should not sign papers they do not fully understand nor should they sign blank documents that an employer may fill in later. The employee should ask for copies of papers that he or she signs.

What kind of information can my employer ask me to provide?

All employees, citizens and non-citizens hired after November 6, 1986, must complete INS form I-9 at the time of hire. When filling out the I-9 form, an employer cannot:

- ask for specific documents, or refuse to accept documents that look valid on their face
- ask only foreign-looking or sounding individuals to fill out the I-9 form
- refuse to accept documents with a future expiration date
- refuse to accept receipts of valid documents

It is illegal to discriminate against an employee who has reported an unsafe working condition to a government agency.
Wages & Workers Rights

I am having trouble finding a job. I feel that I have been discriminated against, what can I do?

Employees have the right to challenge the employer if they are not being hired or are fired because of looking or sounding foreign, because of immigration status, or because it is required that the employee know English when it is not a business necessity.

What are my rights in the workplace?

Employees must be paid at least $6.75 per hour in 2002. The minimum wage may increase in future years. Most employees must be paid overtime when they work more than 8 hours in a day or 40 hours in a week.

What are my employers responsibilities to me?

Most employers are required to pay at least twice a month. However certain government agencies are only required to pay employees once a month.

Your employer should provide you the following:

Pay Stubs: The employer is required to give a written wage statement (pay stub) whether the payment is by check or cash.

Breaks and Meal Periods: For most jobs, the employer is required to give a paid 10-minute rest period (break) for every 4 hours of work and an unpaid 1/2 hour meal period for every 5 hours of work.

Vacation: California employers are not required to provide paid vacation benefits. However, if the employer has a vacation policy, all accrued vacation must be paid when your job ends.

Safety: Employees have the right to work in a safe place. Employees have the right to ask questions or to complain if it is believed that the workplace is not safe. If the employer does not correct the unsafe condition, the employees should report it to one of the offices listed below which handles safety issues.

Injury/Illness: If injured on the job, employees may be entitled to Workers’ Compensation benefits, including the payment of doctors’ bills and a limited income while recovering. If an employee cannot work due to a non-work injury or illness, entitlement to State Disability Insurance benefits should be looked into.

All workers, regardless of immigration status, have the RIGHT to a work environment free of discrimination based on race, gender, national origin, religion, and sexual orientation.

What other rights do I have as a worker in the United States?

Public Works: Work on any construction jobs in buildings, parks, or roads that involve public money and serve the public may entitle employees to be paid the prevailing wage.

Concerted (Joint) Activity: Employees have the right to protest unsafe working conditions in unity with other workers without fear of retaliation.
Wages & Workers Rights

National Labor Relations Board: Workers have the right to join and organize co-workers to join a union without fear of retaliation.

I am a farm worker, what rights do I have?
Farm workers have the right to join a union and organize co-workers to join a union without fear of retaliation. Contact one of the organizations below to learn more or contact your union.

My family member is ill and I need to take care of them, but I am afraid to lose my job. What can I do?
Under certain circumstances, the employee may be able to take a leave from the job to care for a family member who is ill. Contact one of the organizations below to find out more.

I am disabled and need a job.
What can I do?
If an employee has a disability that prevents him or her from doing a certain type of work, a request can be made from the employer that the employee be reasonably accommodated in order to continue working.

What am I entitled to when my job ends?
Your are entitled to final pay when a job ends. If an employee is fired or has quit with at least 72 hours notice, there should be payment on the last day of work. If the employee quits with less than 72 hours notice, the final wages are due 72 hours later.

I was released from work (laid-off) because work is slow, what can I do?
If you are laid off, you may be entitled to unemployment benefits, which will pay a limited income while looking for a new job. Contact an organization to find out about your eligibility for these benefits.

What rights do I have if I am an undocumented resident?
Regardless of immigration status, you are entitled to be paid for the time you actually worked. Undocumented workers are covered under the federal minimum wage and overtime law and a whole host of state wage and hour laws.

Undocumented workers are still entitled to recover any amount that employers have underpaid them, and state and federal agencies will enforce those rights.

You are also entitled to workers compensation if you are injured on the job.

You also have the right to organize a union or to sign up with union is you wish, regardless of your immigration status.

What should I do if my employer has not paid me for all the time I worked?
You should contact the Labor Commissioner Division of the Labor Standards Enforcement to file a wage claim. If you need assistance, contact your union or one of the organizations listed in this section.
**Wages & Workers Rights**

**Asian Law Alliance**

184 E. Jackson Street, San Jose, CA 95112  
Tel: (408) 287-9710  
Website: [www.asianlawalliance-ala.org](http://www.asianlawalliance-ala.org)

Language(s): Cantonese, Mandarin, Spanish, Vietnamese  
Services: Employment law presentations on wage and hour violations, etc. Information regarding employment-related jobs discrimination under employer sanctions and the Immigration Reform and Control Act of 1986.

**California Rural Legal Assistance**

7365 Monterey Street, Suite H, Gilroy, CA 95020  
Tel: (408) 847-1408  
Website: [www.crla.org](http://www.crla.org)

Language(s): Spanish  
Services: Legal services in the areas of labor and employment, including wage claims and unemployment benefits.

**Cal-OSHA Division of Occupational Safety and Health**

2010 N. 12th Street, Suite 401, San Jose, CA 95131  
Tel: (408) 452-7288  
Website: [www.dir.ca.gov/occupational_safety.html](http://www.dir.ca.gov/occupational_safety.html)

Language(s): Spanish, Vietnamese  
Services: Enforces employee complaints about workforce safety and health. Inspects and investigates safety hazards at worksites.

**Department of Fair Employment and Housing**

111 North Market Street, Suite 810, San Jose, CA 95113  
Tel: 1 (800) 884-1884  
TTY 1 (800) 700-2320

Language(s): American Sign Language, Cantonese, French, Mandarin, Portuguese, Russian, Samoan, Spanish, Tagalog, Vietnamese  
Services: Promotes and enforces the rights of the people of California to be free from discrimination in employment, housing, public accommodations, and hate violence.

**East San Jose Community Law Center**

1765 Alum Rock Avenue, San Jose, CA 95126  
Tel: (408) 254-0444  
Website: [www.scu.edu/law/ESJCLC](http://www.scu.edu/law/ESJCLC)

Language(s): Spanish, others available upon request  
Services: Information regarding workers’ rights, workers’ compensation, and unemployment insurance benefits. Free drop-in clinics and legal representation in determined cases.

**Employment Development Department (EDD)**

**Metropolitan San Jose Office**

2450 S. Bascom Avenue, Campbell, CA 95008  
Tel: English (408) 369-3603  
Toll Free: 1 (800) 300-5616  
Cantonese and Mandarin: 1 (800) 657-3506  
Spanish: 1 (800) 326-8937  
Vietnamese: 1 (800) 547-2058

**Gilroy Office**

7800 Arroyo Circle, Gilroy, CA 95020  
Website: [www.EDD.ca.gov](http://www.EDD.ca.gov)

Language(s): Cantonese, Mandarin, Spanish, and Vietnamese  
Services: Job search listings and services, unemployment insurance, disability insurance applications.
Need more information? Contact SIREN's Immigrant Assistance & Information Line for updates on programs and general questions. All lines are open M-F, 10am - 4pm, and are bilingual English and the following languages:

Spanish - (408) 286-1698
Vietnamese - (408) 286-1448
Farsi - (408) 286-5680 x108
Chinese - (408) 286-5680 x109

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**Equal Employment Opportunity Commission (EEOC)**

96 N. Third Street, Ste 200, San Jose, CA 95112  
Tel: (408) 291-7352  
Website: [www.eeoc.gov](http://www.eeoc.gov)  
Language(s): Spanish  
**Services:** Employment discrimination complaints and cases.

**Labor Commissioner Division of Labor Standards Enforcement**

100 Paseo de San Antonio Room 120, San Jose, CA 95113  
Tel: (415) 557-7878  
Website: [www.dir.ca.gov.DLSE.dlse.html](http://www.dir.ca.gov.DLSE.dlse.html)  
Language Capacity: Mandarin, Spanish, Tagalog  
**Services:** Investigates Labor Code wage and hour violations. Processes individual wage claims such as unpaid wages, unpaid overtime, and unpaid minimum wage. Provides information regarding wage and hour laws.

**La Raza Centro Legal**

474 Valencia Street, Suite 295, San Francisco, CA 94103  
Tel: (415) 575-3500  
Day Labor Program: (415) 252-5375  
Website: [www.lrccl.org](http://www.lrccl.org)  
Language(s): Spanish  
**Services:** Legal assistance for wage and hour claims and other employment-related issues.

**Office of Special Counsel – US Department of Justice**

Free Call: 1 (800) 255-7688  
TDD: 1 (800) 237-2515  
Language(s): Spanish, AT&T language line for other languages

**Services:** Enforces anti-discrimination provision of IRCA when at time of employment, the employer asks for specific documents, asks only foreign-looking or sounding immigrants to fill out the form (not everyone), or refuses to accept documents with a future expiration date. Prevents firing just because a person looks or sounds foreign, because of a wrongfully required immigration status (document abuse) or because English is required by the employer when it is not a business necessity.

**Santa Clara Center for Occupational Safety and Health (SCCOSH)**

760 N. First Street, San Jose, CA 95112  
Tel: (408) 998-4050  
Language(s): Cantonese, Cebuano, Ilocano, Mandarin, Spanish, Tagalog, Vietnamese  
**Services:** Information, cultural performances, and seminars on safety and health and workers’ rights. Workshops on empowerment at the workplace. Legal referral services.

**Services Immigrant Rights and Education Network (SIREN)**

778 N. First Street, Suite 202, San Jose, CA 95112  
Tel: (408) 286-5680  
Immigrant Assistance & Information Lines:  
Spanish: (408) 286-1698  
Vietnamese: (408) 286-1448  
Language(s): Spanish, Vietnamese  
**Services:** Information regarding workers’ rights. Referrals.

**South Bay Labor Council – AFL-CIO**

2102 Almaden Road, Suite 107, San Jose, CA 95125  
Tel: (408) 266-3790  
Website: [www.atwork.org](http://www.atwork.org)  
Language(s): Spanish  
**Services:** Referrals to 100+ unions representing 100,000+ workers in Santa Clara County.
Wages & Workers Rights

State Disability Insurance (SDI)
Employment Development Department

297 W. Hedding Street, San Jose, CA 95110
P.O. Box 637, San Jose, CA 95106
Recorded messages only
Tel: (408) 277-9499

Language(s): Spanish at end of message
Services: Recorded instructions to request application for SDI.

St. Joseph the Workers Center
Mountain View/Los Altos

4898 El Camino Real, Suite 300, Los Altos, CA 94022
Tel: (650) 962-1902

Language(s): Spanish
Services: Same services as St. Joseph site in East San Jose, but without showers.

Workers Compensation Appeals Board

100 Paseo de San Antonio, Room 241, San Jose, CA 95113
Tel: (408) 277-1246, 277-1292

Language(s): Spanish
Services: Information and assistance with workers’ compensation cases.
Owning a small business (also called a micro-business) in the United States involves several things, including filing for a business license, paying taxes, and abiding by laws. Understanding the legal requirements is important when starting a business, even if this is a one-person operation.

I want to open my own business. How do I start?

When planning a small or micro-business, it is important to think about what type of business to start based on skills and experience. The following are the considerations that should be taken into account:

- where the business will be conducted,
- what equipment will be necessary,
- how many people will work on the business,
- licenses and permits,
- marketing,
- service agreements between owner and customers,
- management training,
- financing, and
- legal requirements.

Who can help me get started?

There are some organizations in Santa Clara County that assist and provide training for individuals who wish to start a small or micro-business. Some of these include:

- chambers of commerce,
- ethnic chambers of commerce,
- Small Business Administration and
- The East San Jose Community Law Center.

Some organizations provide one-to-one counseling at low or no cost, according to income levels.

Are there any requirements that small businesses must follow?

Small or Micro Businesses in the United States must meet the following requirements:

- Business Name: If a non-fictitious name (a name other than your own) is being used it is necessary to provide the full name. If a fictitious name is chosen, that name should be registered with the County Clerk’s office in San Jose.

- Business Address: This is the location of the business. If the business is being operated out of one’s home, using the home address is important. It is important to include a physical location and not a P.O. Box.

- Start Date: The date a business starts contacting clients or advertising is considered the start date of business. Preparation time is not considered the start date of the business. If there is a change of ownership including the change of partners or corporate entity, the effective date of change is the start date.
Many successful small businesses are owned by immigrants in Santa Clara County

- **Federal Identification Number**: A number is obtained from the Internal Revenue Service. A social security number must be entered if a Federal Identification Number is not available.

- **State Contractor Number**: A number is required if the business is in the building trades.

- **Owner's Name**: This is the name of the owner and of all the partners. If this is a corporation, the corporate name.

- **Type of Ownership**:
  - **Sole proprietor**: the business is owned by one person including the spouse
  - **Partnership**: the business is owned by more than one person
  - **Corporation**: articles of incorporation have been filed with the Secretary of State

- **Nature of Business**: The type of work you will be doing: selling clothing, gardening, etc.

- **Number of Employees**: Taxes are based on the number of full-time equivalent individuals in the business. This must include owners, corporate officers and employees.

- **State Resale Number**: This Seller's Permit must be obtained from the State Board of Equalization.

- **County Health Permit Number**: For some businesses, for example, the food businesses, the law requires a health permit.

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Santa Clara County Black Chamber of Commerce

50 East Saint John Street, San Jose, CA 95112
Tel: 408.294.6583
Website: www.blackchamber.com
Services: Training classes and seminars are offered that cover a wide variety of business management subjects. Classes in accounting, marketing, selling, finance, and personnel management are designed to help participating members develop the business skills they will need to succeed on their own.

Camara de Comercio Agrupacion de Comerciantes y Profesionales

84 W. Santa Clara St., Ste. 100, San Jose, CA 95113
Tel: (408) 494-0294
Language(s): Spanish
Services: Seminars and workshops in Spanish, information and referral, small business orientation, networking

Chinese-American Chamber of Commerce

2021 The Alameda, #130, San Jose, CA 95126
Tel: (408) 615-7300
Website: www.cacemsc.org
Language(s): Cantonese and Mandarin
Services: Chinese business networking, general information about Chinese community, referrals for jobs and services.

City of San Jose Office of Economic Development (OED)

60 South Market St. #470, San Jose, CA 95113
Tel: (408) 277-5880
Services: Offers numerous resources to enable business retention and growth in the San Jose area. Includes technical assistance programs, financial assistance programs, economic and market information, export promotions, retail outreach, corporate outreach and retention and green industry outreach (manufacturers using recycled products).
East San Jose Community Law Center

1765 Alum Rock Avenue, San Jose, CA 95116  
Tel: (408) 321-2300  
Language(s): Spanish, African languages, Vietnamese and Mandarin (with advance notice)  
Services: Small business legal assistance including advice regarding legal issues involved in starting a small business such as licensing and permits, contracts, and leases. Legal immigration services, employment rights clinic, workers compensation, and consumer rights.

San Jose Entrepreneur Center

84 W. Santa Clara Street, San Jose, CA 95113  
Tel: (408) 494-0210  
Website: www.ecenteronline.org  
Language(s): English, Spanish  
Services: Financing programs, technical assistance, training, technology, procurement and international trade.

Filipino American Chamber of Commerce

1046 W. Taylor St. #206, San Jose, CA 95126  
Tel: (408) 283-0833  
Website: www.filchamber.org  
Language(s): Filipino/Tagalog  
Services: Start-up, financing/access to capital, business skills, trade information, referral, bids assistance, contracting, job placement, certifications.

Hispanic Chamber of Commerce

696 E. Santa Clara St. #106, San Jose, CA 95112  
Tel: (408) 213-0320  
Website: www.hccsv.com  
Language(s): Spanish, English  

Japanese American Chamber of Commerce of Silicon Valley

95 South Market Street, Suite 520, San Jose, CA 95113  
Tel: (408) 288-5222  
Website: jaccsv.com  
Language(s): Japanese  
Services: Small business assistance, counseling, referrals, financial, loan assistance, monthly mailings, Japanese American Community Calendar, job postings, monthly programs.

Korean American Chamber of Commerce

1245 Oakmead Parkway, Sunnyvale, CA 94085  
Tel: (408) 245-7700  
Website: www.kaccsv.org  
Language(s): Korean  
Services: Networking, workshops, seminars and computer trainings.

Portuguese Chamber of Commerce

84 West Santa Clara Street #100, San Jose, CA 95113  
Tel: (408) 288-7655  
Website: www.portuguesechamber.com  
Language(s): Portuguese, English  
Services: Assist people in starting a business, networking, workshops, local advertising, connections with agencies.

SCORE – Service Corps of Retired Executives Santa Clara County Chapter

84 W. Santa Clara Street, San Jose, CA 95113  
Tel: (408) 288-8479  
Website: WWW.svscore.org  
Language(s): English

For VTA (bus) information on how to get to an agency, call (408) 321-2300. Give the operator facts about where you are coming from and where you would like to go.
Chambers of Commerce:

Cupertino Tel: (408) 252-7054
Gilroy Tel: (408) 842-6437
Morgan Hill Tel. (408) 779-9444
Milpitas Tel: (408) 262-2613
Mountain View Tel: (650) 968-8378
Palo Alto Tel: (650) 432-3121
Sunnyvale Tel: (408) 736-4971
Other Areas Tel: (408) 288-8479

Language(s): Spanish, English
Services: Counseling and classes to teach the basics of starting or improving a business. Experienced and successful executives and owners share their knowledge and experience to help start, operate and improve a business. To schedule a one-hour appointment with a SCORE counselor call the nearest location.
Know Your Rights!!!

Here you will find information about:

Language Access Rights Card

Civil Rights Card
Every person has basic rights in the United States. You must always remember that you have certain rights – regardless of your immigration status.

The following section talks about your basic rights when you are applying or seeking programs and services for you or your family, as well as your basic civil rights when dealing with authorities, such as the police or INS officials.

When you APPLY for benefit programs at Social Services, you have the right....

- To submit an application for benefits, even if you are told that you are not eligible. (Sometimes information the eligibility workers have is wrong or outdated)
- To file for an appeal or a fair hearing if you think you were unfairly denied benefits.
- To have your application or hearing done by phone if you have a disability or you are homebound.

If you do not speak English...

...and you are applying for benefits or seeking services for health care, or other benefits...

- you have the right to be provided with a FREE interpreter.

If you are undocumented...

- You may still be eligible for certain benefits
- You can apply for benefits for other members of your family who may be eligible.
- You do not have to tell anyone your immigration status. If you apply for benefits for someone else in your family, you do not need to show your immigration documents. If you are asked, simply respond by saying, “I am not an eligible immigrant.”

When dealing with authorities, such as the police or INS officials you have...

- The right to speak to an attorney before answering any questions or signing any documents
- The right to a hearing with an Immigration Judge
- The right to have an attorney at that hearing and in any interview with INS (however you do not have the right to a free, government paid lawyer)
- The right to request release from detention, by paying bond if necessary.
**Know Your Rights!!**

You must assert these rights.

If you do not demand these rights, keep in mind that:

- you can be deported without seeing either an attorney or a judge.
- leaving the U.S. in this way may have serious consequences for your ability to later enter or gain legal immigration status in the U.S.
- you should talk to an immigration lawyer before leaving the U.S.

**Cut out these convenient cards and carry them in your wallet or purse.**

**Immigrant Language Access Rights Card**

If you do not speak English:

- Present this card to an eligibility worker, health care worker or agency where you are accessing a service.
- This card explains to the worker that you exercise your right to an interpreter and request information in your native language before signing anything.
- California law states that you have this right.

**To Whom It May Concern:**

I am handing you this card because I need to access a service here, and I do not speak English well enough to understand you. Please be informed that I am exercising my right to an interpreter and that I wish to have one as soon as possible. I am also requesting written information and forms in _______________.

(please fill in the language here)

I will refuse to sign anything or undergo any procedure without full explanation of what I am signing or undergoing.

Thank You.

**Immigrant Civil Rights Card**

If you are detained by the INS or the police and you do not speak English:

- Hand this to the official, state your name and remain silent.
- This card explains to the agent or official that you exercise your right to refuse to answer any questions until you have spoken with an attorney.

**To Whom It May Concern:**

I am handing you this card because I do not wish to speak with you or have any further contact with you. Please be informed that I choose to exercise my right to remain silent and to refuse to answer your questions. If I am detained I request that I immediately be allowed to contact an attorney. I will exercise my right to refuse to sign anything until I am allowed to speak to my attorney.

Thank you.
Immigrant Language Access Rights Card

Use this card when you are dealing with:
- Social Services when applying for and receiving public benefits, such as food stamps, medi-cal, cash aid or employment training.
- Clinics, hospitals and health centers or offices
- Highway patrol officers
- Police, Sheriffs and Jails
- Services and programs for seniors and the elderly
- Department of Motor Vehicles (DMV)
- Department of Housing and Community Development
- Unemployment Insurance Appeals Board
- Department of Toxic Substances

Exercising your rights helps protect them for you and others.

Know and assert your rights!

All non-citizens have the following rights:
- The right to speak to an attorney before answering any questions or signing any documents
- The right to a hearing with an Immigration Judge
- The right to have an attorney at that hearing and in any interview with INS
- The right to request release from detention, by paying a bond if necessary.

You do not have to let police or other law enforcement agents into your home or office unless they have a search warrant or arrest warrant.

If you are presented with a search warrant:
- You should demand to see the warrant.
- You should tell them that you do not consent to a search.
- You have a right to observe them searching and should write down their names, badge numbers, and what agency they are from.

Created by the Language Access and Community Education Services (LACES) Project of Santa Clara County
Did we miss you?

Please provide corrections to the Immigrant Resource Guide of Santa Clara County and provide us with information that was inadvertently omitted or erroneously cited. Use the entry space below to make corrections. Corrections submitted will be updated/added to the online Immigrant Resource Guide and entered into our database. Thank you!!

Information about you so we can contact you if needed:

Name:__________________________________________________________
Organization:____________________________________________________
Address:________________________________________________________
Phone____________________________ Fax:__________________________
E-mail:_________________________________________________________

Corrections to the Immigrant Resource Guide:

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Deliver, Mail or Fax to: SIREN, c/o LACES Project, 778 N. 1st St., San Jose, 95112 Fax (408)286-2898
Index of Organizations
## INDEX OF ORGANIZATIONS

### Community Education for a Stronger Community

#### City of San Jose Community Centers
1. Almaden Community Center
2. Alviso Community Center
3. Berryessa Community Center
4. Billy De Frank Lesbian and Gay Community Center
5. Camden Community Center
6. Evergreen Community Center
7. Gardner Community Center
8. George Shirakawa Community Center
9. Hank Lopez Community Center
10. Kirk Community Center
11. Low-Income Self Help Center
12. Mayfair Community Center
13. Millbrook Community Center
14. Moreland West Community Center
15. Olinder Community Center
16. Roosevelt Community Center
17. Sherman Oaks Community Center
18. Solari Community Center
19. Southside Community Center
20. Starbird Community Center
21. Third Street Community Center
22. Watson Community Center

#### City of San Jose Senior Centers
23. Alma Community Center
24. Almaden Community Center
25. Berryessa Community Center
26. Cypress Community Center
27. Evergreen Community Center
28. Hank Lopez Senior Center
29. Iola Williams Community Center
30. Kirk Community Center
31. Southside Community Center
32. St. James Community Center
33. Willows Community Center

#### City of San Jose Youth Centers
34. Alma Community Center
35. Berryessa Community Center
36. Blackford Community Center
37. Camden Community Center
38. Edenvale Community Center
39. Fair Youth Center
40. Gardner Community Center
41. Hank Lopez Community Center
42. Roosevelt Community Center
43. The Spot
44. Tracy Wilson Community Center
45. City of Campbell
46. Campbell Community & Recreation Center
47. Campbell Adult Center
48. City of Cupertino
49. Quinlan Community Center
50. City of Gilroy
51. Gilroy Community Youth Center
52. Gilroy Senior Center
53. City of Los Altos
54. Hillview Community Center
55. City of Los Altos Hills
56. City of Los Gatos
57. Los Gatos Neighborhood Center
58. City of Milpitas
59. Milpitas Community Center
60. City of Morgan Hill
61. Morgan Hill Community & Cultural Center
62. Morgan Hill Senior Center
63. City of Mountain View
64. Mountain View Community Center
65. City of Palo Alto
66. City of Santa Clara
67. Senior Citizen's Center
68. Youth Activity Center
69. City of Saratoga
70. Saratoga Community and Senior Center
71. City of Sunnyvale
72. Sunnyvale Community Center
73. Sunnyvale Senior Center

#### City of San Jose Libraries
74. Dr. Martin Luther King Jr. Main
75. Almaden Branch Library
76. Alviso Branch Library
Santa Clara County Libraries

92. Alum Rock Branch Library
93. Campbell Library
94. Cupertino Library
95. Gilroy Public Library
96. Los Altos Public Library
97. Milpitas Public Library
101. Morgan Hill Public Library
102. Santa Clara Central Library
103. Saratoga Library
104. Woodland Public Library

Getting Involved: How does our Local Government Work?

1. California PTA
   Comité César Chávez
2. Immigrant Leadership Forum of Santa Clara County
3. Services, Immigrant Rights & Education Network
4. United Neighborhoods of Santa Clara County
5. Santa Clara County Board of Supervisors (SCC)
6. SCC- District One
7. SCC- District Two
8. SCC- District Three
9. SCC- District Four
10. SCC- District Five
11. City of Campbell City Hall
12. City of Cupertino City Hall
13. City of Gilroy City Hall
14. City of Los Altos City Hall
15. City of Los Altos Hills Town Hall
16. City of Los Gatos
17. Los Gatos City Hall
18. City of Milpitas City Hall
19. City of Morgan Hill City Hall
20. City of Mountain View City Hall
21. City of Palo Alto City Hall
22. City of San Jose City Hall (CSJ)
23. CSJ- Mayors' Office
24. CSJ- District 1
25. CSJ- District 2
26. CSJ- District 3
27. CSJ- District 4
28. CSJ- District 5
29. CSJ- District 6
30. CSJ- District 7
31. CSJ- District 8
32. CSJ- District 9
33. CSJ- District 10
34. City of Santa Clara City Hall
35. City of Saratoga City Hall
36. City of Sunnyvale City Hall

Voting Rights & Civic Action: Making Your Voice Heard

1. League of Women Voters'
2. The Office of the Registrar of Voters
3. Project Vote Smart
4. Voter Assistance Hotline- Office of the Secretary of State
5. Services, Immigrant Rights & Education Network

Individual & Family Health Care

1. American Red Cross
2. Mountain View:
3. Gilroy:
4. Billy De Frank Lesbian & Gay Community Center
5. The Health Trust
6. Mayfair Improvement Initiative - Casa en Casa Program
7. Promotoras Project of Santa Clara County
8. Access for Infants & Mothers (AIM)
9. Ability to Pay Determination Program
10. Breast Cancer Early Detection Program
11. CHDP Check-ups (Child Health & Disability Prevention Program)
12. Children Health Insurance Medi-Cal (Restricted or Basic)
13. Family Planning Access Care and Treatment (PACT)
14. Golden Gate Regional Center
15. In-Home Supportive Services - IHSS
16. Medicare/Social Security
17. Medi-Cal Disabled Adult Child
18. Social Services of Santa Clara County - Central Application Assistance Center
19. SSA - North County Office
20. SSA - South County Office
21. Healthy Families
22. Healthy Kids
23. Medi-Cal Minor Consent Services
24. Denti-Cal
25. Santa Clara County California Children Services (CCS)
26. Colombia Good Samaritan Hospital
27. Columbia San Jose Medical Center
28. El Camino Hospital
29. Kaiser Permanente Medical Center
30. Lucile S. Packard Hospital
31. O’Connor Hospital
32. Regional Medical Center of San José
33. St. Louise Hospital
34. Stanford University Medical Center
35. Valley Medical Center
   Santa Clara Valley Health and Hospital System

Community Clinics
36. Alviso Health Center
37. Comprecare Health Center
38. East Valley Community Clinic
39. Gardner Family Health Center
40. Indian Health Center
41. Mayview Community Clinic
42. Mt. View Community Clinic
43. Planned Parenthood Blossom Hill
44. Planned Parenthood Gilroy
45. Planned Parenthood Mountain View
46. Planned Parenthood Alameda
47. Planned Parenthood Sunnyvale
48. South County Health Center
49. St. James Health Center

Santa Clara Valley Health & Hospital Health Centers
50. Chaboya Clinic
51. East Valley Community Clinic
52. Fair Oaks Clinic
53. Ira Greene Positive PACE Clinic
54. Park Alameda Clinic
55. Public Health Programs - TB Clinic
56. Refugee Health Clinic
57. ROTACARE/Arturo Ochoa Migrant Center
58. ROTACARE/ Mountain View
59. ROTACARE/San Jose
60. Silver Creek Clinic
61. South Valley Clinic
62. Valley Health Center

63. Valley Health Center at Moorpark

Food & Nutrition
1. Food Connection - Second Harvest Food Bank
2. Meals on Wheels
3. SHARE Program
4. Summer Food Program for Children
5. California Food Policy Advocates
6. Social Services of Santa Clara County
7. Central Application Assistance Center
8. SSA - North County Office
9. SSA - South County Office
10. WIC Program (Women, Infants and Children)
    WIC - Gardner Family Care
11. WIC - Gardner Health Center
12. WIC - Indian Health Center
13. WIC - Santa Clara County Dept. of Health

Community Nutrition Sites
14. African-American Community Services Center
15. Alma Center Senior Nutrition Site
16. ARIS of Santa Clara County (AIDS Resources and Information Services)
17. Asian Americans for Community Involvement
18. Catholic Charities of Santa Clara County-Burbank Senior Nutrition Site
19. Catholic Charities of Santa Clara County- Gilroy Senior Nutrition Site
20. Catholic Charities of Santa Clara County-John XXIII Senior Center Nutrition Site
21. Catholic Charities of Santa Clara County-Morgan Hill
22. Services: Senior lunch Mon-Fri
23. Christian Community Academy
24. City Team Ministries
25. Cupertino Community Service
26. Dorcus Kitchen
27. First United Methodist Church
28. First Presbyterian Church
29. Gilroy Hills Bilingual Seventh Day Adventist Church
30. Hank Lopez Senior Program
31. Heartbeat Pantry Bethel Church
32. Immigrant Resettlement and Cultural Center
33. Indo-American Senior Center
34. InnVision -Georgia Travis Center
35. InnVision- Montgomery Street Inn
36. Jewish Community Center - Senior Nutrition Center
37. Korean American Community Services
38. Loaves and Fishes
39. Mountain View Community Services Agency
40. Orchard Community Church
41. Our Daily Bread - St. Thomas Episcopal Church
42. Our Lady of Guadalupe Church
43. Portuguese Social Service Organization (POSSO)
44. Sacred Heart Community Service
45. Salvation Army
46. Santa Maria Urban Ministry
47. Santa Teresa Catholic Church
48. Second Harvest Food Bank
49. Seventh Day Adventist
50. Mountain View:
51. Sunnyvale Community Services
52. St. Isabel Kitchen
53. St. Joseph's Family Center
54. St. Vincent de Paul Society
55. Vietnamese American Cultural & Social Council
56. Yu-Ai Kai

**Stress & Mental Health**

1. ACCESS CRISIS LINE
2. ACCESS Program
3. Achieve
4. ACT for Mental Health, Inc.
5. AIDS Legal Services
6. ARIS of Santa Clara County
7. Alliance for Community Care
8. Alzheimers Association
9. Asian Americans for Community Involvement
10. Bascom Mental Health Center
11. Billy De Frank Lesbian & Gay Community Center
12. Catholic Charities of Santa Clara County
13. Central Mental Health Clinic
14. Chamberlain’s Mental Health Services
15. Children’s Shelter Mental Health Clinic
16. Community Association for Rehabilitation (CAR)
17. Community Solutions, Family & Children Mental Health
18. Community Solutions
19. Crisis Line for the Handicapped
20. Downtown Mental Health Center
21. Early Start Program
22. Eastfield Ming Quong
23. Eastern European Services Agency (EESA)
24. El Camino Hospital
25. Elmwood Mental Health
26. Enborg Lane Pharmacy, Mental Health Department
27. Fair Oaks Mental Health Center
28. Family & Children’s Services- San Jose
29. Family & Children’s Services- Palo Alto
30. Gardner Family Care
31. Gardner Family Care Corp., Inc.
32. Good Samaritan Charitable Trust, Health Connection
33. Grace Baptist Community
34. Indian Health Center of Santa Clara Valley, Inc.
35. Juvenile Hall Mental Health Clinic
36. Las Plumas Mental Health
37. Mekong Community Center
38. Narvaez Mental Health
39. North Valley Mental Health Center
40. Rebekah Children’s Service
41. South County Mental Health

**Child & Youth Care**

1. Achieve Intake
2. Albert L. Schulz Jewish Community Center
3. Billy De Frank Lesbian & Gay Community Center
4. 4C’s Council: Community Coordinated Child care Development Council of Santa Clara County
5. Child Care Information Line for Santa Clara County
6. Choices for Children
7. Catholic Charities of Santa Clara-
8. Youth Empowered for Success (YES)
9. Choices for Children - PTRAC
10. Community Association for Rehabilitation
11. Community Family Service Inc.
12. Community Solutions, Family & Children Mental Health
13. Economic and Social Opportunities Gilroy
14. Economic and Social Opportunities San Jose
15. El Toro Youth Center
17. La Familia Sana
18. MACSA Youth Center
19. Mexican American Community Services Agency
20. Nuestra Casa Family Resource Center
21. P.E.A.R.L.S. Program, City of San Jose
22. YMCA of Santa Clara Valley
23. Central Branch
24. East Valley Branch
25. Mt. Madonna Branch
26. Northwest Branch
27. Southwest Branch
28.YWCA Child Care Centers
29. YWCA Villa Nueva
30. YWCA Christopher, Christopher Elementary School
31. YWCA Almaden, Almaden Elementary School
32. YWCA Canoas, Canoas Elementary School
33. YWCA Eden Palms
34. YWCA Frost, Frost Elementary School
35. YWCA Hammer, Hammer Elementary School
36. YWCA Trace, Trace Elementary School
37. YWCA West Valley
38. YWCA Lynhaven, Lynhaven Elementary School

Senior & Elder Care
1. Adult Protective Services
2. Billy De Frank Lesbian & Gay Community Center
3. Catholic Charities of Santa Clara County
4. Council on Aging Offices
5. Day Break – St. Francis of Assisi Pastoral Care Center
6. Foster Grandparent Program – Catholic Charities
7. Gardner Family Care Corporation
8. Health Insurance Counseling and Advocacy Program (HICAP)
9. Independent Aging Program
10. In Home Supportive Services
11. John XXIII Neighborhood Center
12. Long-term Care Ombudsman
13. Multipurpose Senior Services Program Council on Aging of Santa Clara County
15. Outreach and Escort
17. Senior Information Assistance Line
18. Senior Nutrition Program
19. VNA Meals on Wheels, The Health Trust
20. Via Rehabilitation Services

Adult Health Care Services
21. Alzheimer’s Activity Center
22. Avenidas
23. Cupertino Senior Day Services
24. Live Oak Adult Day Services
25. Live Oak Adult Services- Los Gatos
26. Live Oak Adult Services- Downtown San Jose
27. Live Oak Adult Services- Gilroy
28. Mexican American Community Services Agency (MASCA)
29. Saratoga Adult Care Center
30. Sunnyvale Senior Day Services

Community Centers & Nutrition Sites
31. Alma Community Center
32. Asian Americans for Community Involvement
33. Afro-American Community Services Agency
34. Berryessa Community Center
35. Campbell Nutrition Site
36. Casa del Pueblo
37. Community Services Agency of Mountain View and Los Altos
38. Cupertino Senior Center
39. Cubberley Nutrition Site
40. Cypress Center
41. Eastside Neighborhood Center
42. Eastern European Services Agency
43. Evergreen Community Program
44. Gilroy Senior Center
45. Hope Rehabilitation Services
46. Iola Williams Community Center
47. Immigrant Resettlement and Cultural Center
48. Indo-American Community Services Center
49. Japanese American Senior Center
50. (YU-AI-KAI)
51. Jewish Family Services
52. Korean-American Community Services
53. La Comida of Palo Alto
54. Milpitas Senior Center
55. Mountain View Nutrition Site
56. Mt Madonna YMCA Senior Citizen Center
57. North Side Community Center
58. Older Women’s League of Santa Clara County Inc. National Office
59. Portuguese League of Santa Clara County Inc. National Office
60. Saint James Senior Center
61. Salvation Army
62. Santa Clara Senior Center
63. Self-Help for the Elderly
64. Self-help for the Elderly- Campbell
65. Southside Community Center
66. Sunnyvale Community Services
67. Sunnyvale Nutrition Site
68. Vietnamese American Cultural and Social Council
69. Vietnamese Voluntary Foundation (VIVO)
70. West Valley Japanese-American Senior Center
71. West Valley Nutrition Site
72. Willow Senior Center

Care for Persons with Disabilities
1. Achieve Intake
2. Alliance Vocational Services (AVS)
3. California State Department of Rehabilitation
4. Mountain View:
5. San Jose:
6. Catholic Charities of Santa Clara County (Handicapped Program)
7. Community Association for Rehabilitation
8. Community Solutions, Family & Children Mental Health
9. Children's Health Council
10. Crisis Line for the Handicapped
11. Deaf Counseling Advocacy and Referral Agency of Santa Clara County (DCARA)
12. DeAnza Community College
   Special Education Division
13. for Work
   Catholic Charities of Santa Clara County
14. Gavilan College
15. Green Pastures
16. Greater Opportunities for the Developmentally Disabled
17. Goodwill of Santa Clara County
   Institute for Career Development
18. Hope Rehabilitation Services
19. Sensory Access Foundation
20. Silicon Valley Independent Living Center
21. Tri-Aegis Residential Services

**Housing & Tenant Rights**

1. ACTS (Acts Contributing to Solutions for the Homeless)
2. AIDS Legal Services
3. American Red Cross
4. ARIS of Santa Clara County (AIDS Resources and Information Services)
5. Asian Law Alliance
6. Bay and Valley Habitat for Humanity, Inc.
7. Bay Area Legal Aid
8. Bill Wilson Center
9. Brandon House
10. California Earthquake Authority
   Residential Retrofit Program
11. Cal-Vet Home Loans
12. Catholic Charities Housing
13. City of San Jose Rental Dispute Program
14. Community Homeless Alliance Ministry
15. Community Housing Developers
16. Community Technology Alliance
17. Economics and Social Opportunities, Inc
18. Eden Housing Resident Services, Inc.
19. EHC-Reception Center
20. Emergency Housing Consortium (EHC)
21. First Community Housing
22. First United Methodist Church
23. Help House the Homeless
24. Homeless Coordinators - City of San Jose, Dept. of Housing
25. Homeless Helping the Homeless
26. Homeless Hygiene Foundation
27. Housing Authority of Santa Clara County
28. Housing for Independent People
29. InnVision
30. Immigrant Resettlement and Cultural Center
31. Legal Aid Society of Santa Clara County
32. Lenders for Community Development
33. MACSA Youth Center
34. Mid-Peninsula Citizens for Fair Housing
35. Montgomery Street Inn
36. Mountain View Tenant/Landlord Mediation Program
37. Next Door Solutions for Domestic Violence
38. Palo Alto Housing Corp.
39. Palo Alto Mediation Program
40. Project Match
41. Resources for Families and Communities
42. San Jose Dept. of Housing
43. San Jose Family Shelter
44. San Jose Office on Aging, Senior Services
45. Santa Clara County Bar Association Law Foundation
46. Santa Clara County, Office of Human Relations
47. Salvation Army of Santa Clara County
48. St. Joseph Office Social Ministry
49. Saratoga Housing Assistance & Rehabilitation Program
50. San Jose Family Shelter
51. San Jose Office on Aging, Senior Services
52. Saratoga Housing Assistance & Rehabilitation Program
53. Senior Adults Legal Assistance(SALA)
54. Senior Centers of Santa Clara County
55. Senior Center of Palo Alto
56. Shelter Providers Network
57. South County Housing
58. St. Joseph’s Cathedral
59. St. Joseph’s Family Center
60. Sunnyvale Housing Division
61. Urban Ministry of Palo Alto - Rolling Estates
62. Working Partnerships U.S.A.
Cash Aid

1. American Red Cross – Palo Alto
2. American Red Cross – Santa Clara Valley
3. California Employment Development Department (EDD) Unemployment Insurance Office
4. Community Services Agency of Mountain View and Los Altos
5. Cupertino Community Services
6. ESO Home Emergency Assistance Programs
7. Sacred Heart Community Services
8. Salvation Army
9. Santa Clara County Bar Association Law Foundation (Mental Health Advocacy)
10. Services Immigrant Rights & Education Network
11. Social Security Administration/ SSI
12. Campbell Office:
13. East San Jose Office:
14. South San Jose:
15. Sunnyvale Office:
16. Downtown San Jose:
17. Social Services Agency General Assistance/CAPI (Cash Assistance Program for Immigrants)
18. Social Services Agency Regional Offices
19. Santa Clara: Mission City
20. North County: L'Avenida
21. North County: Moffett
22. East Valley- Los Plumas
23. San Jose
24. San Jose: CalWORKS
25. San Jose: Assistance Application Center
26. South County: Leavesley CalWORKS
27. South County: Highland

Transportation

1. ARIS of Santa Clara County (AIDS Resources and Information Services)
2. Caltrain
3. Outreach, Inc.
4. Valley Transportation Authority (VTA)

Civil Rights

1. AIDS Legal Services
2. American Civil Liberties Union (ACLU)
3. American-Arab Discrimination Committee (ADC)
4. National Lawyers Guild
5. Services, Immigrant Rights and Education Network (SIREN)
6. U.S. Commission on Civil Rights

Finding a Lawyer

1. AIDS Legal Services
2. Asian Law Alliance
3. Bay Area Legal Aid
4. California Rural Legal Assistance (Gilroy Office)
5. East San Jose Community Law Center
6. Santa Clara University School of Law
7. Legal Aid Society of Santa Clara County
8. Pro Bono Project Silicon Valley
9. Santa Clara County Bar Association Law Foundation
10. Santa Clara County Bar Association Lawyer Referral Service
11. Senior Adults Legal Assistance (SALA)

How to Apply for U.S. Citizenship

1. Asian Americans for Community Involvement
2. Asian Law Alliance
3. Berryessa Community Center
4. Bosnia-Herzegovina U.S.A. Society
5. Catholic Charities of Santa Clara County – Gilroy
| 6. | Catholic Charities of Santa Clara County - San Jose |
| 7. | Center for Employment Training (CET) |
| 8. | Chinese Cultural Center |
| 9. | Eastside Neighborhood Center |
| 10. | East Side Union High School District Adult Education |
| 11. | Andrew Hill High School |
| 12. | K. R. Smith School |
| 13. | Overfelt Adult Center |
| 14. | Independence Adult Center |
| 15. | Economic and Social Opportunities (ESO) |
| 16. | San Jose |
| 17. | Economic and Social Opportunities (ESO) |
| 18. | South County |
| 19. | Escuela Popular |
| 20. | Fremont Adult Education |
| 21. | Gavilan College |
| 22. | Gilroy Family Resource Center |
| 23. | Gilroy Citizenship & Educational Programs (GCEP) |
| 24. | Gilroy Unified School District Adult Education |
| 25. | Immigrant Resettlement and Cultural Center |
| 26. | International Rescue Committee |
| 27. | Jewish Family Service of Santa Clara (JFS) |
| 28. | John XXIII Multi-Service Center |
| 29. | Korean American Community Services |
| 30. | Los Gatos-Saratoga Community Education & Recreation |
| 31. | Metropolitan Adult Education District |
| 32. | Milpitas Adult Education Programs |
| 33. | Morgan Hill Community Adult School |
| 34. | Mountain View-Los Altos Adult School |
| 35. | North Side Community Center |
| 36. | Nuestra Casa Family Resource Center |
| 37. | Our Lady of Guadalupe Church |
| 38. | Portuguese Community Center (POSSO) |
| 39. | Sacred Heart Center |
| 40. | Sacred Heart Community Service |
| 41. | Samoan Civic Association of Santa Clara County |
| 42. | Santa Clara Adult Education |
| 43. | Santa Maria Urban Mission |
| 44. | St James Senior Center |
| 45. | St Joseph's Cathedral-St Joseph's Worker House |
| 46. | St. Joseph Family Center |
| 47. | Self Help for the Elderly |
| 48. | Services Immigrant Rights & Education Network |
| 49. | South East Asian Community Center |
| 50. | Vietnamese American Cultural and Social Council |
| 51. | Vietnamese Voluntary Foundation (VIVO) |
| 52. | West Valley College |

Finding Help for Immigration Problems

1. Asian Law Alliance
2. Catholic Charities of Santa Clara County - San Jose Office
3. Gilroy

Domestic & Family Violence

1. AACK-Asian Women's Home
2. Asian Law Alliance
3. Bay Area Legal Aid
4. Center for Human Development
5. Child Abuse Reporting
6. City of San Jose, P.E.A.R.L.S Program
7. Community Solutions
8. Contact
9. East San Jose Community Law Project
10. Elder Abuse Reporting
11. Family and Children Services
12. Family and Children Services San Jose
13. Harbor Light Counseling Center
14. Legal Aid Society of Santa Clara County
15. Maitri
16. National Domestic Violence Hotline
17. National Network on Behalf of Battered Immigrant Women -
18. Family Violence Prevention Fund
19. New Beginnings
20. Next Door Solutions to Domestic Violence
21. Proyecto Primavera
22. Promotoras Project of Santa Clara County
23. Support Network For Battered Women
24. Tino Esparza Center
25. Turning Point Counseling and Education Services
26. Sunnyvale
27. Mountain View
28. San Jose
29. Victim Witness Assistance Center
30. Violence Prevention Program & Public Health Department
31. Watch
Child Abuse & Discipline in the U.S.
1. Child Abuse Reporting Hotline
2. Children's Warm-Line
3. City of San Jose, P.E.A.R.L.S Program
4. Contact
5. Family and Children Services
6. Family and Children Services San Jose
7. Teen-Line

What Happens when You are Arrested
1. Asian American Recovery Services ("The Place")
2. Correctional Center for Women
3. County of Santa Clara/Department of Corrections-
   Automated Victim Notification Service
4. Crime Victims United-Sacramento
5. Elmwood Men's Facility
6. Friends Outside
7. Probation Department of Santa Clara County-
   Palo Alto
8. Probation Department of Santa Clara County-
   San Jose
9. Public Defender's Office
10. Santa Clara County Main Jail - North Jail
11. Volunteers in Parole
12. Wright Center

Hate Crimes & Incidents
1. 24 Hour Anti-Hate Hotline
2. AAUW-San José Chapter
3. American Arab Anti-Discrimination Committee-Bay Area
   Chapter
4. American Muslims for Global Peace and Justice
5. Anti-Defamation League (ADL)
6. Asian Americans for Community Involvement
7. Asian Law Alliance
8. Council on American Islamic Relations-Silicon Valley
   Chapter
9. Islamic Networks Group
10. Jewish Community Relations Council of Greater San José
11. National Association for the Advancement of Colored
    People (NAACP), San Jose
12. National Conference for Community and Justice
13. Office of Human Relations
14. San José Peace Center
15. Services, Immigrant Rights and Education Network (SIREN)

English as a Second Language
1. Community College ESL Programs
2. DeAnza College
3. Evergreen Valley College
4. Foothill College
5. Gavilan College
6. Mission College
7. San Jose City College
8. West Valley College
9. Community-Based ESL Programs
10. Andrew Hill High School
11. Bosnian American Association
12. Bosnia-Herzegovina U.S.A Society
13. California Charter Academy
14. Catholic Charities
15. Center for Employment Training
16. Central County Regional Occupational Center/MAEP
17. Center for Training and Careers Inc. (CTC)
18. Chinese Cultural Center
19. Cross Cultural Community Service Center (CCSC)
20. Cureton School/Joseph George Community Center
22. Eastern European Service Agency (EESA)
23. Economic and Social Opportunities (ESO)
24. Gilroy
25. Escuela Popular
26. ESL On-Site, Inc
27. Independence Adult Center
28. Gilroy Family Resource Center
29. Gilroy Unified School District Adult Education
30. Immigrant Resettlement and Cultural Center
31. InnVision of Santa Clara Valley - Family Place
32. Jewish Family Service of Silicon Valley (JFS)
33. Jewish Vocational Service
34. John XXIII Multi-Service Center
35. K. R. Smith School
36. Los Gatos-Saratoga Community Education
37. Metropolitan Adult Education Program (MAEP)
38. Milpitas Adult Education Programs
39. Morgan Hill Community Adult School
40. Mountain View-Los Altos Adult School
41. North Side Community Center
42. Nuestra Casa Family Resource Center
43. Oak Grove High School
44. Our Lady of Guadalupe Church
45. Overfelt Adult Center
46. Palo Alto Adult School
47. Portuguese Community Center (POSSO)
48. Presbyterian Church of Sunnyvale
49. Sacred Heart Center
50. Sacred Heart Community Service
51. San Jose Conservation Corps
52. Santa Clara Adult Education
53. Santa Clara Valley Cambodian Women’s Association (SCVCWA)
54. Santa Maria Urban Ministry
55. St. James Center
56. St Joseph’s Cathedral-St Joseph’s Worker House (Social Ministry Office)
57. St. Joseph Family Center
58. Sunnyvale/Cupertino Adult Education
59. Vietnamese-American Cultural and Social Council
60. Vietnamese Voluntary Foundation (VIVO)
61. Yerba Buena High School
62. Youth Empowered for Success (YES)

Child & Youth Education
1. Californians for Justice
2. Head Start
3. Migrant Education Program

Elementary School Districts
4. Alum Rock Unified District
5. Berryessa Union School District
6. Cambrian School District
7. Campbell Union School District
8. Cupertino Union School District
9. Evergreen School District
10. Franklin-McKinley School District
11. Lakeside Joint School District
12. Loma Prieta Joint Union
13. Los Altos School District
14. Los Gatos Union School District
15. Luther Burbank
16. Montebello School District
17. Moreland School District
18. Mount Pleasant School District
19. Mountain View School District
20. Oak Grove School District
21. Orchard School District
22. Saratoga School District
23. Sunnyvale School District
24. Union School District
25. Whisman School District

High School Districts
26. Campbell Union HSD
27. East Side Union HSD
28. Fremont Union HSD
29. Los Gatos-Saratoga Joint HSD
30. Mountain View-Los Altos Union HSD

Unified School Districts
31. Gilroy Unified
32. Milpitas Unified
33. Morgan Hill Unified
34. Palo Alto Unified
35. San Jose Unified
36. Santa Clara Unified
37. Santa Clara County Office of Education
38. Santa Clara County Office of Education
39. Alternative Schools
40. Bilingual Education (K-12)
41. Career/Vocational Education
42. Continuation Schools
43. Children's Services Dept.
44. Operates Head Start and State Preschool Programs

Early Literacy
45. GED Testing
46. Gifted and Talented Education (GATE)
47. Health Education
48. Hearing Impaired Program
49. Inter-District Transfer Appeals
50. Migrant Education
51. Public Information Office
52. Public Schools Directory
53. Remedial Language Speech Services

Tutorial and After School Programs
54. Achieve Palo Alto
55. Achieve San Jose
56. Alum Rock Counseling Center
57. Girls Smart Choice
58. American Indian Education Center
59. Boys & Girls Clubs of Santa Clara County
60. Boys & Girls Clubs of Santa Clara County
61. Boys & Girls Clubs of Santa Clara County
62. Calvary Church Youth Ministries
63. Cambodian Women's Association
64. Catholic Charities of Santa Clara County YES Program
65. CHAC Proyecto
66. City Team Youth Outreach
67. Community Solutions, Inc.
68. Economic & Social Opportunities / CAUSA
69. Foxdale Ministries
70. Friends of Nancy Lane Tutoring Program
71. The Giving Tree
72. Housing Authority Youth Program
73. Jose Valdes Summer Math Institute
74. Korean American Community Services
75. MACSA-El Toro Youth Association
76. MACSA-La Familia Sana (The Safe Family)
77. MACSA Youth Center
   Maranatha Christian Center
78. Mountain View - City Program
79. Multi-Generation Cambodian Project
80. Sacred Heart Community Service
81. Salvation Army of the City of Santa Clara ASK
   (After School Class Homework Center)
82. Samoan Civic Association of San Jose
83. SAGE: School Age Growth & Enrichment
84. San Jose Parks, Recreation and Neighborhood Services
   Homework Centers
85. Santa Clara Valley YWCA
86. Vietnamese American Cultural and Social Council
87. Vietnamese Voluntary Foundation Youth Program (VIVO)

Higher Education
1. John F. Kennedy University
2. National Hispanic University
3. San Jose State University
4. Stanford University
5. Santa Clara University
6. University of Phoenix

Community Colleges
7. DeAnza College
8. Evergreen Valley College
9. Foothill College
10. Gavilan College
11. Mission College
12. San Jose City College
13. West Valley College

Employment Training
1. California Employment Development Department (EDD)
2. EDD - North County to Sunnyvale
3. EDD - Campbell
4. EDD - Gilroy
5. CalWORKs - California Work Opportunity and
   Responsibility of Kids
6. South Valley Employment Connection
7. Las Plumas Employment Connection
8. Senter Road Employment Connection
9. North Valley Employment Connection
10. Career Action Center
11. Career Dynamics International
12. Catholic Charities - The Job Market
13. Center for Employment Training - Gilroy
14. Center for Employment Training - San Jose
15. Center for Training and Careers Inc. (CTC)
16. Central County Regional Occupational Center
17. Contractors State License Schools
18. Council on Aging of Santa Clara County
19. Cross Cultural Community Service Center (CCSC)
20. Economic and Social Opportunities (ESO)
21. Gilroy Community Youth Center
22. Goodwill of Santa Clara County
   Institute for Career Development
23. Hope Rehabilitation Services
24. Immigrant Resettlement and Cultural Center
25. Jewish Vocational and Career Counseling Services
26. Job Corps
27. MACSA: Mexican American Community Services Agency
28. Mayfair Improvement Initiative
29. Montessori Teacher Training Center
30. National Council on Aging
31. Sacred Heart Community Service - Job Links
32. San Jose Conservation Corps
33. Sensory Access Foundation
34. Sri Lankan Cultural Association
35. Trans Access (formerly DPI)
36. Vietnamese American Cultural and Social Council
37. Vietnamese Voluntary Foundation (VIVO)
38. Workforce Initiative Network

Adult Education Programs
39. East Side Adult Education
40. Andrew Hill High School
41. Hank Lopez Center
42. Independence Adult Center
43. Oak Grove High School
44. Overfelt Adult Center
45. Yerba Buena High School
46. Gilroy Adult Education
47. Los Gatos-Saratoga Community Education
48. Metropolitan Adult Education District (formerly MAEP)
49. MAEP/ Campbell Center
50. Sacred Heart Community Service
51. Milpitas Adult Education Programs
52. Morgan Hill Community Adult School
53. Mountain View-Los Altos Adult Adult School
54. Palo Alto Adult School
55. Santa Clara Adult School - Educational Options

Community Colleges
56. DeAnza College
57. Evergreen Valley College
58. College
59. Gavilan College
60. Mission College
61. San Jose City College
62. West Valley College
63. Universities
64. John F. Kennedy University
65. National Hispanic University
66. San Jose State University
67. Stanford University
68. Santa Clara University
69. University of Phoenix

Wages & Working Rights

1. Asian Law Alliance
2. California Rural Legal Assistance
3. Cal-OSHA Division of Occupational Safety and Health
4. Department of Fair Employment and Housing
5. East San Jose Community Law Center
6. Employment Development Department (EDD)
7. Metropolitan San Jose Office
8. Gilroy Office
10. Labor Commissioner Division of Labor Standards Enforcement
11. La Raza Centro Legal
12. Office of Special Counsel - US Department of Justice
13. Santa Clara Center for Occupational Safety and Health (SCCOSH)
14. Services Immigrant Rights and Education Network (SIREN)
15. South Bay Labor Council - AFL-CIO
16. State Disability Insurance (SDI) Employment Development Department
17. St. Joseph the Workers Center Mountain View/Los Altos
18. Workers Compensation Appeals Board

Starting a Small Business

1. AIDS Legal Services
2. Camara de Comercio Agrupacion de Comerciantes y Profesionales
3. Chambers of Commerce:
4. Cupertino Chamber of Commerce
5. Gilroy Cupertino Chamber of Commerce
6. Morgan Hill Cupertino Chamber of Commerce
7. Milpitas Cupertino Chamber of Commerce
8. Mountain View Cupertino Chamber of Commerce
9. Palo Alto Cupertino Chamber of Commerce
10. Sunnyvale Cupertino Chamber of Commerce
11. Other Areas Cupertino Chamber of Commerce
12. Chinese-American Chamber of Commerce
13. City of San Jose-Office of Economic Development (OED)
14. East San Jose Community Law Center
15. Filipino American Chamber of Commerce
16. Hispanic Chamber of Commerce
17. Japanese American Chamber of Commerce of Silicon Valley
18. Korean American Chamber of Commerce
19. Portuguese Chamber of Commerce
20. San Jose Entrepreneur Center
21. Santa Clara County Black Chamber of Commerce
22. SCORE - Service Corps of Retired Executives Santa Clara County Chapter